Attachment 08
OFFEROR RESPONSE WORKSHEET

Offeror must provide complete and succinct responses to each item below. **Insert your responses into this worksheet directly below each question or prompt.** While supplementary marketing materials are neither requested nor desired, Offeror should provide all information necessary to demonstrate Offeror's ability to meet the requirements of this RFP and the RFP's Scope of Work.

Buddi note: to clarify the distinction between the below requirements and Buddi's responses, we have grayed the original requirements below. We have also included Attachment 02 – Scope of Work requirements where applicable to further explain and align with the requirements outlined in this Attachment 08 – Offeror Response Worksheet. We begin with our response to security requirements which the bid Q&A made explicit to demonstrate. Attachment 08 requirements begin on page 7.

III. ***Information Technology Security Requirements.*** *(Applies to all categories)*

A. The Contractor must be AICPA SOC 2 compliant covering all five (5) functional areas (Security, Availability, Processing Integrity, Confidentiality, and Privacy), or a third-party assessment based on current revision of NIST 800-53 Moderate controls conducted with in the last two (2) years, or FedRAMP authorization, or GovRAMP authorization, or equivalent. This is a mandatory requirement of the RFP; Offerors who fail to adequately demonstrate their security standards may be deemed non-responsive. The Contractor must keep all information regarding the Purchasing Entity, Clients, whether obtained from the Purchasing Entity, from Eligible Persons, or through performance of the services under the Master Agreement, confidential and secure and additionally must dispose of all information in a manner that meets or exceeds the AICPA SOC 2 standards.

Upon request, the Contractor must provide the Lead State with the results of a SOC 2 Type II covering all five (5) functional areas (Security, Availability, Processing Integrity, Confidentiality, and Privacy), or a third-party assessment based on current revision of NIST 800-53 Moderate controls conducted within the last two (2) years, or FedRAMP authorization, or GovRAMP authorization. The Lead State may terminate the Master Agreement for the Contractor's failure to provide the audit results requirements in this section within the timeframe specified in this section.

The Contractor must continue to maintain compliance and provide audits/assessments at least one (1) time every two (2) years throughout the term of the Master Agreement and must provide the results to the Lead State within six (6) months of completion of the audit/assessment.

The Contractor must contact the Purchasing Entity immediately upon receipt of any electronic discovery, litigation holds, discovery searches, expert testimony, or other similar requests which in any way might reasonably require access to the Purchasing Entity's Data.

The Contractor must not respond to subpoenas, service of process, and other legal requests related to the Purchasing Entity without first notifying the Purchasing Entity unless prohibited by law from providing such notice.

The Purchasing Entity owns all rights, title, and interest in its Data that is related to the services provided under any Order. The Contractor must not access the Purchasing Entity's user accounts or Data, except (i) in the response to service or technical issues, (ii) as required by the express terms of the Order, or (iii) at the Purchasing Entity's written request.

All data centers must be based in the United States.

Buddi Response to Security Requirements

Buddi employs robust security protocols to prevent unauthorized access and protect participant data from compromise. Our security framework aligns with ISO 9001 (Quality Management) and ISO 27001 (Information Security Management), internationally recognized standards embedded across all information security governance, risk management, and operational controls. Buddi also maintains Cyber Essentials Plus certification, a government-backed program designed to protect against a broad range of common cyber threats.

These certifications establish and formalize:

- Documented incident response procedures
- Data retention and secure data disposal policies
- Continuous risk assessment and management processes
- Ongoing internal review and policy updates

All policies and supporting documentation are available to the County upon request.

The Eagle monitoring software platform and hosting environment are compliant with ISO 27001, FedRAMP-equivalent standards, and NIST 800-53 Moderate controls through Amazon Web Services (AWS) infrastructure, combined with Buddi's internal administrative, technical, and physical safeguards. Since Buddi's data system is hosted on AWS, all Buddi data centers are located in the United States.

Infrastructure and compliance assurances include:

- SOC 2 compliance at AWS data centers across all five Trust Services Criteria:
  - Security
  - Availability
  - Processing Integrity
  - Confidentiality
  - Privacy
- Alignment with:
  - NIST 800-53 Moderate controls
  - FedRAMP authorization equivalency
  - Comparable third-party validated security frameworks

Buddi maintains documentation demonstrating continued adherence to these standards.

Eagle's audit module records every login and user action, enabling counties to identify the individual responsible for any addition, modification, or deletion of participant information or monitoring rules.

Buddi further strengthens its security posture through independent penetration testing using:

[redacted]

Testing is conducted by qualified third-party security firms, commissioned by Buddi and, in some cases, directly by customers to ensure broad and diverse assessment coverage. Source code is not shared externally, maintaining maximum security integrity.

Through ISO-certified governance, Cyber Essentials Plus certification, SOC 2–compliant AWS infrastructure, NIST and FedRAMP alignment, independent penetration testing, and comprehensive internal security controls, Buddi's Eagle system meets and exceeds the mandatory security, availability, and compliance requirements outlined in the RFP. We provide our certifications after the next section.

B. Data Requirements

Each authorized user must be able to access the Contractor's software in a secure manner.

Data that is stored in the Contractor's software must be protected to ensure unauthorized access.

Contractor must have sound procedures (e.g., background checks, hiring Practices, etc.) to ensure its employees are properly authorized for access to confidential and sensitive client information. The Contractor must ensure that the confidentiality is maintained and must not disclose any such information to any third party without written authorization of the Participating Entity.

The Contractor must be able to create user groups with varying access privileges (e.g., read/write and read only).

Each Client's location data must be accessible for a minimum of seven years (or as designated by Participating Entity). Before it is archived or stored offline.

Archived copies of each participant's location data must be retained for a minimum of seven years (or as designated by Participating Entity) and/or provided in a format that can be stored and easily interpreted by the Participating Entity.

The Contractor must backup the system data at least every 24 hours.

Data generated as a result of the location monitoring must be owned by the Participating Entity and may not be used in any way by the Contractor without consent of the Participating Entity. The Contractor must ensure that all data is available to the Participating Entity in the event the contract is terminated, or the Contractor goes out of business.

Buddi's Eagle monitoring platform is designed and operated with comprehensive administrative, technical, and physical safeguards to ensure secure access, data protection, and long-term data availability.

Secure Access to Software. Each authorized user accesses the Eagle platform through secure authentication protocols. Access is governed by multi-layered authentication and strict role-based permissions. Customer-defined user roles allow Participating Entities to control system access based on operational needs.

[redacted]

- Comprehensive audit logging of all user access and system activity

Eagle's audit module records every login and user action, enabling Participating Entities to identify the individual responsible for any addition, modification, or deletion of participant information or monitoring rules.

As mentioned, Buddi's information security framework aligns with ISO 27001 standards and is supported by Cyber Essentials Plus certification. These frameworks establish formal policies for incident response, risk management, data retention, and secure data disposal.

Employee Authorization and Confidentiality. Buddi maintains formal policies and procedures governing information security, confidentiality, and authorized access to sensitive data. These controls are embedded within our ISO 27001–aligned information security management system. Buddi does not disclose confidential or sensitive client information to any third party without written authorization from the Participating Entity.

User Groups and Access Privileges. The Eagle platform supports configurable user groups with varying permission levels, including read/write and read-only access. Access rights are defined in accordance with Participating Entity specifications and operational requirements.

Data Retention and Archiving. Participant location data is retained in accordance with contractual requirements and Participating Entity designation. Buddi maintains documented data retention and secure data disposal policies under its ISO 27001–aligned framework. Archived data can be retained for a minimum of seven years, or longer if designated by the Participating Entity, and can be provided in exportable formats including PDF, Excel, KML (Google Earth), and CSV to ensure ease of storage and interpretation.

System Backup and Availability. Buddi utilizes AWS-hosted infrastructure featuring continuous data replication and redundant architecture to support high availability and data resilience. Automated failover capabilities further protect against service disruption.

Data Ownership and Contract Termination. All data generated through location monitoring services is owned by the Participating Entity. Buddi does not use such data without the consent of the Participating Entity. In the event of contract termination, Buddi ensures that all data remains available to the Participating Entity and can be provided in standard exportable formats to support continuity of operations.

Certifications

Certificate of Registration

nqa

This is to certify that the Information Security Management System of:

Buddi Limited

Unit H6-E6 Southwell Road, Abbey Farm Commercial Park, Horsham St. Faith, Norwich, NR10 3JU, United Kingdom

(This certificate is part of a multi site registration refer to certificate 129081 for additional info.)

applicable to:

The development, production and support relating to Buddi tracking devices in accordance with the Statement of Applicability version 1.1

has been assessed and registered by NQA against the provisions of:

ISO 27001:2022

This registration is subject to the company maintaining an information security management system, to the above standard, which will be monitored by NQA.

Managing Director

UKAS MANAGEMENT SYSTEMS 0015

Certificate No.	129081/1
Issue Date:	3 February 2021
Reissued:	27 January 2025
Valid Until:	2 February 2027
EAC Code:	33, 19

Page 1 of 1

This certificate relates to the information security management system and not to the products or services of the certified organization. The certificate reference number, the mark of the Certification Body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotional material, advertisements or other documents showing or referring to the certificate, the trade mark of the Certification Body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified. The use of the UKAS Accreditation Mark indicates accreditation in respect of those activities covered by the accreditation certificate number 015 held by NQA. NQA is a trading name of NQA Certification Limited, Registration No. 03517758. Registered Office: Warwick House, Houghton Hall Park, Houghton Regis, Dunstable, Bedfordshire, LU5 5ZX. This certificate is the property of NQA and must be returned on request.

bsi.

Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

Buddi Ltd
Talbot House
17 Church Street
Rickmansworth
WD3 1DE
United Kingdom

Holds Certificate Number: FS 596427

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

The design, manufacture and provision of associated services for remote tracking, motion and location devices.

For and on behalf of BSI:

Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2013-06-27
Latest Revision Date: 2025-04-30

Effective Date: 2025-06-27
Expiry Date: 2028-06-26

Page: 1 of 2

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.
An electronic certificate can be authenticated online.
Printed copies can be validated at www.bsigroup.com/ClientDirectory

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.

CYBER ESSENTIALS

CERTIFICATE OF ASSURANCE

Buddi Limited

Talbolt House 17 Church Street Rickmansworth WD3 1DE

COMPLIES WITH THE REQUIREMENTS OF THE CYBER ESSENTIALS SCHEME

NAME OF ASSESSOR : Darren O'Regan

CERTIFICATE NUMBER : b64bd6d4-cb12-4138-9388-2a3e85f49a2e

DATE OF CERTIFICATION : 2025-11-14

PROFILE VERSION : 3.2 (Willow)

RECERTIFICATION DUE : 2026-11-14

SCOPE : Buddi offices in the United Kingdom excluding R&D, Production and Test Networks.

SCAN QR CODE TO VERIFY THE AUTHENTICITY OF THIS CERTIFICATE

CERTIFICATION MARK — CERTIFICATION BODY — CYBER ESSENTIALS PARTNER

The Certificate certifies that the organisation was assessed as meeting the Cyber Essentials implementation profile and thus that, at the time of testing, the organisation's ICT defences were assessed as satisfactory against commodity based cyber attacks. However, this Certificate does not in any way guarantee that the organisation's defences will remain satisfactory against a cyber attack.

I. RESPONSE TO MANDATORY MINIMUM REQUIREMENTS

A. OEM (Original Equipment Manufacturer) must have three (3) years' experience demonstrating the ability to provide the Electronic Monitoring equipment and monitoring services to the criminal justice marketplace. Offerors must respond with a written narrative confirming three (3) years' experience.

Buddi US, LLC (Buddi) meets and exceeds this requirement.

Buddi was established in 2013 and has more than three (3) years of continuous experience as an original equipment manufacturer (OEM) providing electronic monitoring hardware and monitoring services to the criminal justice marketplace. Since its founding, Buddi has designed, manufactured, and supported a full suite of electronic monitoring solutions, including GPS tracking devices, RF technology, and transdermal alcohol monitoring equipment.

Buddi US, LLC has provided these technologies and associated monitoring services directly to correctional agencies, courts, probation and parole departments, and law enforcement entities across the United States. As an OEM, Buddi maintains control over device design, firmware, software platforms, quality assurance, and lifecycle support, ensuring reliable, compliant, and scalable electronic monitoring services tailored to criminal justice use cases.

With more than a decade of operational experience serving the criminal justice market, Buddi clearly demonstrates the required experience and capability to provide electronic monitoring equipment and monitoring services in accordance with the Scope of Work and Master Agreement requirements.

B. Offeror must declare that all current products and services meet CJIS and FCC requirements as referenced in Attachment 02, SOW. Offerors must respond with a written narrative confirming CJIS and FCC requirements are being met.

Buddi confirms that all current products and services proposed in response to this solicitation meet the CJIS and FCC requirements as referenced in Attachment 02, Scope of Work.

Buddi designs, manufactures, and supports its electronic monitoring hardware and software in alignment with applicable Criminal Justice Information Services (CJIS) Security Policy requirements, including safeguards related to data confidentiality, integrity, access control, authentication, encryption, auditing, and secure system administration. Buddi's monitoring platforms and operational procedures are structured to protect criminal justice information and support agency compliance with CJIS standards.

In addition, all Buddi electronic monitoring devices and related communications equipment comply with applicable Federal Communications Commission (FCC) requirements. Devices are designed, tested, and certified in accordance with relevant FCC rules governing radio frequency emissions, interference, and wireless communications, ensuring lawful operation within the United States.

Buddi maintains ongoing compliance processes to ensure that CJIS and FCC requirements continue to be met as products and services are updated or enhanced. This commitment ensures that all hardware, software, and monitoring services provided under the Master Agreement fully comply with the requirements set forth in Attachment 02, Scope of Work.

- The FCC ID for the Smart Tag® is ZDLST7.
- The FCC ID for the RF Beacon is ZDLRF1.
- The FCC ID for the AlcoTag® is ZDLST8.
- The FCC ID for the AlcoBreath™ is ZLDST14.
- The FCC ID for the SureTag™ is ZDLRF4.
- The Smart Beacon™ is a receiver included in the proposed solution, with the FCC ID ZDLSB2.

C. Offeror must provide Nationwide Services (including Hawaii and Alaska). Offerors must describe their ability to provide services outside of the United States, e.g. US Territories and Canada. Offerors must respond with confirmation of Nationwide Services, and their ability to provide services outside of the United States.

Buddi confirms its ability to provide Nationwide Services, including coverage in all fifty (50) U.S. states, the District of Columbia, Alaska, and Hawaii.

Buddi's electronic monitoring hardware, software platforms, and monitoring services are designed to operate consistently across diverse geographic environments, including urban, rural, and remote locations. Buddi supports nationwide deployment through scalable infrastructure, standardized onboarding and logistics processes, and centralized monitoring and technical support capabilities that ensure reliable service delivery regardless of location.

In addition to nationwide coverage within the United States, Buddi can provide services outside of the United States, including U.S. Territories and Canada. Buddi has operational experience supporting international and cross-border deployments and can accommodate jurisdiction-specific requirements related to telecommunications, regulatory compliance, logistics, and data handling. This flexibility enables Buddi to extend electronic monitoring services to agencies operating in U.S. Territories and Canada when required.

Buddi therefore confirms full nationwide service capability, including Alaska and Hawaii, and demonstrates the ability to provide electronic monitoring services outside of the United States in support of agency needs.

D. Technology. Offerors must provide the necessary documentation to meet the Information Technology Security Requirements in Attachment 02, III. Offerors who fail to meet this requirement will be deemed non-responsive. Offerors shall describe the measures taken to protect sensitive Participating Entity and Client information.

Buddi confirms that it will provide all required documentation necessary to meet the Information Technology Security Requirements set forth in Attachment 02, Section III, and acknowledges that failure to meet these requirements would result in a non-responsive proposal.

Buddi's data centers are in the continental U.S. and Buddi has implemented comprehensive administrative, technical, and physical safeguards to protect sensitive Participating Entity and Client information throughout the full lifecycle of data collection, transmission, storage, access, and retention. These safeguards are embedded within Buddi's hardware, software platforms, and operational procedures and are aligned with criminal justice and public sector information security expectations.

Key measures include role-based access controls and least-privilege permissions to ensure that only authorized personnel can access sensitive information; strong authentication mechanisms; encryption of data in transit and at rest; continuous system monitoring and audit logging; and secure hosting environments with controlled access. Buddi maintains documented policies and procedures governing information security, incident response, vulnerability management, and system change control.

Buddi's electronic monitoring platforms are designed to segregate customer data, protect system integrity, and prevent unauthorized access or disclosure. Regular reviews, testing, and updates are conducted to maintain the effectiveness of security controls and to address emerging threats. Buddi will provide the specific policies, attestations, and supporting documentation required by Attachment 02, Section III, upon request or as part of the evaluation process.

Through these measures, Buddi demonstrates its ability to meet the Information Technology Security Requirements and to safeguard sensitive Participating Entity and Client information in accordance with Attachment 02 and the Scope of Work.

II. RESPONSE TO TECHNICAL CRITERIA

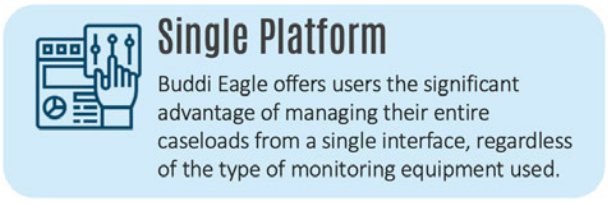
SECTIONS A, B, AND C SHOULD BE COMPLETED ACCORDING TO THE CATEGORY(IES) TO WHICH YOU ARE RESPONDING:

A. Scope of Work – Category 1: GPS (offerors are required to answer all questions if proposing for GPS Services)

1. Describe your plan for meeting the Master Agreement Objectives identified in Attachment 02, Scope of Work.

Buddi aims to fulfill the objectives of the Master Agreement outlined in Attachment 4 by providing products and services that meet or exceed the requirements in the Scope of Work in Attachment 2. Buddi remains fully compliant with the terms and conditions established by NASPO and continues to deliver an innovative platform supported by ongoing product development that benefits participating agencies.

Since the award of NASPO Contract 22PSX0021, Buddi has developed, tested, received FCC authorization for, released, and produced two new products for U.S. customers: the AlcoTag® and AlcoBreath™.



All Buddi products are operated, managed, and monitored through the unified Eagle web-based platform. This allows customers across Categories 1–3 to enroll clients, assign equipment, and monitor activity from a single platform interface. That means users see all devices and activity on one

screen in one place. This approach reduces training requirements while providing a consistent, streamlined software experience.

Buddi meets all information technology requirements to ensure that participating agencies' and clients' data remain private, secure, and confidential.

Buddi's products and services are built on a customer-first approach, with staff actively engaging agencies to understand their needs and deliver tailored solutions. Beyond core offerings, Buddi provides value-added services such as monitoring interventions and domestic violence solutions, continually leveraging technology and expertise to deliver ongoing value to participating agencies.

2. *Describe the hardware you propose to meet the requirements of the SOW, including battery life.*

Buddi is proposing the Buddi Smart Tag® the world's smallest and lightest ankle-worn location tracker, uniquely providing a long battery life. At 2.8 ounces, it is about 1/3 of the size and weight of other one-piece devices on the market. The easy-to-use locking mechanism eliminates false strap tamper alerts. The Buddi Smart Tag® is comfortable, discreet, and supremely accurate.

The Buddi Smart Tag® configures over-the-air, allowing a variety of settings. The settings run from curfew monitoring to frequent mode for intensive active location tracking. The Smart Tag® provides locations 24/7 via Global Navigation Satellite Sys (GNSS), including GPS and Galileo. Buddi utilizes proprietary indoor location technology, RF for home monitoring, and GSM & LTE (AT&T, T-Mobile, Verizon) all in one device.

Lightweight and 100% waterproof (exceeds IP68 certification), the Smart Tag® recognizes and provides instant alerts, for example, tamper alert, strap alert, low battery, and inclusion and exclusion zone alerts. The Smart Tag® also includes convergent location technologies which is full indoor tracking, even in locations where GPS is not available, such as shopping centers.

The Smart Tag® SIMs are internationally enabled and will roam across multiple GSM and (AT&T and T-Mobile) and LTE (Verizon) networks to provide the best possible connectivity. The device also contains a second SIM to provide redundancy in the event of a network outage.

The Buddi Smart Tag® is extremely easy to fit. Anyone with basic training can fit a tag securely. The Smart Tag® works all the time, out of the box. The only requirement prior to fitting is a charge.

Key Features

- Integrated GPS/Galileo/GSM/RF/indoor location tracking and curfew solution
- Multi-network and carrier roaming access for greater network coverage all in one device
- Compatible with 2G, 3G, and 4G/LTE networks on any major carrier, including AT&T, T-Mobile, and Verizon
- Ergonomic and robust physical properties, including strap, locking mechanism, casing and electronics, built-in tamper sensing, waterproofing, and hypoallergenic materials
- Full range of strap sizes
- Long battery life of up to 7 days, depending upon configuration and/or device profiles
- On-device shielding detection
- Accurate GPS tracking through multiple satellite constellations
- Convergent Location Technology.

[redacted]

[redacted]

The following specifications are taken from Attachment 02 – Scope of Work – section IV. Category 1: GPS Monitoring. Attachment 08 requirements resume on page 26.

A. Hardware Requirements:

The tracking device must use easy-to-install straps that should be re-usable, adjustable, and require no cutting or specially designed tools by the agency to fit on a client.

The tracking device meets the RFP requirements with the following strap features:

- Easy Installation. The device comes with a simple pre-sized strap system that can be installed using a measuring tool provided to the Participating Entity. No special tools are required for installation.
- Adjustability. The system includes a measuring tool marked to correspond with different pre-sized strap sizes, allowing for proper sizing and adjustment to fit different clients. Multiple measurements can be taken to ensure proper fit. The unique and innovative strap design allows installs to be done in seconds and require minimal training, allowing users to complete enrollment and install in 5 minutes or less.
- Reusability. The straps can be cleaned and sanitized and reused allowing Participating Entities to practice conservation.
- Comfort and Practicality. The design allows sufficient space between the strap and client for cleaning, charging, and general comfort, while ensuring the device cannot be removed when properly installed eliminating tampering incidents.

All equipment and systems furnished must be standard products of the manufacturer identified, must be in proper working order and clean and free from defects of features affecting appearance or serviceability, or the safety of the client in normal intended use.

The equipment meets the RFP requirements through comprehensive quality control measures:

- Standard Testing Procedures:
  - Each device undergoes visual inspection for damage
  - Functional testing of all components
  - Verification of proper working order before deployment
  - Compliance with FCC and ISED standards.
- Quality Control Process:
  - Equipment is cleaned and sanitized before deployment
  - Thorough inspection of all components including charging contacts and optical elements
  - Testing of all functional features including charging capability
  - Verification of communication systems and battery status.
  - Internal testing of products to meet IP68 certifications for impact, vibration, shock, water ingress

All Buddi devices and software are serviced and maintained by Buddi-trained employees. Software development and maintenance are conducted in accordance with Buddi's ISO 27001 practices, which require that all tasks be documented, including required resources and any affected software components. This information is tracked and recorded in Buddi's Redmine project management system.

[redacted]

[redacted]

[redacted]

[redacted]

Must be capable of communicating with the Contractor's software and detect the following events and communicate to Contractor's web-based platform, and app via a tablet or mobile device:

At the core of Buddi's solution is Eagle, our web-based interface platform. Eagle provides a powerful, accessible interface for desktops, laptops, tablets, and mobile devices. Designed to integrate seamlessly with Buddi's full

range of electronic monitoring products and services, Eagle allows users to customize access and features to optimize program efficiency. Our dedicated development team can quickly implement new fields, functions, features, and reports based on client needs. Once thoroughly tested and reviewed, these enhancements are made available to all users, continually enriching the Eagle experience. For mobile access, Buddi offers Eagle Mobile, which is available for download from the Apple App Store or Google Play and works on both iOS and Android smartphones.

Eagle Modules

Eagle is a modular software platform designed to provide users with only the tools they need to effectively monitor their caseload. Each module serves a specific purpose and integrates seamlessly with the others, allowing users to open a single wearer profile and view all relevant information in one place, including demographic details, alert history, and monitoring data.

The Eagle interface includes dashboards for Setup, Maps and Locations, Alert Management, and Compliance. These dashboards provide an at-a-glance view of caseload health, making it easy to identify participants who may require immediate attention. All dashboards use consistent, universal icons and a standardized layout for quick and efficient review.

Eagle supports wearer and device grouping to help participating agencies organize the system to meet their operational needs. The platform also includes wearer types, rule templates, and monitoring templates that automate many enrollment and configuration steps, saving users time on routine tasks.

Role-based user permissions control access to specific modules, wearer and device groups, and system actions, ensuring that users can only view and perform functions appropriate to their responsibilities and location within the participating agency.

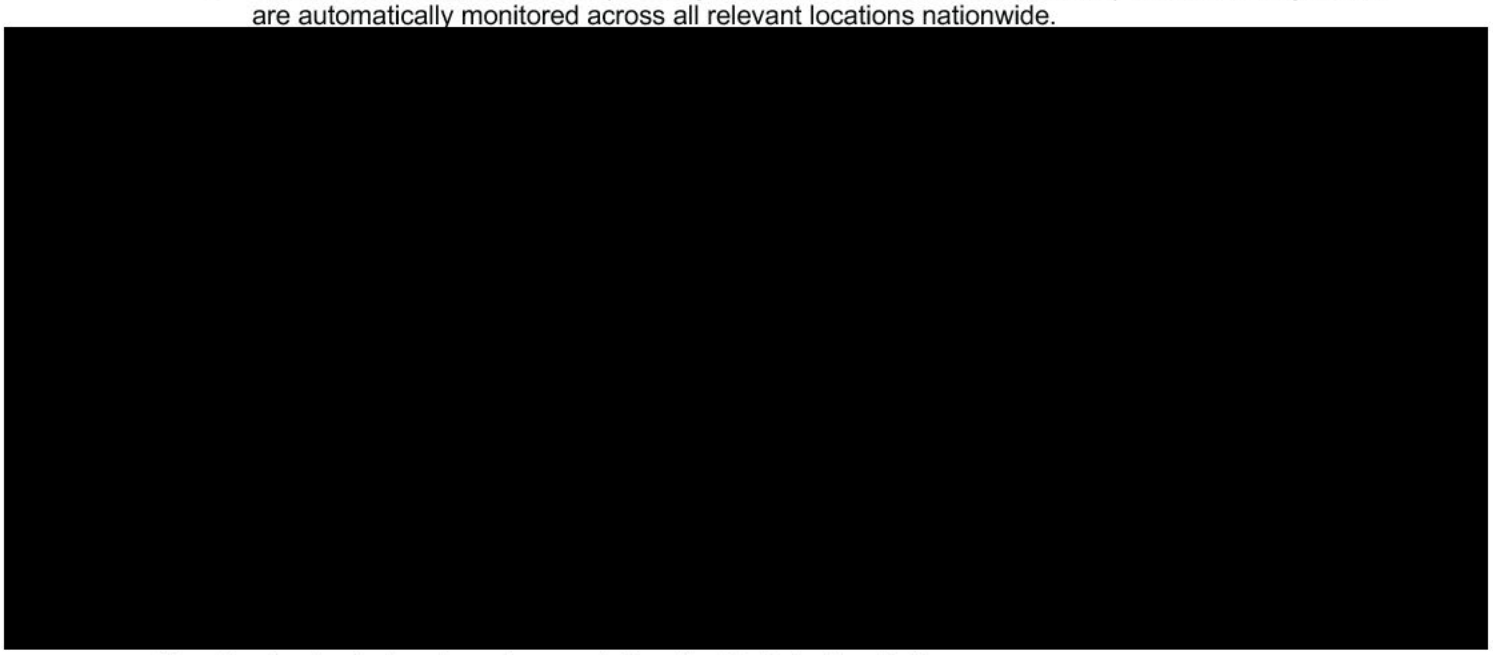
- *Arrival and departure from inclusion and exclusion zones as defined by Participating Entity*

Zones can be created and associated with specific monitoring rules. Simple zones—such as circles or polygons with up to eight nodes—are uploaded to the device along with the assigned schedule and rule type (inclusion and/or exclusion). When the Smart Tag® receives location data, it evaluates compliance with the applicable rule. If a violation occurs, the device immediately transmits an alert notification to designated user(s) within the participating entity.

Grace periods may be applied to zone rules (for example, inclusion zones) to further tailor system behavior and reduce unnecessary alerts. Key capabilities include:

- Zone Monitoring:
  - The system can detect and monitor both inclusion and exclusion zones.
  - Automated alerts are generated for zone-related events.
  - Real-time monitoring of arrival and departure events.
  - Inclusion zones can be non-independent (e.g., a client may be allowed in two zones with the same schedule), which can accommodate custody arrangements.

- Keyword-Based Exclusion Zones:
    - The system can apply exclusion rules using a crowdsourced database of "keyword zones" (such as schools, parks, daycares, liquor stores, etc.).
    - These keyword zones are attached to "exclude from" rules, commonly used for sex offender monitoring.
    - This approach avoids manually adding extensive zones to the zone library while ensuring clients are automatically monitored across all relevant locations nationwide.



- *Unauthorized arrival or departure as defined by Participating Entity*

Buddi can report unauthorized arrivals or departures as defined by the Participating Entity. The Smart Tag® features on-board storage, allowing it to hold up to 50 rules, zones, and schedules. The device's on-board intelligence uses location data to determine non-compliance and immediately report if the client has violated a defined curfew schedule set by the Participating Entity.

Participating Entities can customize alerts by adding a default "grace" period, which helps prevent false inclusion zone alerts. For example, the device can require the client to be out of a zone for a set number of seconds or minutes to counter GPS "drift." Grace periods can also be applied at the start and/or end of an alert to account for transit time that courts may not consider when setting curfew schedules.

The image above provides an example of an immediate inclusion zone alert.

- *Battery low alerts*

The Eagle user interface monitors the battery level for every point that is collected on the Smart Tag® and reports that battery percentage level to the software and the device typically is transmitting device status every 15 minutes and immediately on alert generation. This ensures consistent monitoring and communication of battery status, meeting the requirement for battery low alert detection and communication across multiple devices. The system meets the requirement through the following capabilities:

- The system monitors battery levels continuously and generates alerts when the battery falls below specified levels
- For enhanced reliability, the multiple alert notifications can be generated with successive low battery alerts like low battery (30%), low battery (20%), critically low battery (10%).
- For most accounts we send an automated reminder to the client (at approximately 40% or what PE wants to send it) sent to the clients' cell phone.
- Vibration/audible alerts can be sent to the client device when low battery condition is met.

- These alerts are communicated to the server and can be accessed via:
    - The Eagle web-based platform
    - Mobile applications (tablet/mobile devices)
- Alerts can be customized to continue to remind participating entity

- *Strap and/or device tamper alerts*

The Buddi system fully detects and communicates both strap-tamper and device-tamper events. It features a comprehensive monitoring platform and a uniquely engineered strap designed for both ease of installation and strong tamper resistance.

The strap incorporates three floating stainless-steel bands running the full length of the strap, providing enhanced cut resistance. The locking mechanism is engineered to withstand up to 200 pounds of force, making unauthorized removal difficult. Any attempt to cut, manipulate, or remove the strap triggers an immediate strap-tamper alert that is transmitted to the monitoring system in real time.

- *Tracking device failed to call in alerts*

- *Efforts to tamper with the tracking device*

The system provides comprehensive tamper detection and alert capabilities that communicate to the Eagle web-based platform and mobile devices through:

- Multiple Tamper Protection Features:
    - Movement detection – Strap Static will alert if the device detects no motion for XX minutes
    - Strap alert detection – Multiple alert levels as described above
    - Shield detection –An alert is generated when the Smart Tag® detects RF signals (cellular, RF, Wi-Fi, or GPS) being reflected into the device, which may indicate tampering, such as wrapping the device in aluminum foil.
- Automated Alerts System:
    - Immediate notification of any tampering attempts
    - Types for strap alert –
        - case,
        - strap cut,
        - fiber optic strand disconnect
        - proximity alert

These alerts can be monitored through:

- Eagle web interface
- Mobile user interface
- Customizable monitoring options including SMS, email, or text to voice.

The Buddi system includes autonomous and remote device configuration capabilities with all communications encrypted for security.

- *Loss of location*

The Buddi Smart Tag® and device profiles The Buddi system has comprehensive location loss detection capabilities that communicate to the Eagle web-based platform and mobile devices through multiple alert types:

- No GPS Alerts:
    - Triggers when no valid GPS locations are received from the device
    - Configurable GPS gap monitoring in minutes.
-
- No Location Alerts:
    - Generates alerts when the device fails to gather location (indoor, beacon, or GPS) for a configurable period
    - Can be configured to repeat alerts at set intervals
    - Option for single alert mode (No Repeat) until location is regained and lost again.

The alerts are fully configurable with:

- Customizable time thresholds before alert generation
- Adjustable reporting intervals
- Flexible alert repetition options.

All these alerts can be monitored through the Eagle web-based platform and mobile applications. Automated alerts can be received via email, SMS, text to voice.

- *Potential cellular jamming*

The system provides comprehensive detection capabilities for cellular jamming and signal interference through:

- Jamming Alert Feature:
    - Automatically identifies data patterns that suggest signal jamming attempts
    - Detects when the device's signal is being interfered with

[redacted]

- Monitoring Interface:
    - Visual indicators for suspected shielding detection events within maps and locations with context
    - Accessible through web-based platform and mobile applications
    - Provides technical evidence of tampering attempts

The Buddi system enables real-time monitoring and alerts of any potential signal interference or jamming attempts through both the Eagle web-based platform and mobile devices.

- *Communication Loss*

The Buddi system addresses communication loss as follows. Any failure of a tracking device to deliver device data (location, alert, or diagnostic) is mitigated through multiple communication methods. The Smart Tag® includes an embedded SIM that supports international roaming across all major US carriers, including T-Mobile, AT&T, and Verizon, automatically selecting the strongest signal. Additionally, when Wi-Fi is enabled in the client's profile and an internet connection is available, the Smart Tag® can transmit data over 2.4 GHz Wi-Fi. If cellular service is unavailable or impaired, the device continues reporting to the Eagle platform via Wi-Fi, providing redundancy that greatly reduces communication loss alerts.

Communication loss is otherwise reported by:

- Communication Loss Detection:
    - Device generates alert if the device does not communicate to Eagle interface by a configurable number of minutes
    - Internal storage that maintains data for up to 30 days during offline periods when Tag is unable to communicate
    - Device status notifications system

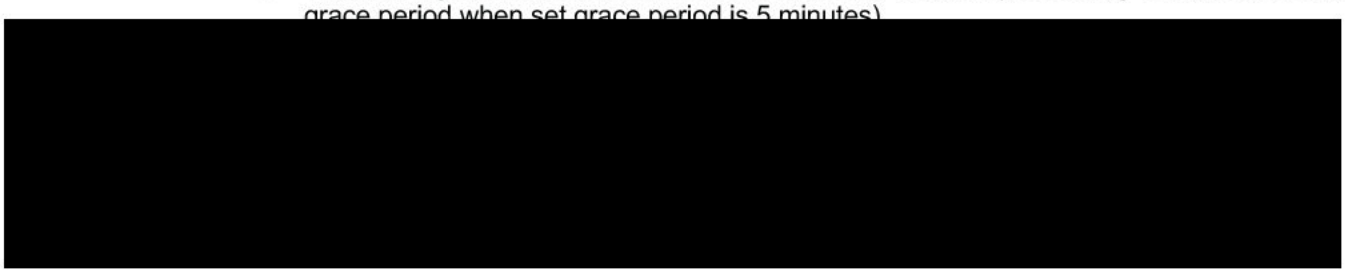
Must have optional grace period for early leave and late returns.

Buddi's system supports the following capabilities regarding communication and grace periods. This represents one of two types of grace periods we offer:

- The software includes flexible grace period options that can be configured for:
    - Early leave scenarios
    - Late returns
    - Zone entry and exit

The desired grace period can be configured when creating an inclusion zone rule. As shown in the image on the next page, the red box allows users to set the grace period to their preferred duration.

- Grace period functionality specifically includes:
    - Start grace period: Allows a defined number of minutes after the start time
    - End grace period: Allows a defined number of minutes before the end time
    - Will alert if grace periods for zone compliance are violated (i.e. leaving 6 minutes on start grace period when set grace period is 5 minutes)



The tracking device must have the ability to fully activate indoors without the need to acquire GPS.

- The device can fully activate and report location indoors using multiple location technologies:
    - Indoor positioning technology using Wi-Fi positioning capabilities
    - RF technology when in proximity to beacons
- When GPS is unavailable indoors, the system automatically switches to alternative location technologies to maintain tracking functionality.
- The device can generate accurate "Indoor" locations when neither GPS nor beacon signals are available, ensuring continuous activation regardless of GPS availability.
- The system includes autonomous device configuration and can be fully set up and activated indoors without requiring initial GPS acquisition.

The tracking device must have a method of ensuring accuracy of location points.

Buddi's tracking device employs multiple methods to ensure location point accuracy:

- Multi-Technology Verification System:
    - GNSS (GPS) with accuracy of approximately 33 feet when more than 6 satellites are visible
    - RF technology within 30 feet accuracy
    - Wi-Fi positioning (30-100 feet accuracy depending on quantity of access points used to triangulate)
- Cross-Reference Validation:
    - Cell data is captured during location collection as verification of the gathered location
    - System automatically records accuracy measurements in feet and number of satellites or access points (Wi-Fi) for each location point
    - Multiple location technologies work simultaneously to provide most accurate location
- Quality Indicators for Each Location Point:

- GPS signal strength is provided along with number of satellites the device sees
- Cellular signal strength provided
- Motion detection validation for each point
- Speed measurement at time of location report
- Specific accuracy measurement in feet for each location fix

- Automated Reporting Features:
  - Adjustable point intervals for optimal accuracy
  - Configurable upload intervals
  - Customizable location verification parameters

The tracking device must communicate over a Global System for Mobile Communications (GSM) or 4G/LTE (or better) networks.

In Buddi's case, both functions are supported within a single device using the same SIM. Buddi's tracking device meets and exceeds GSM (T-Mobile/AT&T)/4G/LTE (Verizon) communication requirements with the following capabilities.

- Network Support:
  - 2G (GSM), 3G, and 4G/LTE (CDMA, GSM) coverage
  - Dual-SIM support for enhanced network redundancy
- Communication Features:
  - Data transmission is encrypted using AES-128/TLS 1.3 for security
  - Worldwide cellular coverage using multiple carriers
  - Two-way voice communication capability
- Additional Communication Technologies:
  - Wi-Fi data upload capability over 2.4GHz
  - Short Range Radio on ISM band 868/915/921MHz

Tracking device must be water resistant, durable, and able to withstand vibrations from normal client use over time.

Buddi's tracking device meets the requirements for durability and water resistance with the following specifications:

- Water Resistance and Environmental Protection:

  - The Smart Tag® exceeds IP68 rating (highest level of dust and water protection)
  - Waterproof and durable in extreme climates
  - Operational in temperatures from 0°F to 130°F
  - Storage capable in temperatures from -40°F to 160°C (up to 72 hours)
  - Damp Heat Cyclic resistance: 131°F, 95-100% relative humidity to 219°F 90-96% relative humidity
- Durability Features:
  - Rugged enclosure specifically designed for extended use
  - Impact and vibration resistance
  - Case tamper protection
  - Robust construction for long-term wear
- Quality Assurance:
  - FCC granted and certified
  - ISO 9001-2015

The device is specifically designed to withstand normal client use over extended periods while maintaining functionality in various environmental conditions.

The Contractor must offer a GPS tracking device with a reusable strap and/or a disposable strap as determined by the Purchasing Entity.

Buddi's strap design is unique in the electronic monitoring space. It is a higher security strap design that is designed to be reused. This strap is used for the Smart Tag®, Sure Tag® (RF - Category 2), and the AlcoTag® (alcohol monitoring - category 3).

Straps

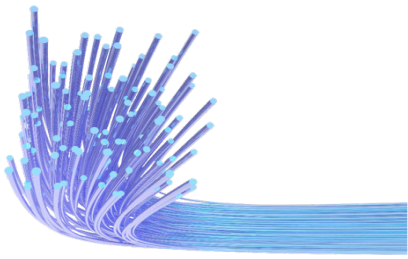
The Buddi strap is a hypoallergenic, reusable strap available in multiple sizes to accommodate all wearers, with six primary sizes covering over 90% of users and additional sizes available for unique anatomies. The strap can be easily fitted using a simple push-and-click technique and removed from the Buddi Smart Tag®, AlcoTag®, and Sure Tag® with the proprietary removal tool. Each strap is equipped with locking mechanisms that provide audible feedback (a double click) during fitting, ensuring a secure attachment.

Buddi developed the strap with a focus on tamper resistance. The strap integrates a fiber-optic mechanism for precise tamper alerts, while the sealed and polished fiber-optic connection in each pre-sized strap virtually eliminates false alerts. The strap is engineered to withstand force, with high-yield stainless steel internal bands offering cut resistance and preventing stretching. Slightly wider than other options on the market, the Buddi strap distributes the weight of the tags evenly, enhancing comfort and security. Properly sized and fitted, the strap cannot be slipped over the ankle, and because of the stainless straps will not stretch, adding an additional layer of security.

Key Features

- Six core sizes fitting 90% of the client population with a range of outer sizes
- Soft silicon based outer 'skin' for comfort
- Robust clips provide audible feedback during fitting
- Fiber optic for tamper detection
- Choice of breaking strain-standard or enhanced (steel layers inside)

- The strap's integral locking mechanism fits tightly
- Few moving parts minimize debris like grit and sand entering the locking mechanism
- Reusable; wash with soapy water and re-use
- Tamper detection.



Fiber-optic connections virtually eliminate false tampers

The Smart Tag® feature anti-tamper technology that detects and reports any attempt to cut, remove, or disengage the strap. The Eagle software platform generates indisputable electronic evidence of tampering or interference through real-time alerts. This automated chain of evidence is digitally recorded and securely stored within the software. The data can be exported in various formats to support court proceedings and has been successfully used in court multiple times, standing up to scrutiny from defense experts.

Buddi's tracking device includes the following strap features and options:

- Strap Types:
  - Optical strand strap system with break connection alerting
  - Durable reusable straps with quality testing
  - Replaceable strap system with locking plates
- Strap Management Features:
  - Strap tamper detection and alerting
  - Quality testing process for reusable straps
  - Organized storage and inventory system for different strap sizes
  - Cleaning and maintenance protocols for reuse
- Strap Security Features:
  - Fiber optic technology and encrypted infrared circuit for accurate tamper detection
  - Break connection alerting
  - Dual locking plate system
  - Automated alerts for strap removal or tampering

The system supports both reusable straps with proper maintenance and testing protocols, allowing the Purchasing Entity to determine the appropriate strap type for their needs.

Buddi's system fully supports reusable straps with comprehensive maintenance and testing protocols. The same strap is used for the three ankle worn devices that are proposed. The only difference is the length of the strap. Our standard straps range from 7.5" to 13" in half inch increments, and 14" to 18" in one-inch increments. As mentioned before, six core sized (8.5"-11") will fit 90% of all clients. Easy to use and durable, the maintenance process includes:

- Cleaning Protocols:
  - Surface cleaning with wet wipes
  - Thorough cleaning of optic lenses with damp cotton buds
  - Option for deeper cleaning using water and washing up liquid for stubborn dirt
- Quality Testing Procedures:
  - Visual inspection for damage
  - Fiber optic testing using torch light
  - Verification of light emission through the strap
  - Status checking on Eagle system by connecting to device to ensure strap status is "on."
- Pre-reuse Requirements:
  - Complete cleaning and testing verification
  - Proper storage in dust-free conditions
  - Installation of new locking/tamper plates
  - System status confirmation

These protocols ensure the straps can be safely reused while maintaining their functionality, hypoallergenic, and hygiene standards. The Purchasing Entity can select appropriate strap types based on their specific requirements with the system supporting proper sizing and comfort verification during fitting.

Tracking device must not require tools for installation.

Buddi's tracking devices are designed for toolless installations. The strap is sized using a simple measuring device, and two audible clicks confirm that the tag is securely and correctly fastened. Properly fitted, installation takes less than 30 seconds.

Tracking device must offer at least two (2) types of tamper notification.

[redacted]

On a full charge, the battery must, at a minimum, last 40+ hours. The device must charge to a minimum of 24 hours of battery life within one (1) hour and be fully charged in about three (3) hours.

The Smart Tag® uses a rechargeable lithium-ion battery in both the Tag and the On-Body Charger (OBC). Unlike other devices, Buddi provides the OBC as standard equipment. This allows the client to charge the device without being tethered to an electrical outlet. The battery meets all required specifications and includes additional built-in charging and power-management features:

- Battery Life:
  - Standard operation: 48 to 168 hours (2-7 days)
  - Power saving mode: Up to 7 days
  - Recommended charging frequency: Every 24 hours
- Charging Time:
  - Full charge (0% to 100%): Approximately 2-3 hours with 1 hour providing 24+ hours of battery
  - Can be charged using OBC (On-Body Charger) or OBT (tethered charger) for Participating Entity use

The beacon must be able to accommodate various sizes of residences.

The RF Beacon meets the requirement. The Buddi RF Beacon offers flexible range settings allowing for various sizes of residences through multiple configuration options:

- Configurable Range Settings:
  - Can be set using standard "Radius (ft)" measurements. The RF Beacon allows the user to set for an effective range between 50 to 300 feet depending on the residence and circumstances of the curfew (a house vs. apartment) to customize the range.
  - Supports percentage-based range settings (Radius %)
  - Allows customizable range parameters based on location needs
- Adaptable Coverage:
  - Can be combined with GPS zone to allow for more accurate zone monitoring
  - Allows for adding tolerance values to accommodate different spatial requirements

The system provides multiple ways to adjust and fine-tune the range settings to accommodate various residence sizes, exceeding the requirement for three range settings.

Standard AC charging is required, Additional methods, such as an on-body charger (OBC) are acceptable.

Buddi's standard Smart Tag® comes with an OBC (On-Body Charger). Buddi has found that this charger is more valuable and effective than corded charges. We have documented that the OBC allows the participant to stay mobile while charging the Smart Tag® and compliance increases.

To charge, the wearer places the OBC on a charging dock connected to a standard outlet. Once the OBC battery is charged, it can be removed from the dock and attached to the ankle-worn Smart Tag® to transfer power directly while the tag is worn and tracking. A light on the OBC indicates when charging is complete, prompting the wearer to remove the OBC and return it to the dock for recharging.

A daily two-hour charge with our most common device profile provides the Smart Tag® with a 48-hour charge or more. Clients report that the OBC is simple and easy to use and allows for much more freedom. It is maintenance-free, made with hypoallergenic materials where it con the skin, and encased in durable polycarbonate without movable parts to prevent brea the Smart Tag®, the OBC is IP68-rated for water resistance.

While the Smart Tag® battery life can vary based on configuration, most devices are set to last between 48 and 96 hours. Daily charging is recommended to establish a routine and ensure the Smart Tag® remains fully charged. This routine also allows any missed charging sessions to be addressed before the battery is depleted.

The transmitter must be easily installed on the Client with minimal training and experience. Contractor must specify the tools required and procedures to install the transmitter. The Contractor must supply the tools and equipment necessary to install the transmitters and replace the transmitter straps, at no additional cost.

Buddi tracking devices can be installed in less than thirty (30) seconds. Training for install and removal is easy due to the design of the strap and simplicity of the install process. There are no tools necessary to install the device. Simply follow the steps below under "Simple Installation Procedure" for a successful installation. The Smart Tag® is always tracking when charged (even when not assigned) so users can see the battery percentage and tracking data before assigning knowing the device is operational. Once the strap is installed and showing in Eagle as "on" the participant can leave. The transmitter system includes:

- Supplied Tools and Equipment:
  - Release tool
  - Measuring tape/tool
  - Locking/tamper plates
- Simple Installation Procedure:
  - Pre-installation check of device charge and communication response (Setup module -> device tab)
  - Measure ankle size using provided measuring tool
  - Place locking plates into back of device
  - Fit strap with adequate space for comfort and charging
  - Test fit for size and comfort
  - Configure device settings in Eagle system
- Minimal Training Requirements:
  - Straightforward step-by-step installation process
  - Clear visual indicators for proper fitting
  - Basic device setup procedures
  - No specialized technical knowledge required
- Strap Replacement:
  - All necessary tools included to customers
  - Replacement straps provided
  - Simple removal and installation process

All required equipment is provided at no additional cost as part of the service.

3. *Describe your software system (web-based applications, smart phone applications). Describe unique design features that ensure accuracy and/or speed of reporting. Include a description on Priority Communication or similar features.*

Buddi's Eagle interface platform offers a powerful, web-based interface accessible on desktops, laptops, tablets, and mobile devices. Built to seamlessly integrate with the full range of Buddi's electronic monitoring products and services, Eagle allows users to tailor access and functionalities to maximize program efficiency. Our dedicated development team can swiftly implement new fields, functions, features, and reports in response to client needs. Once thoroughly tested and reviewed, these enhancements are made universally available, enriching the Eagle experience for all users.

Wearer Enrollment

Eagle simplifies the onboarding process with preconfigured fields and settings, enabling the quick and efficient enrollment of new Wearers. This streamlined process reduces the time required for account setup and service additions, helping customers activate new wearers promptly.

Customizable User Permissions

Eagle's user permissions are highly customizable, allowing for precise control over access levels.

- Full Access. Authorized personnel can enroll participants, assign equipment, configure rules and zones, manage alert notifications, create and edit users, and reset passwords.
- Restricted Access. Lower-level permissions can be set to limit specific functionalities, module access, access to device and wearer groups, allowing customer administrators to create an access hierarchy suited to their organization's needs.

Account Management and Security

Eagle ensures robust account management and security measures.

- User Account Controls. Customer administrators can promptly disable or delete accounts for departing users. Accounts inactive for 180 days are automatically locked or disabled, with reactivation available to credentialed Users.
- Security Protocols. Eagle supports optional two-factor authentication and can mandate password changes every 90 days. Another option locks a users' profile after five failed login attempts; users are locked out and require a reset by authorized personnel. An automatic session timeout feature provides an added layer of security for idle sessions.

Single Platform

Buddi Eagle offers users the significant advantage of managing their entire caseloads from a single interface, regardless of the type of monitoring equipment used.

[redacted]

Customizable Reporting

Eagle offers customizable on-demand or scheduled reporting options to meet specific client requirements. Customized reports will take 5-7 business days as long as we are collecting the data. Reports can be tailored to each client's preferred format and exported in various file types, including Word, Excel, and PDF.

24/7/365 Live Help Desk Support

Buddi provides continuous support through a toll-free Help Desk, available 24/7/365 to assist customers. Quality assurance is maintained via real-time monitoring and recorded interactions, ensuring high-quality service and reliability.

4. *Describe the alerts that can be set up (location, time constraints, tamper alerts, low battery, etc.). Describe the process for setting system alerts for violations (curfew, zone, tamper). Include the alert intervals and how long it will take for the hardware to communicate with the software. Describe how the technology reduces false tampers and ensures accurate alert notification.*

Types of Alerts

Buddi's alerts can be customized to meet the specific needs of each Participating Entity. The system offers dozens of alert types that can be configured and applied at the account level. Buddi's system supports the following types of alerts:

- Location-Based Alerts:
  - Inclusion zone alerts for restricted area violations and curfews
  - Exclusion Zone alerts when a tag enters excluded areas
  - Wearer Proximity alerts when two wearers are within a specified distance
  - RF curfew condition alerts up to 300-foot radius
  - Exclude from alerts using keyword zones
- Time-Based Alerts:
  - Curfew violation alerts
  - Customizable monitoring schedules by days of the week
  - Specific time-of-day monitoring periods
  - Check-in missed alerts
- Device Status Alerts:
  - Low battery alerts with configurable threshold levels (i.e.: 20%)
  - No Communication alerts when device fails to report to Eagle (i.e.: 300 minutes)
  - Battery charge notifications (failure to charge, device charged, low battery,)
  - Device status notifications (Fault codes generated when components
- Tamper Alerts:
  - Case tamper detection
  - Strap removal alerts
  - Strap and ankle proximity alert

  - Optical strap break connection alerts
  - Movement detection alerts
- Additional Alert Features:
  - Proximity alerts to other devices

System Alert Process

Like everything else within Eagle, alerts and alert management can be customized. Alert processing, alert messages to clients, and alert logic can be tailored to meet specific program requirements. Process for setting system alerts:

- When account is set up, customer chooses what alert types they require, and they are added to the account.
- Users defined rules at the individual client level or by program profile or wearer type (e.g., pretrial, probation, high-risk) and rules are added automatically when a specific wearer type is chosen.
- Inclusion zones, the inclusion zone alerts and curfew schedules can be configured during enrollment.
- Other zone alerts are configured by creating inclusion or exclusion zones using address or mapping, with options for optional buffer distances and dwell-time requirements.
- Tamper alerts are automatically generated and notifications sent in several notification options
- Alert priority, alert recipients, delivery methods, rule message, and escalation options are configurable within the platform.

Alert intervals:

- GPS position reporting intervals are configurable by the participating entity and typically range from 30 seconds to several minutes, based on supervision needs. The most common is one minute location intervals because it does not adversely affect battery life.
- Zone and curfew violations always trigger alerts immediately upon detection and/or after a configurable grace period to help reduce false positives.
- Repeated or ongoing violations can generate recurring alerts at defined intervals until the issue is resolved.
- Device-based alerts—such as strap tamper, case alerts, inclusion and exclusion zone violations, and low-battery alerts—are delivered immediately, regardless of the device's configured reporting interval.

Hardware-to-software communication timing:

- Buddi devices communicate with the Eagle Platform in near real time using cellular or Wi-Fi networks.
- Under normal network conditions, violation events (zone or tamper) are transmitted from the device and displayed in the Eagle Platform within approximately 10 seconds to 1 minute due to most zone rules are stored on the tag so when the device receives location detail, logic within the Smart Tag® views all rules, zones, and curfews and can immediately determine compliance/non-compliance.
- Critical events, such as strap tamper or confirmed zone violations, are always prioritized for immediate transmission.
- If temporary communication loss occurs, the device stores event data and automatically and transmits all buffered data once connectivity is restored with date and time stamps.
- All alerts are displayed in the Eagle Alert Management dashboard, logged in the client's alert history, and delivered to designated staff via on-screen notifications, email, SMS, text to voice, or mobile access, ensuring timely awareness and response by supervising personnel.

Buddi's technology is specifically designed to minimize false tamper alerts while ensuring that legitimate tamper events are detected quickly and communicated accurately to supervising agencies.

[redacted]

Ensuring accurate alert notification:

[redacted]

This layered detection and validation approach allows the Eagle platform to significantly reduce false tamper alerts while maintaining high confidence, timely notification of true tamper events, supporting effective supervision, reduce time and effort on tamper events, and ensure rapid response.

5. *Describe the process for how you set up maps (e.g. exclusion zone, customizable, pre-loaded?)*

[redacted]

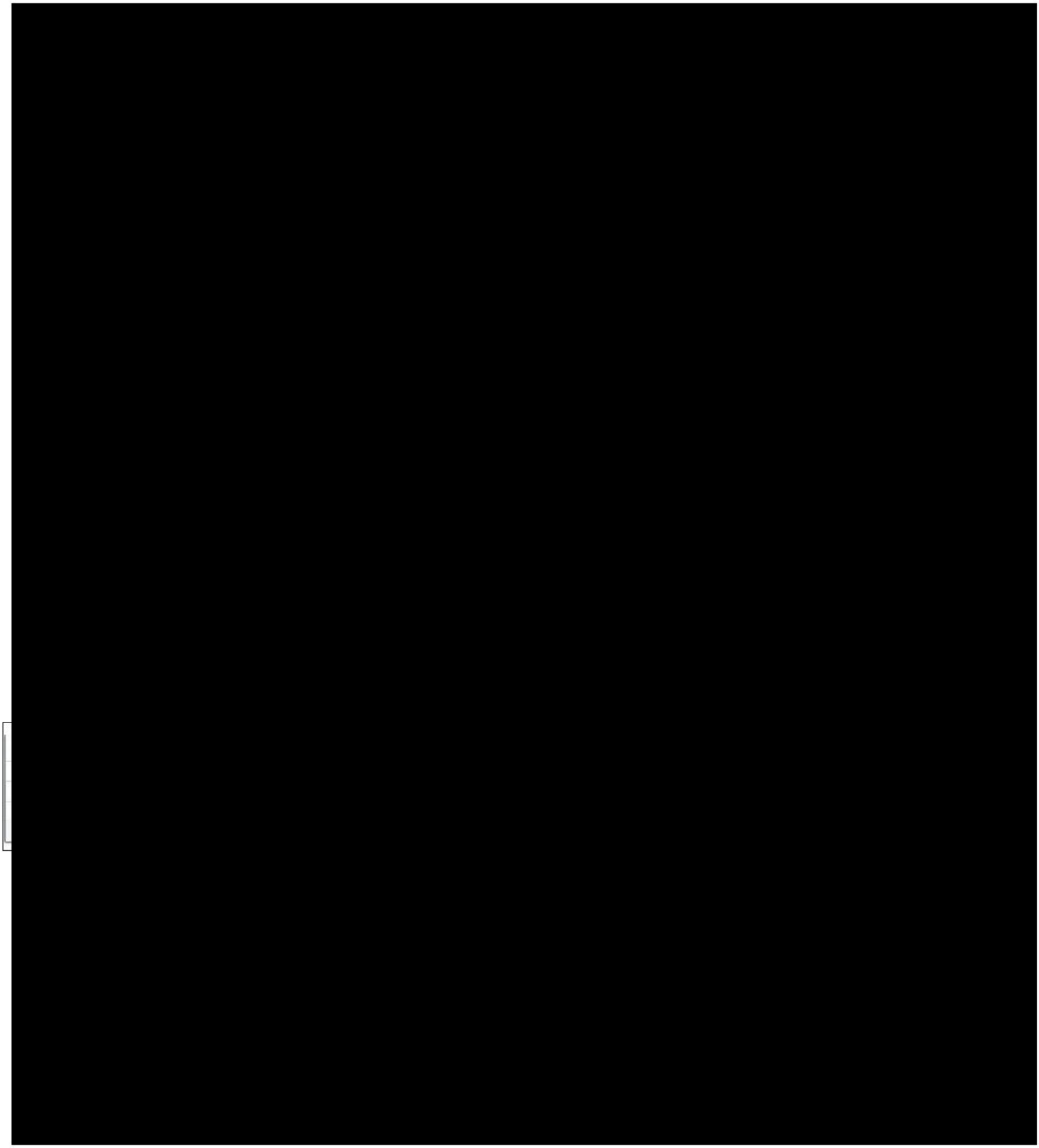
[redacted]

Mapping layers also allow users to display inclusion zones, exclusion zones, and exclude from zones in customizable colors.

The “My Wearers” feature allows users to view only the clients for whom they are the responsible officer, ensuring they see only relevant, targeted data. Additional filters enable users to display customized, color-coded inclusion, exclusion, or “exclude from” zones, allowing them to reduce or expand the amount of mapping data shown when monitoring their caseload.

The system offers a flexible map setup process with the following features:

- Zone Types and Configuration:
    - Multiple zone types available:
        - GPS Exclusion/Inclusion Zones
        - RF Beacon Exclusion/Inclusion Zones
        - Interest Zones (GPS-based)
        - Exclude From – Keyword zones (GPS-based)
    - Customization Options:
        - Customizable zone colors with adjustable:
            - Border color
            - Fill color
            - Opacity settings
                - Fixed color options for specific zones
                - User-specific settings saved in the database
    - Map Layer Features:



- Schedule Configuration:
  - Rules can be configured with:
    - Exception schedules
    - Weekly recurring patterns
    - Easy to edit schedules
  - Grace period settings for zone entry/exit
  - Grace period settings to for inclusion zones to reduce “false” alerts
  - Rules that review two multiple zones with same schedule

The system includes a user-friendly *Setup* module for authorized users to configure and manage all zone and rule settings, with changes saved immediately to maintain consistent and most relevant monitoring.

6. *Describe your customizable reporting. How does the reporting work with court requests and chain of custody requirements for legal purposes.*

[redacted]

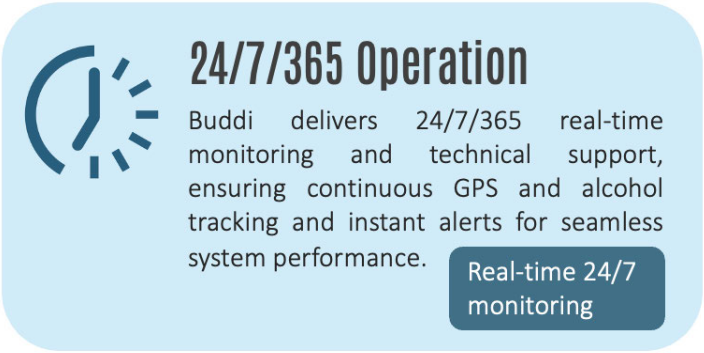
Reports are designed to provide information that has been used within court proceedings in the past. Several that are used regularly for compliances hearing are locations by address, charging history, and significant locations reports. By far the most utilized report is the Locations Analysis or Incident Report. These are crime scene correlation reports that users can run that shows an address for specific date and time parameters for one or more clients. We have generated hundreds of these reports that have been used successfully in court.

7. *Describe how often the device collects a point and reports the location within a set time frame.*

Buddi allows customers to create their own device profiles which define how often the device collects a point and how often the Smart Tag® reports to the Eagle interface. When generated all alert types, report immediately no matter the report interval. We have device profiles that collect a point every 30 seconds and report every 45 seconds (frequent mode) and have more passive device profiles designed for specific customer that collect a point every minute and report every hour and provide a battery life of 96 hours. We can control other factors within the device profile to make this happen. Our most popular device profile is Active which collects a point every minute and reports every 15 minutes and immediately upon alert generation.

8. *Describe your Customer Service, including at least the following:*
   a. *Hours of operation*

Buddi's standard hours of operation are Monday through Friday, 9:00 a.m. to 5:00 p.m. Eastern Time. During these hours, Buddi provides full administrative, operational, and program support services, including account management, implementation coordination, reporting, and routine customer support.



In addition to standard business hours, Buddi maintains a live Help Desk that is available 24 hours a day, 7 days a week, 365 days a year. The Help Desk provides continuous support for monitoring, technical issues, device alerts, and time-sensitive matters to always ensure uninterrupted service for participating entities and clients.

At Buddi, we use a team-based support model designed for responsiveness and efficiency. While each customer is assigned a dedicated account manager, we encourage users to contact Help@buddi.com whenever possible. Emails sent to this address are automatically routed into our ticketing system, allowing the first available account manager to respond and drawing on the expertise of our broader team.

This approach streamlines support and ensures customers are quickly connected to the most appropriate resource for questions related to our solutions, billing, or general inquiries.

   b. *Order procedures (how long to respond to order, delivery time frame). Delivery time after receipt of order? Describe online ordering procedures.*

Buddi follows established order fulfillment and delivery processes to ensure timely response and consistent availability of electronic monitoring equipment and services. Orders can be submitted to Help@buddi.com, which is monitored by all account managers and our customer fulfillment center. Orders received by 2:00 PM are shipped the same day, typically via USPS Ground or UPS Two-Day, with most customers receiving their equipment within 3–4 days, depending on the location of the Participating Entity (PE). In emergency situations, equipment can be overnighted to the PE upon request.

Order response time:

- Buddi acknowledges receipt of orders within one (1) business day.
- Orders are reviewed and confirmed by Buddi's operations team to ensure accuracy of quantities, configurations, not exceeding contractual spare shelf inventories, and delivery details.
- Urgent or expedited requests can be accommodated upon request, subject to availability.

Delivery time frame:

- Standard delivery occurs within 3-5 business days from receipt of a confirmed order.
- Orders are shipped from Buddi's U.S.-based facilities.
- Tracking information is provided upon shipment.
- Replacement or swap-out equipment for damaged or non-functional devices can be expedited when required.

[redacted]

Ordering procedures are simple and designed to support agency needs:

- Orders may be placed via email (Orders@buddi.com and Help@buddi.com) or through an assigned account manager.
- Prior to shipping, Buddi works with the customer to evaluate existing inventory and product requirements to ensure appropriate quantities and device types are supplied.
- Orders are processed quickly following inventory and needs evaluation.
- Expedited shipping options, including next-day delivery, are available when required.

c. Product request response time (what is kept on hand at office vs ordering products) – inventory on hand

Buddi maintains on-hand inventory within its U.S.-based operations to support rapid fulfillment and uninterrupted service delivery to customers. Requests for products that are maintained in on-hand inventory are typically fulfilled within 1 business day of order confirmation.

- Standard in-stock items are received by the PE within 3–5 business days, with expedited shipping available when operationally required.
- Replacement equipment requests related to equipment failure or participant reassignment can be prioritized for accelerated shipment.

9. How do you comply with local and state regulations (what type of research do you conduct when working with a new entity?)

Buddi uses a structured but practical approach to ensure compliance with all applicable local and state regulations when onboarding a new Participating Entity. The goal is to fully understand the legal, operational, and policy environment before deployment so the program is configured correctly from day one. Not understanding what is required to conduct business to a Participating Entity, creates delay and displays a lack of planning and professionalism.

Compliance research and onboarding:

- Buddi reviews relevant state statutes, administrative codes, and local ordinances related to electronic monitoring, alcohol monitoring, data privacy, and victim protection.
- We evaluate court rules, probation, pretrial, and agency policies that may affect monitoring requirements, alert handling, or reporting.
- Technology settings within the Eagle Platform are reviewed and configured to align with jurisdiction-specific requirements such as curfews, exclusion zones, and alert thresholds.
- Experience from tenured Buddi staff provide direction and past requirements for a state or local jurisdiction and how they may differ and are unique than others.
- Data retention, user access controls, and audit requirements are reviewed to ensure consistency with state and local information governance standards.

Operational coordination:

- Buddi works directly with Participating Entity leadership/stakeholders, legal counsel, or designated compliance contacts to confirm expectations and program requirements.
- Contract terms, RFP specifications, and service-level requirements are thoroughly reviewed prior bidding and to implementation.
- Standard operating procedures, escalation protocols, and reporting formats are aligned with agency and regulatory expectations.

Ongoing compliance:

- Review all requirements for business licenses and other statutes and required steps for State and County, along with other legal requirements for the Participating Entity.
- Buddi continuously monitors regulatory and policy changes that may impact service delivery.
- The Eagle Platform can be updated or reconfigured as requirements evolve.

- Staff training and internal procedures are updated as needed to maintain compliance throughout the contract term.

10. Describe the on-boarding process for new Participating Entities.

Buddi follows a structured, collaborative onboarding process to ensure new customers are fully supported, properly configured, and quickly operational. A key part of this process is reviewing our knowledge base to identify strategies that have been successful for similar Participating Entities (PEs) and adapting them for the new PE. Another critical component is the structured pre-implementation meeting, held after a Participating contract is executed—even for PEs of the same type.

The pre-implementation meeting is designed to identify key requirements, contract benchmarks, key performance indicators, and ensure the program's success. Through this thorough process, Buddi customizes each account to meet the specific needs of the participating entity instead of fitting the PE into the vendor box. Reliable technology is essential to building confidence in an electronic monitoring program, but the support Buddi provides is equally important. If awarded, Buddi will schedule a pre-implementation meeting to define the major components of the program, including:

- List of users for generating usernames and passwords to access the Eagle interface
- Products to be ordered for swap-out and required spare shelf stock
- Wearer groups (pre-trial bond, probation), rule templates, monitoring templates, and account settings
- Device types and device profiles
- Service Level Agreements and KPI's for program measurement
- Staffing requirements
- Account Management and Monitoring Center needs
- List of defendants/participants to be transitioned before swap-out
- Alert types and customizations for alert responses
- Other program-specific requirements
- Role-based training needs for customer staff
- Future needs and projects past initial implementation
- Meeting interval for progress reports/health status throughout the contract

This meeting is critical to best define and understand the Participating Entities program requirements and goals for the PE and define what constitutes a successful implementation and ongoing satisfaction.

System configuration:

- The Eagle platform is configured to reflect agency policies, including alert rules, curfews, zones, escalation paths, reports, and reporting preferences.
- User roles, permissions, and security settings are established based on agency and state/county structure.
- Integration requirements, if applicable, are reviewed and implemented.

Equipment provisioning:

- Required devices, accessories, and supplies are allocated from inventory and shipped according to the agreed deployment schedule.
- Shipping locations and shipping instruction for said locations
- Device profiles are preconfigured to match program requirements, allowing for rapid field deployment.

Training and readiness:

- Buddi provides role-based training for administrators, supervisors, and field staff using a combination of live sessions and reference materials to support sessions.
- Agencies are guided through real-world workflows such as enrollments, alert handling, reporting, and device swaps.

- A readiness review is completed to confirm staff comfort and system functionality prior to go-live.

Go-live and ongoing support:

- Buddi supports the agency during initial enrollments, deployment, and early operations to ensure a smooth transition and knowledge transfer.
- A dedicated account team is assigned for ongoing relationship management.
- Buddi's Help Desk is available 24/7/365 to support both agency staff and monitored individuals.

11. *Describe the on-boarding process for new Clients. Include any installation information that may apply.*

Installation of Buddi devices is a quick and easy tool-less process. The design of all Buddi devices used the same innovative strap so installation for all types of devices is easy and requires very little training. After less than an hour's worth of instruction and hands on training users are proficient after several attempts of install and removal. The client onboarding process involves several key steps:

- Client enrollment:
  - For larger deployments, client's demographic information including case numbers, zone addresses, DOB and other details are downloaded to our Eagle user interface before deployment
  - Details of enrollment are scrubbed to ensure accuracy of downloaded information and to ensure all mandatory fields are completed
  - With any sized program(s), we would encourage the officers to perform pre-enrollments to build familiarity with Eagle
  - Optional Participation agreement can be pre-populated with demographic information and completed when equipment is assigned for client to sign
- Equipment assignment:
  - At deployment, equipment is assigned
  - Prechecks are done on devices to ensure they are operational when assigning
  - Devices installed are viewed in Eagle to ensure the strap is "on" and strap is locked in

[redacted]

- User Setup:
  - Customized permission groups are/can be designed
  - New users are added through an uploaded file (CSV) or manually
  - User details and permission groups are configured
  - Users are added and user credentials are automatically sent
  - Some or all Eagle module access is provided
  - Supervisors added to profile if escalation is required
  - Wearer and Device Group access is assigned
- Device Management:
  - Device are tested to ensure proper operation prior to shipment
  - Device Groups are created for organizing equipment (different locations or agencies)
  - Devices are assigned to specific Device Groups
  - Each device can be configured with unique
  - Installation checks are performed to ensure devices are ready for use
- Wearer Management:
  - New Wearer Groups can be created
  - Individual Wearer profiles are set up
  - Wearer types/categories are created for PE and for billing
  - Wearer zones can be configured for monitoring
- Installation Support:

- Device Installation Guides are provided with all hardware
- Documentation is included to assist with equipment setup
- Configuration of rules and settings specific to the customer's needs
- When required training will cover proper install steps and best practices
- Device profiles can include components to get device to report ASAP during the installation
- Automated participation agreement completion options are available to expedite installation process

The following requirements are taken from Attachment 02 Scope of Work page 4 to additionally explain our software capability point-by-point. Attachment 08 requirements resume on page 47.

B. Software Requirements.

- *GPS services must include a monitoring system that is capable of being accessed through a secure (password protected) internet connection and fully supported by a secure database for transactional records. GPS receiver must be capable of communicating with the U.S Government Global Positioning System. The service must be inclusive of all technology, equipment, systems, and related support services, and must be fully supported by twenty-four (24) hour monitoring services and staff.*

Buddi's web-based user interface is accessed through secure password protected Internet connection and is supported by secure databases for transactional records. The GPS receive within the Smart Tag® communicates with several GPS constellation including the U.S. Government Global Positioning System. Buddi's solution includes hardware, software, accessories, support, technology, and related technical services and is supported by twenty-four (24) hour monitoring services and staff.

- *Web-based platform accessible via desktop, tablet, and mobile devices.*

Buddi's Eagle user interface is 100% web-based platform that can be used on Desktop, laptop, tablet or other mobile devices like smart phones. For a better functionality and customer experience, Buddi offers the Eagle Mobile application that can be downloaded to smart phones or tablets from Apple Store or Google Play that make the Eagle platform more visually friendly for mobile officers.

- *Secure login with multi-factor authentication.*

[redacted]

- *Real-time data collection and display for all device types.*

Buddi's Eagle interface is a real time data collection and display tool for Participating Entities to provide for the most current data.

- *Customizable dashboards with mapping tools and client history.*

Buddi offers customizable dashboards in most modules, including Setup, Maps and Locations, Alert Management, and Compliance. Icons are consistent across the platform, showing information such as battery level, strap status, and device status. PEs can customize the dashboards as needed, adjusting column formatting, adding or removing columns, to display the data and layout they prefer. Images and descriptions can be found below.

- *Automated notifications and alerts (via SMS, email, or in-platform) for violations such as curfew breaches, tampering, or low battery, and any other alerts as defined by the Participating Entity.*

Buddi has automated alert/event notifications via SMS, email, text-to-voice messages, or in-platform such as curfew breaches, strap Alert (tamper), or low battery as well as all other alert types that the Participating Entity chooses to use.

- *Reporting capabilities with customizable fields, exportable in PDF, Excel, and CSV formats.*

Buddi offers a comprehensive portfolio of standard reports, as outlined above.

In addition, Buddi has extensive experience developing customized reports tailored to a Participating Entity's specific requirements, including configurable fields and data elements.

Because the system captures a wide range of data points, we can generate detailed reports designed to meet specific operational and compliance needs. All reports are exportable in PDF, Excel, KML (Google Earth), and CSV formats.

- *Integration options with existing case management systems through APIs.*

Buddi currently integrates with several case management systems through APIs, with additional integrations in development. Buddi has developed a standardized API to support these integration initiatives and streamline connectivity with partner systems.

- *Audit trail and data retention in compliance with CJIS security requirements.*

Buddi securely stores all system data, and audit trails are preserved as part of the record. Certain audit trail information is available directly within the Eagle user interface. Eagle provides visibility into actions such as who created a rule and when, rules that were edited or suspended, changes in device event status, and other system activities.

If audit trails related to maintenance service performed on a device, Buddi can provide those records upon request.

All data is retained in accordance with CJIS data retention requirements. While CJIS requires a minimum retention period of one year, Buddi retains data indefinitely unless otherwise directed by the participating entity in accordance with its security protocols.

- *Role-based access controls for administrators, supervisors, and officers. The system must provide security features, which must prevent unauthorized individuals from accessing any information held by the Contractor. Secure access to the system must be maintained at all times.*

Buddi utilizes role-based user permissions, particularly for larger Participating Entities (PEs) that require multiple locations and more granular system controls. Buddi allows PEs to customize both the number and type of user permissions, enabling certain administrators to have full system access while restricting others based on their assigned location and role within the agency.

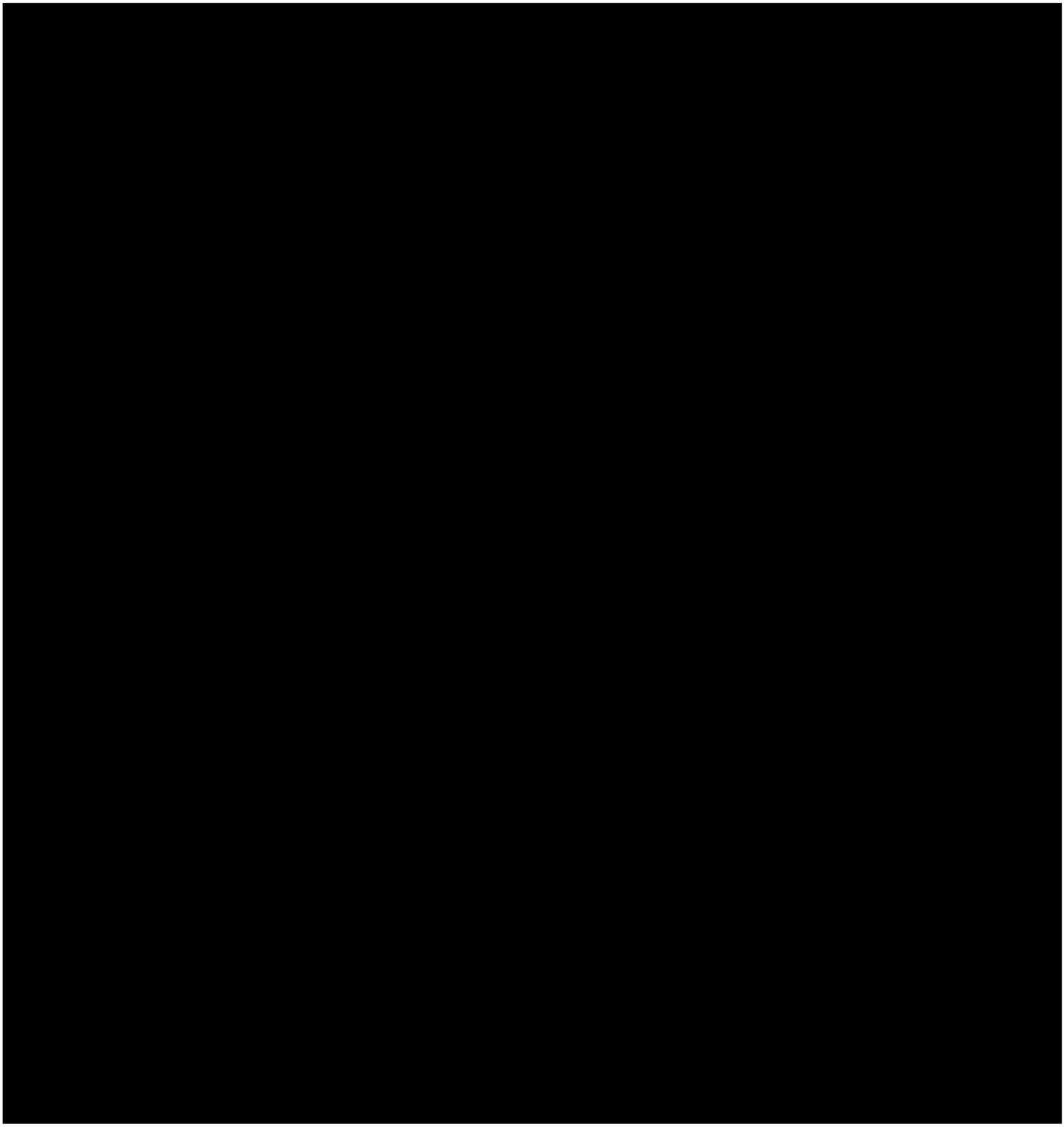
The system provides administrative control over device types, wearer and device groups, rules, wearer profiles, and monitoring templates. Buddi can also designate specific administrative staff with authority to create, modify, suspend, or delete user accounts, as well as manage user permissions.

- *Tracking software must allow staff to enable GPS tracking in real-time and/or passive tracking.*

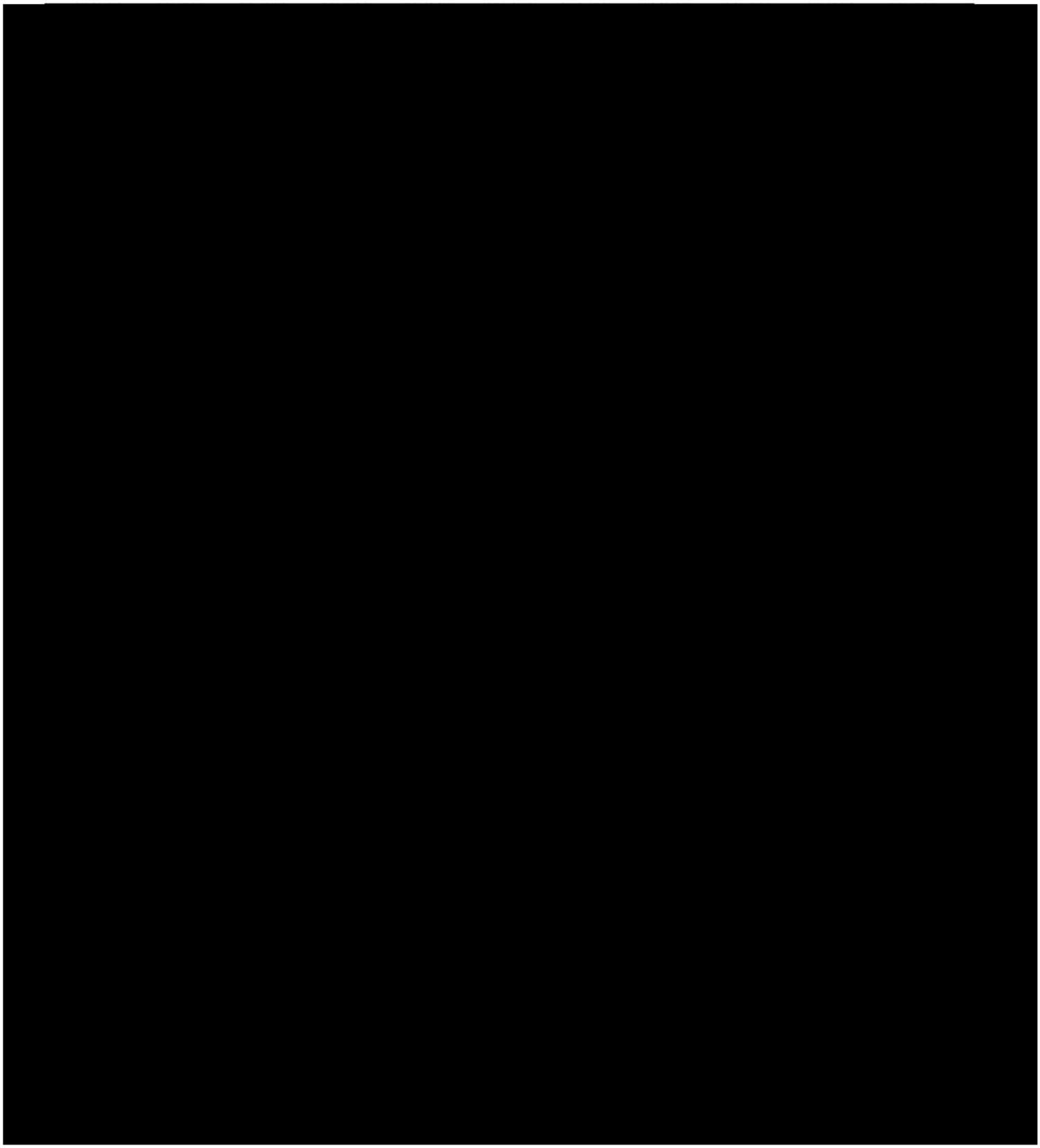
The tracking software meets the requirement through the following capabilities:

- *Tracking software must use Google maps, or similar, to monitor client movements.*

Buddi's Maps and Locations overlays location data on Open Streets, Google Streets, Satellite, Hybrid, and Terrain map views. These different map views are available in all client maps on our layer filter in the upper right-hand corner of our mapping tab.



- *Show stop locations and patterns.*

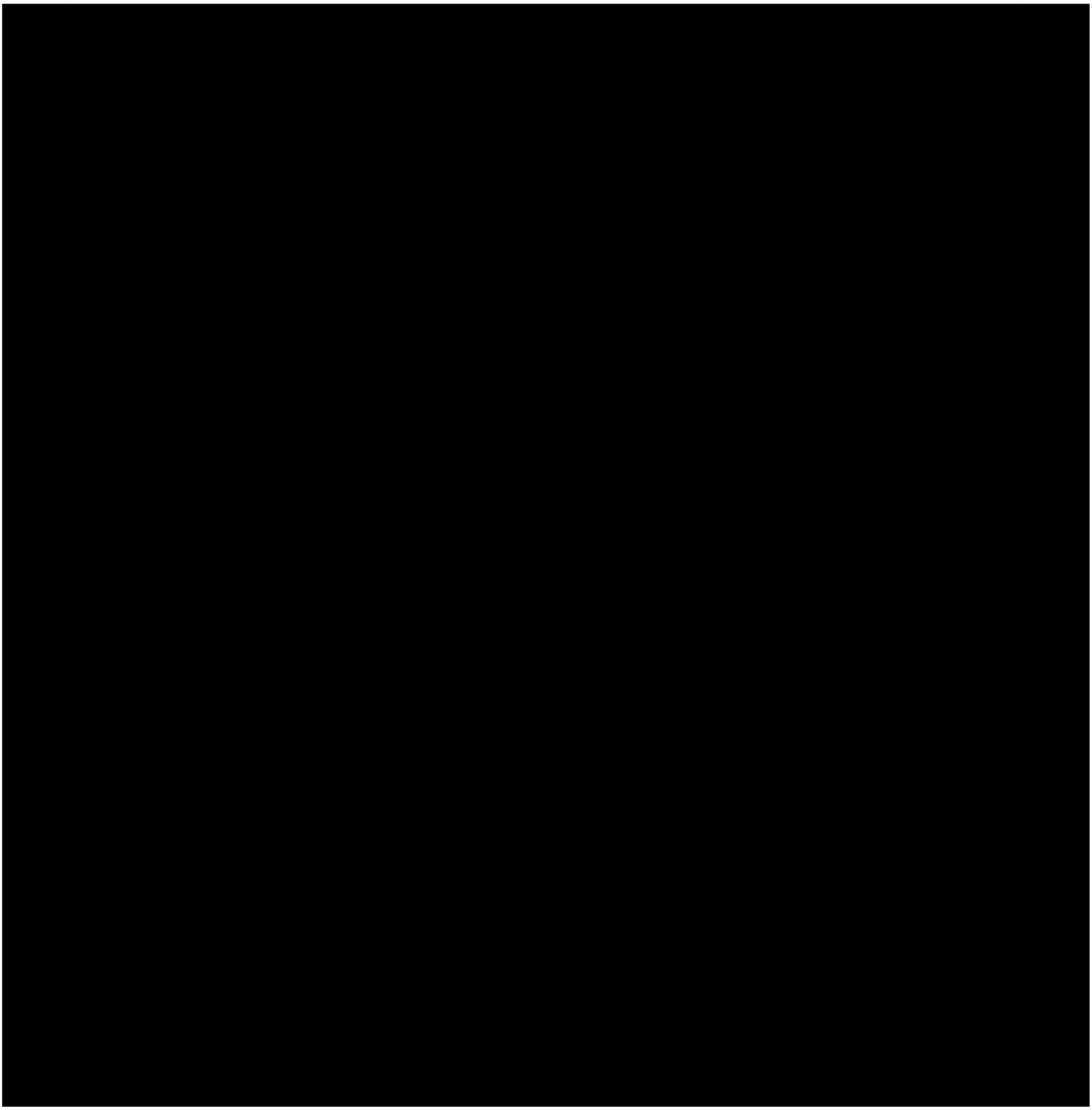


- *Must have a method of Priority Communication, or similar feature, of location data on a wireless network to ensure continuous communication of location points in high traffic times and critical situations.*

Buddi details our communication prioritization above from page 25. This includes redundant SIM chips, multiple cellular carriers to ensure the strongest connection, and the use of alternative network generations when 4G/LTE networks are congested.

- *Optional Wi-Fi tracking, in addition to cellular, to ensure tracking is not lost when GPS points are unavailable.*

Buddi's Smart Tag®, AlcoTag®, and AlcoBreath™ devices use Wi-Fi as an additional alternative to GPS and cellular. Our proprietary Convergent Location Technology described below on page 54, provides a reliable and accurate alternative to GPS.



- *Must have the ability to configure state, county, and school zones, and allow for additional unlimited zone creation. Must have points of exclusions (parks, schools) alerts for when device enters one of those points.*

[redacted]

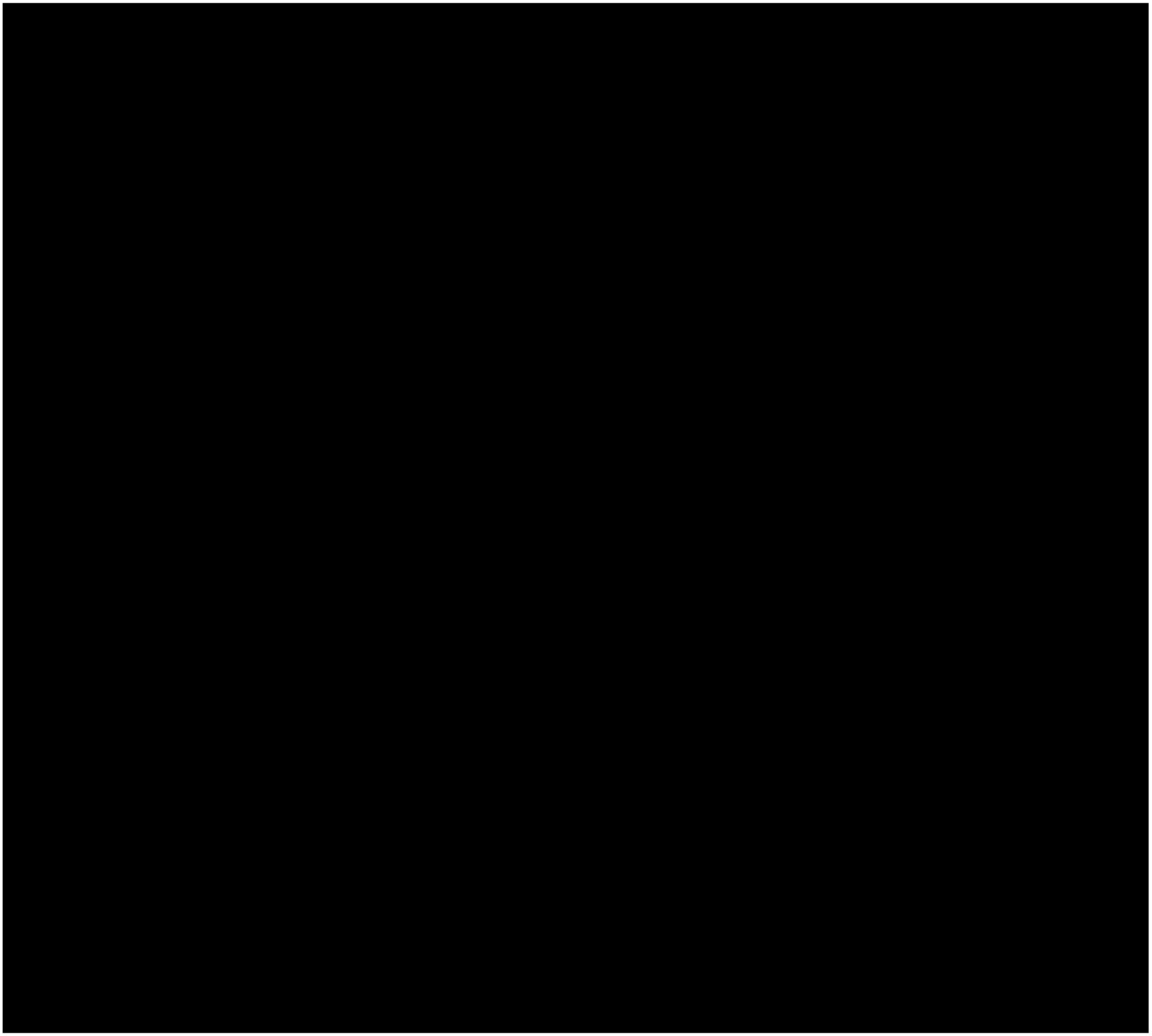
- *The system must provide the capability for Participating Entity to download data and reports from the database, through secured internet access.*

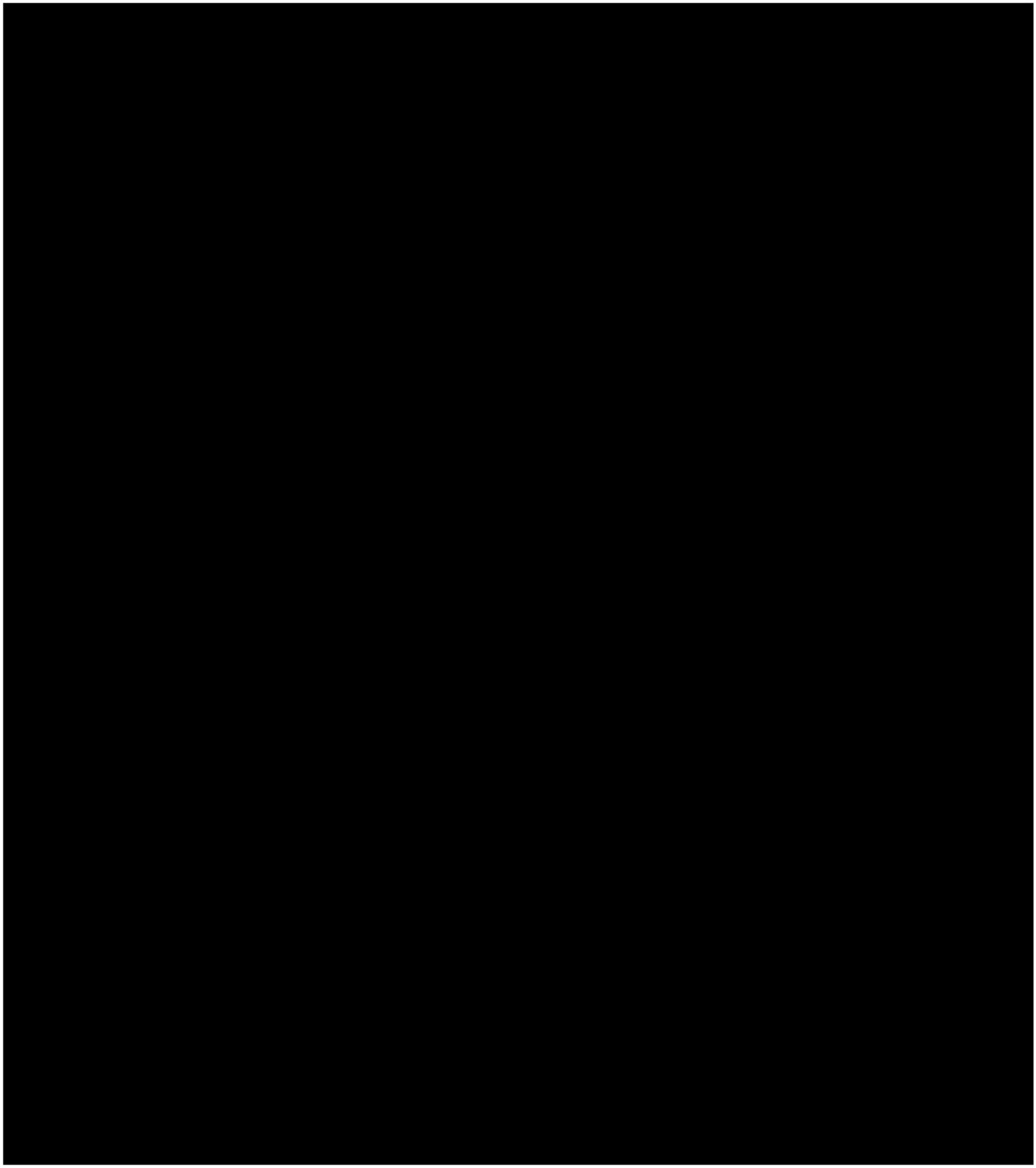
Buddi allows Participating Entities to download data and reports from the Eagle database via a secure Internet connection. The most common downloads are reports, which organize the data into a clear and readable format. Sample report formats are provided above.

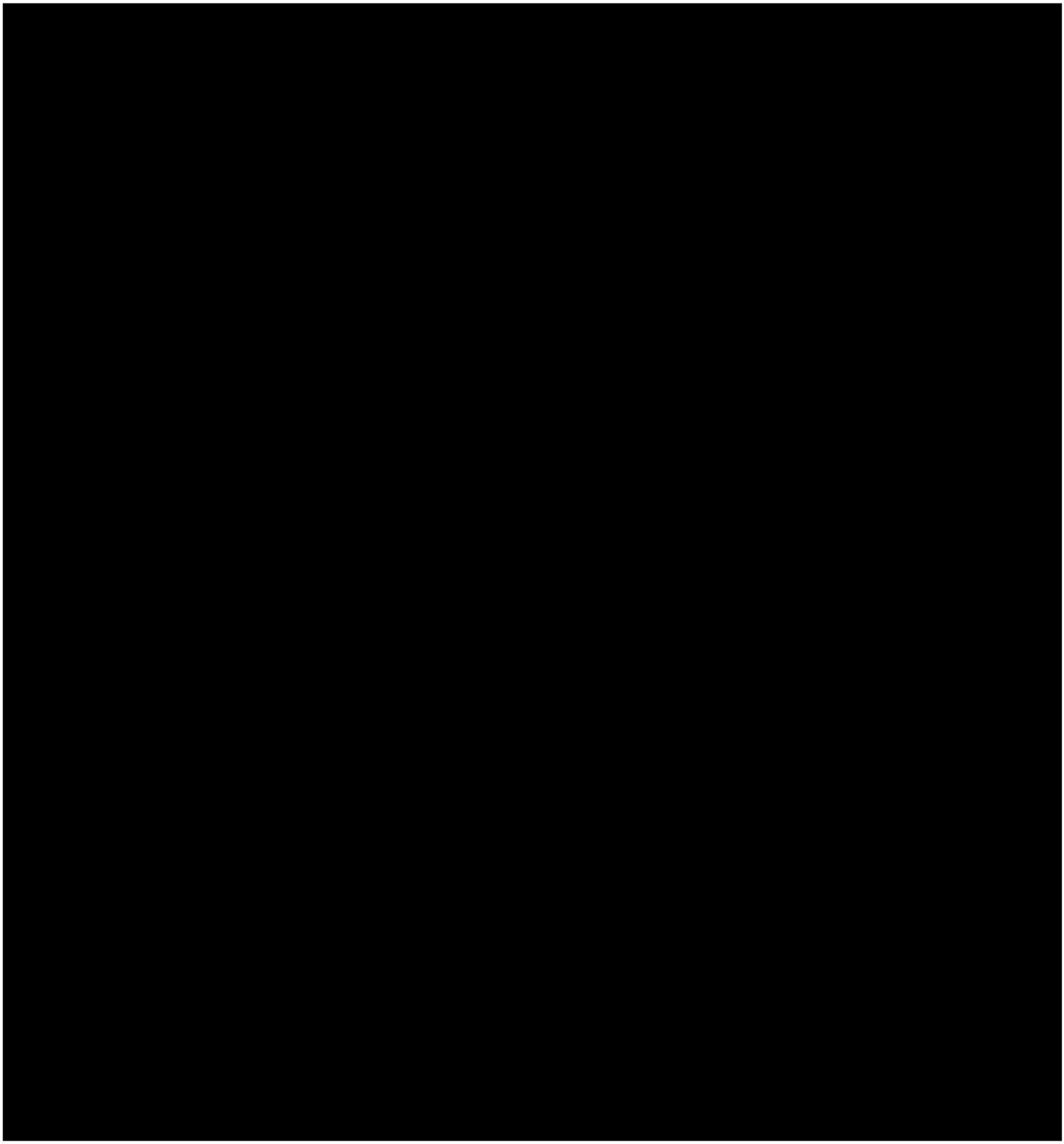
- *The system must provide the functionality and access required with 99.99% uptime/availability avoiding any downtime due to hardware or software issues. This will include a continuity of operations plan and disaster recovery plan which will ensure the system and services will be available without disruption as required.*

Buddi relies on the world's leading cloud computing provider to support our Eagle web-based interface. Since 2014, we have experienced no unscheduled service interruptions and have never lost data. Under the last NASPO contract (#22PSX0021), network availability was 99.999%, and we were prepared to support the originally requested 99.9999% specified in the RFP. There have been months with 100% network availability and no scheduled maintenance. Even during months with scheduled maintenance, we can exceed 99.99% network availability.

12. *Provide screenshots showing the functionality and user experience of the web-based platform and the mobile platform.*







13. Attach the Service Level Agreement for the GPS product(s) you are proposing.

[redacted]

B. Scope of Work – Category 2: RF (Offerors are required to answer all questions if proposing for RF Services)

1. Describe your plan for meeting the Master Agreement Objectives identified in Attachment 02, Scope of Work.

Buddi is providing a products and services that meet or exceed the requirements for products that are described in the scope of work including the RF services. Buddi will remain compliant with the terms and conditions set forth by NASPO and provide a platform that is innovative and developing new products that continue to benefit participating agencies.

2. Describe the hardware you propose to meet the requirements of the SOW, including battery life.

Buddi has reviewed the Statement of Work (SOW) for RF products and interfaces and confirms that both the Smart Beacon™ and Sure Tag® meet all specified requirements. These products continue to evolve, with ongoing enhancements that improve performance and add functionality. Buddi has a strong reputation for delivering innovative solutions across its product portfolio.

Although RF electronic home monitoring (EHM) is the oldest technology in the electronic monitoring lifecycle, Buddi has modernized it by incorporating advancements from GPS monitoring, providing added redundancy in both communications and location verification. Both one-way and two-way communication options have been introduced for curfew solutions, enabling Participating Entities to communicate directly with clients through the device. Additionally, biometric capabilities can be integrated into the Smart Beacon™ to verify client identity remotely using fingerprint biometric identification.

The battery performance of the two devices is as follows:

- The Smart Beacon® is powered by any standard household outlet. It also includes a rechargeable lithium-ion backup battery that provides up to 24 hours of operation if the device is unplugged or during a power outage.
- The Sure Tag® is an ankle-worn transmitter with a rechargeable lithium-ion battery designed to last approximately 18 months before generating a low-battery alert. The alert is issued about thirty (30) days prior to battery depletion, and the device can be recharged without being returned to Buddi.

The following specifications are taken from Attachment 02 – Scope of Work – section V: Category 2: Radio Frequency (RF) Monitoring. Attachment 08 requirements resume on page 65.

A. Hardware Requirements:

All equipment and systems furnished must be standard products of the manufacturer identified, must be in proper working order and clean and free from defects of features affecting appearance, serviceability, or the safety of the client in normal intended use.

Buddi is proposing the latest release of our RF EHM devices, which comprise our RF Home Curfew solution. The system includes the Smart Beacon® and the compact, effective Sure Tag® ankle-worn transmitter, both featuring a rechargeable battery that lasts 12–18 months between charges.

Before shipment, all products are tested to ensure proper operation, sanitized, and inspected for defects. Most RF products that are provided are new. If not, all products meet manufacturers specifications and free from technical and cosmetic defects. Upon delivery, the Smart Beacon® and Sure Tag® are ready for immediate use, safe to operate with clients, and pose no health risks when used as intended.

Device must use a body worn bracelet (transmitter) and a one-piece stationary home-based unit (receiver) to monitor the presence/absence of the transmitter within a specified range of the receiver and report changes in status and tampering to the Monitoring Center through standard telephone lines or by cellular telephone service.

[redacted]

Buddi Sure Tag®

The Buddi Sure Tag® is a state-of-the-art ankle-worn RF tether designed to provide reliable and secure electronic monitoring for home curfews. Combining durability, precision, small compact design, and ease of use, the Sure Tag® ensures optimal compliance and accountability.

Key Features

- Cut-Resistant Strap: Uses the same highly durable, tamper-resistant strap as other Buddi devices, ensuring long-lasting performance and security.
- Seamless Pairing: Pairs with the Buddi Smart Beacon® to create a reliable continuous monitoring system for electronic home curfew, even in areas with limited cellular or GPS reception.
- Proprietary Removal Tool: Features a secure removal mechanism, accessible only to authorized personnel, to prevent unauthorized tampering or removal.
- Long Battery Life: Offers over one year of battery life after being fully charged in the office and installed on the leg, reducing maintenance needs and ensuring uninterrupted monitoring.
- Enhanced Security: Provides continuous tracking and monitoring, ensuring compliance with designated zones and home curfew requirements.
- Cost-Effective and Efficient: A reliable solution tailored for corrections, probation, parole, and other monitoring programs, prioritizing public safety and operational efficiency.
- Immediate strap and case alert: notifications are sent immediately after strap or case tamper alert when both Smart Beacon® and Sure Tag® are in range of each other.

The Buddi Sure Tag® sets a new standard in electronic monitoring for home curfews, combining durability, precision, and security. With a tamper-resistant strap, seamless pairing to the Buddi Smart Beacon®, and a long battery charge of over one year, it ensures reliable performance with minimal maintenance. Ideal for corrections,

probation, and parole programs, the Sure Tag® delivers continuous tracking and enhanced security, providing a cost-effective and dependable solution for public safety.

Buddi Smart Beacon®

The Smart Beacon® is a versatile, unobtrusive home monitoring unit designed to integrate seamlessly with the Buddi Sure Tag®, providing a reliable and secure solution for home-based electronic monitoring. It features an LED display showing curfew schedule, date, and time; supports one-way SMS messaging; and includes a built-in 24-hour backup battery to ensure consistent operation under a variety of conditions.

The Smart Beacon® allows settings to be applied remotely, offering flexibility and adaptability for monitoring needs. It detects the presence of tags by scanning for RF signals every 30 seconds, reporting wearer proximity to the Eagle interface in near real time.

Key Features

- Wide RF Range: A large internal antenna provides coverage of more than 330 feet in open space, allowing the wearer to move freely within the home without loss of connectivity. The RF range is adjustable within the Eagle platform to accommodate different curfew scenarios.
- Advanced Communication Options: Utilizes a 2G/4G/LTE SIM with roaming capability across all major carriers, including AT&T, T-Mobile, and Verizon.
- Secure Data Transmission: Supports encrypted communications to ensure secure data exchange.
- Wi-Fi Connectivity: Supports 2.4 GHz Wi-Fi when enabled in the wearer profile, providing an alternative communication path to the Eagle platform.
- Real-Time Monitoring and Alerts: Tracks curfew schedules and tag movement and reports any schedule violations.
- Continuous Device Monitoring: Continuously monitors strap integrity and battery status, generating alerts for:
    - Data unavailability – No location
    - Power source changes
    - Device tampering or damage
- Two-Way Communication: Supports built-in SMS and two-way cellular communication between the client and monitoring staff through the device and the Eagle platform.
- Internal GPS and Security: Includes internal GPS to confirm proper placement and detect movement or tampering.
- Optional Biometric Verification: An optional fingerprint reader enhances security by verifying client identity.

The Smart Beacon® is easy to install, requiring only a connection to a standard wall outlet at the desired location. With more than 24 hours of battery backup, it ensures uninterrupted monitoring during power outages. Its self-maintaining design eliminates the need for ongoing maintenance, providing peace of mind for monitoring personnel. Combining advanced features with user-focused design, the Smart Beacon® delivers reliable performance for home monitoring applications.

Transmitters and receivers must be field replaceable and interchangeable without the need to return them to the Contractor.

Buddi transmitters and receivers are fully replaceable and interchangeable, allowing agency staff to swap components on site or in the field. Using Eagle Mobile, staff can remove the old device and activate the replacement without returning equipment to Buddi.

Replacement components are paired and activated within the Eagle platform, ensuring uninterrupted monitoring and minimizing device downtime. Eagle also includes a streamlined replacement feature that allows users to replace a Smart Beacon® or Sure Tag® directly, without first unassigning and reassigning the device.

[redacted]

Installation process must be simple enough to be performed in the field by fully trained officers in less than five (5) minutes.

As explained above, device installation takes less than thirty (30) seconds. Device onboarding in the Eagle platform is fully customizable with the most basic configurations completed in just a few minutes.

The equipment must have a minimum of two (2) ways to communicate data to the software, such as landline, Ethernet, Wi-Fi, or cellular.

[redacted]

The transmitter must not pose a safety hazard or unduly restrict the activities of the client. Must be lightweight, small and water-resistant.

Buddi's transmitter is the smallest and lightest device on the market, featuring a low-profile design that does not restrict work or leisure activities. Unlike many competing devices that protrude more than an inch and are more likely to snag or catch, the Sure Tag® sits close to the body for improved comfort and safety.

The Sure Tag® has no sharp edges and is constructed from durable, hypoallergenic polycarbonate materials. Its strap is made from a soft, silicone-based material that prevents chafing and ensures comfort for the client. The device carries an IP68 water-resistance rating and is fully waterproof, allowing it to be worn during swimming or bathing.

Buddi Transmitter Specifications

Device	Length (in.)	Width (in.)	Depth (in.)	Weight (oz.)
Sure Tag®	3.0	1.5	0.76	1.00

The transmitter must be encased in a water-proof case that is corrosion resistant and is hypoallergenic.

Buddi's transmitter features robust environmental protections with the following specifications:

- Water Protection: IP68 water-resistance rating, the highest protection level, indicating complete dust-tight and is completely waterproof.
- Enclosure Durability:
    - Rugged enclosure designed for extended use
    - Durable in extreme climates and environmental conditions
    - Operational temperature range: -4°F to +131°F
    - Storage temperature capability: -40°F to +158°F

- Certifications:
    - FCC certified
    - ISO 9001-2015
    - UKCA certified

The transmitter must be designed to prevent tracing or duplication of its signal.

The requirement is met through Buddi's secure transmitter design. The transmitter uses encrypted, dynamically authenticated communications that prevent signal tracing, cloning, or duplication. Each device is uniquely identified and securely paired within the Eagle platform, ensuring that transmitted data cannot be intercepted, replicated, or spoofed.

The Contractor must provide either multi-length or sizeable transmitter straps with replacements provided at no additional cost to the Agency.

Buddi provides multi-length transmitter straps that accommodate a wide range of sizes. Buddi has the sample unique strap described in Category 1 and sizes start at 7.5" to 13" in half inch increments and strap sizes 14"-18" in one-inch increments. Six sizes are used by 90% of adults and juveniles. Replacement straps are included with the system and provided at no additional cost to the Agency. All straps are reusable, durable, adjustable, and designed for a secure and comfortable fit, supporting reliable and continuous monitoring. The straps discourage tampering because they are higher security straps featuring 3 stainless steel floating bands and clip mechanisms that withstand 200 lbs. of force that make removal difficult.

The transmitter must be easily installed on the client with minimal training and experience. Contractor must specify the tools required and procedures to install the transmitter. The Contractor must supply the tools and equipment necessary to install the transmitters and replace the transmitter straps, at no additional cost.

As explained above, Buddi tracking devices can be installed in less than thirty (30) seconds. The transmitter system includes:

- Supplied Tools and Equipment:
    - Release tool
    - Measuring tape/tool
    - Locking/tamper plates
    - Optical straps
- Simple Installation Procedure:
    - Pre-installation check of device charge and communication response
    - Measure ankle size using provided measuring tool
    - Place tamper locking plates into back of tag
    - Fit strap with adequate space for comfort (proper fit should allow client to rotate the tag from one side of the ankle to the other.
    - Test fit and pull strap on either side and push back to ensure the strap is secure and "on."
    - Configure device settings in Eagle system.
- Minimal Training Requirements:
    - Straightforward step-by-step installation process both in training and in "Help" section.
    - Clear visual indicators for proper fitting
    - Basic device setup procedures
    - No specialized technical knowledge required
- Strap Replacement:
    - All necessary tools included to the Participating Entity
    - Replacement straps provided
    - Simple removal and installation process

All required equipment is provided at no additional cost as part of the kit.

Neither the transmitter, receiver, straps, fasteners nor clips, etc. used to install the transmitter must be available to the general public.

All components of the Buddi system, including transmitters, receivers, straps—all hardware and software—are proprietary and not available to the public. They are designed and produced for the criminal justice market.

At least seven (7) days prior to battery failure, the transmitter must send a low battery message to the receiver and to the Monitoring Center.

The Buddi device sends a low battery alert to the officer(s)/staff 30 days prior to battery depletion to ensure that the devices can be swapped out in plenty of time and allow the old device to be charged.

The transmitter battery must have a minimum of one (1) year active life and a three (3) year shelf life.

The transmitter battery meets the battery life requirements:

- Active Life: one (1) year active life on one 30-minute charge that is repeated with charger
- Shelf Life: 5 years shelf life

The transmitter must feature multiple levels of tamper detection capable of detecting disassembly of the transmitter case and/or cutting or circumventing of the transmitter strap.

The transmitter features comprehensive tamper detection with multiple security layers:

- Case Protection:
    - Case tamper detection
    - Rugged enclosure designed for extended use
- Strap Security:
    - Strap tamper detection
    - Optical strap with break connection alerting
    - Strap removal alerts
- Alert System:
    - Automated alerts for any tampering attempts
    - Real-time reporting when in range
    - Onboard storage capability for up to 30 days for all alerts, location data, and diagnostics
    - Multiple alert types including audio and vibration alerts
- Monitoring Features:
    - Autonomous and remote device configuration
    - Continuous monitoring through web and mobile interface
    - Immediate notification of any tampering events
    - Waterproof and durable design for environmental protection exceeding IP68 ratings

These multi-layered security features ensure that any attempt to disassemble the case or circumvent the strap will be detected and reported.

The transmitter must be capable of storing and/or recording a tamper event that occurs out-of-range of the receiver when the transmitter returns within range of either. The tamper attempt must be communicated along with a time/date stamp.

The transmitter meets the requirement of recording a strap alert (tamper) when it occurs out of range when it returns in range of the Smart Beacon®. The system does this through the following capabilities:

- Event Recording:
    - Automated alerts for multiple types of tampering:
        - Case tamper alert
        - Strap alert
        - Invalid Beacon Location (Detects Beacon being moved)
        - Motion Detection (Detects potential Beacon moves)
- Event Documentation:

- Case Management Module records all events with date/time stamps
- Detailed event logging includes:
  - Date/Time of the event/tamper
  - Item Type
  - Event Details
  - Location information (if in range of Beacon)
  - Device report details

- Communication Protocol:
  - Stored events are automatically transmitted when device returns to range
  - Multiple communication channels (cellular, RF, Wi-Fi) ensure consistent and reliable data transmission
  - Data is encrypted using AES-128 and TLS 1.3 for secure transmission

The system maintains a comprehensive timeline of events, ensuring that any tamper attempts are recorded with precise timestamps and communicated when connectivity is restored.

Base station must be easily attached to client's phone line, Ethernet, Wi-Fi, or cellular connection. If client does not have a landline, list available options to provide wireless reporting. The total cost for RF service via landline and wireless is to be listed in the pricing proposal/cost sheets. Contractor must provide toll-free telephone lines for reporting purposes.

The Smart Beacon® uses modern wireless communication technologies and does not require landline or Ethernet connections. The proposed Smart Beacon® supports multiple connectivity options, providing flexible and reliable communications:

[redacted]

All cost associated with the Smart Beacon® using cellular or Wi-Fi services are included in the proposed daily rate of the devices. There is no need for toll free lines since the Smart Beacon® does not use landline service.

In the event of power disconnect or commercial outage the receiver must have a minimum of 24 hours internal, auto-recharging back-up battery to support complete continued functionality, including but not limited to detecting and reporting information.

The Smart Beacon® exceeds the minimum backup power requirement through two configurable modes. While it is rated with a 24-hour backup battery, this can be extended by up to an additional 48 hours depending on the device profile in use.

In the event of a widespread outage, Buddi can issue a bulk SMS command to all RF devices to adjust their profiles and reduce transmission frequency, thereby conserving power and extending battery life.

Further details are provided below.

- Standard Smart Beacon®:
  - Contains built-in backup battery that lasts between 24-48 hours depending on device profile
  - Maintains full functionality during power outages
  - Continues to detect and report information when on battery power
  - Automatically recharges when main power is restored
  - Maintains all critical functions including:

- Case tamper detection
- RF curfew leave and arrive conditions reporting
- Device status notifications
- Beacon location tracking and paired device monitoring
- Data storage and communication capabilities

- Additional Features During Power Outage:
  - Continues to provide worldwide cellular coverage
  - Maintains Wi-Fi connectivity options
  - Preserves all monitoring and alert capabilities
  - Keeps internal storage functioning for up to 30 days

The system not only meets but exceeds the 24-hour backup requirement while maintaining complete functionality during power outages.

The receiver must record and report a tamper signal if the case is opened.

The device meets this requirement through multiple tamper detection and reporting features. Case tamper detection is included as a standard capability. The system continuously monitors for any case tampering and automatically generates alerts when tampering is detected.

The receiver must continually attempt to dial into the Monitoring Center until it makes contact and downloads data or until power is disconnected or battery depleted.

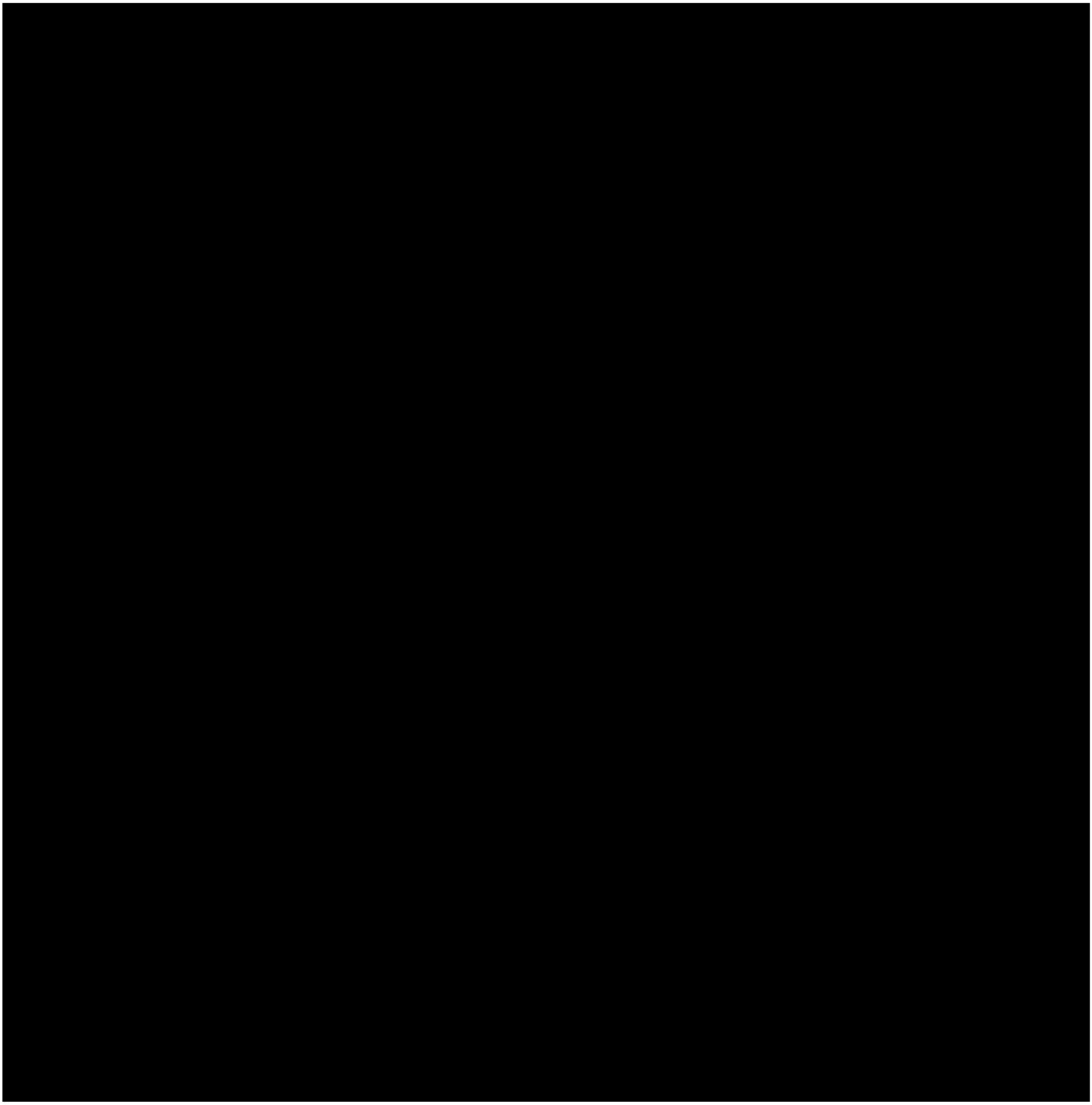
The Smart Beacon® will continue to transmit (no dialing since it uses no Landline) over cellular or optional Wi-Fi broadband to download compliance, alert, location, or diagnostic data after power is disconnected or until powers is depleted. The device has the following relevant capabilities for maintaining communication with the Monitoring Center:

[redacted]

While the specific requirement for continuous dialing attempts is not explicitly documented in the available information, the device supports multiple communication protocols and has substantial offline storage capability to maintain data until successful transmission is possible.

3. *Describe your software system (web-based applications, smart phone applications). Describe unique design features that ensure accuracy and/or speed of reporting.*

[redacted]



4. *What are the number of settings and general distances of the available range settings of the proposed RF system?*

[redacted]

6. *Describe your customizable reporting. How does the reporting work with court requests and chain of custody requirements for legal purposes.*

Category 2 is a relatively straightforward product from a reporting standpoint. The report type referenced below was developed and refined to meet customized reporting requirements. In addition to the Alert Summary Report, the Event Summary Report is the primary report requested by customers. This automated report captures all unauthorized arrivals and departures associated with the Smart Beacon® and can be scheduled for daily, weekly, or monthly delivery, or generated on demand for a specified date range.

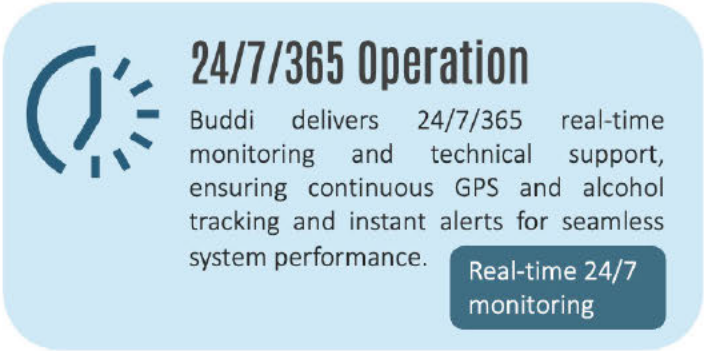
However, as noted in Category 1, when data is collected within the Eagle interface, Buddi can generate a customized report format for the participating entity. These report formats are typically developed and delivered within 5–7 business days.

[redacted]

7. Describe your Customer Service, including at least the following:

***a.** Hours of operation.*

Buddi's standard hours of operation are Monday through Friday, 9:00 a.m. to 5:00 p.m. Eastern Time. During these hours, Buddi provides full administrative, operational, and program support services, including account management, implementation coordination, reporting, and routine customer support.



In addition to standard business hours, Buddi maintains a live Help Desk that is available 24 hours a day, 7 days a week, 365 days a year. The Help Desk provides continuous support for monitoring, technical issues, device alerts, and time-sensitive matters to always ensure uninterrupted service for participating entities and clients.

At Buddi, we use a team-based support model. Buddi has developed a reputation of responding promptly to customer service inquiries, and as we grow, we are developing ways to continue that practice. While each customer is assigned a dedicated account manager, we encourage users to contact Help@buddi.com whenever possible. Messages sent to this address go directly into our ticketing system, allowing the first available account manager to respond when appropriate and leveraging the experience of our collective team. This process streamlines support and ensures customers are connected quickly to the most knowledgeable resource for their inquiry—whether it relates to our solutions, billing, or any other questions.

***b.** Order procedures (how long to respond to order, delivery time frame). Delivery time after receipt of order? Describe online ordering procedures.*

Buddi follows established order fulfillment and delivery processes to ensure timely response and consistent availability of electronic monitoring equipment and services. Orders can be submitted to Help@buddi.com, which is monitored by all account managers and our customer fulfillment center. Orders received by 2:00 PM are shipped the same day, typically via USPS Ground or UPS Two-Day, with most customers receiving their

equipment within 3–5 days, depending on the location of the Participating Entity (PE). In emergency situations, equipment can be overnighted to the PE upon request.

Order response time:

- Buddi acknowledges receipt of orders within one (1) business day.
- Orders are reviewed and confirmed by Buddi's operations team to ensure accuracy of quantities, configurations, not exceeding spare shelf inventories, and delivery details.
- Urgent or expedited requests can be accommodated upon request, subject to availability.

Delivery time frame:

- Standard delivery occurs within 3–5 business days from receipt of a confirmed order.
- Orders are shipped from Buddi's U.S.-based facilities.
- Tracking information is provided upon shipment.
- Replacement or swap-out equipment for damaged or non-functional devices can be expedited when required.

[redacted]

c. Product request response time (what is kept on hand at office vs ordering products) – inventory on hand.

Buddi maintains on-hand inventory within its U.S.-based operations to support rapid fulfillment and uninterrupted service delivery to customers. Requests for products that are maintained in on-hand inventory are typically fulfilled within 1 business day of order confirmation.

- For smaller orders for in-stock Smart Beacon's and Sure Tag's Buddi will ship within 3–5 business days, with expedited shipping available when operationally required. However, for larger orders we would anticipate 1-3 weeks.
- Replacement equipment requests related to equipment failure or participant reassignment can be prioritized for accelerated shipment.

8. How do you comply with local and state regulations (what type of research do you conduct when working with a new entity?)

Buddi uses a structured but practical approach to ensure compliance with all applicable local and state regulations when onboarding a new Participating Entity. The goal is to fully understand the legal, operational, and policy environment before deployment so the program is configured correctly from day one. Not understanding what is required to conduct business to a Participating Entity, creates delay and displays a lack of planning and professionalism.

Compliance research and onboarding:

- Buddi reviews relevant state statutes, administrative codes, and local ordinances related to electronic monitoring, alcohol monitoring, data privacy, and victim protection.
- We evaluate court rules, probation, pretrial, and agency policies that may affect monitoring requirements, alert handling, or reporting.
- Technology settings within the Eagle Platform are reviewed and configured to align with jurisdiction-specific requirements such as curfews, exclusion zones, and alert thresholds.
- Data retention, user access controls, and audit requirements are reviewed to ensure consistency with state and local information governance standards.

Operational coordination:

- Buddi works directly with agency leadership, legal counsel, or designated compliance contacts to confirm expectations and program requirements.
- Contract terms, RFP specifications, and service-level requirements are reviewed prior to implementation.
- Standard operating procedures, escalation protocols, and reporting formats are aligned with agency and regulatory expectations.

Ongoing compliance:

- Review all requirements for business licenses for State and County, along with other legal requirements for the Participating Entity.
- Buddi continuously monitors regulatory and policy changes that may impact service delivery.
- The Eagle Platform can be updated or reconfigured as requirements evolve.
- Staff training and internal procedures are updated as needed to maintain compliance throughout the contract term.

9. Describe the on-boarding process for new Participating Entities.

Buddi follows a structured, collaborative onboarding process to ensure new customers are fully supported, properly configured, and quickly operational. A key part of this process is reviewing our knowledge base to identify strategies that have been successful for similar Participating Entities (PEs) and adapting them for the new PE. Another critical component is the structured pre-implementation meeting, held after a Participating contract is executed—even for PEs of the same type.

The pre-implementation meeting is designed to identify key requirements and ensure the program's success. Through this thorough process, Buddi customizes each account to meet the specific needs of the PE. Reliable technology is essential to building confidence in an electronic monitoring program, but the support Buddi provides is equally important. If awarded, Buddi will schedule a pre-implementation meeting to define the major components of the program, including:

- List of users for generating usernames and passwords to access the Eagle interface
- Products to be ordered for swap-out and required spare shelf stock
- Wearer groups (pre-trial bond, probation), rule templates, monitoring templates, and account settings
- Device types and device profiles
- Service Level Agreements and KPI's for program measurement
- Staffing requirements
- Account Management and Monitoring Center needs
- List of defendants to be transitioned before swap-out
- Alert types and customizations for alert responses
- Other program-specific requirements
- Role-based training needs for County staff
- Future needs and projects past initial implementation
- Meeting interval for progress reports/health status throughout the contract

This meeting is critical to best define and understand the Participating Entities program requirements and goals for the PE and define what constitutes a successful implementation and ongoing satisfaction.

System configuration:

- The Eagle platform is configured to reflect agency policies, including alert rules, curfews, zones, escalation paths, and reporting preferences.
- User roles, permissions, and security settings are established based on agency structure.
- Integration requirements, if applicable, are reviewed and implemented.

Equipment provisioning:

- Required devices, accessories, and supplies are allocated from inventory and shipped according to the agreed deployment schedule.
- Device profiles are preconfigured to match program requirements, allowing for rapid field deployment.

Training and readiness:

- Buddi provides role-based training for administrators, supervisors, and field staff using a combination of live and virtual sessions and reference materials.
- Agencies are guided through real-world workflows such as enrollments, alert handling, reporting, troubleshooting, and device swaps.
- A readiness review is completed to confirm staff comfort and system functionality prior to go-live.

Go-live and ongoing support:

- Buddi supports the agency during initial enrollments when this is prudent to better learn the system and early operations to ensure a smooth transition.
- A dedicated account team is assigned for ongoing relationship management.
- Buddi's Help Desk is available 24/7/365 to support both agency staff and monitored individuals.

10. Describe the on-boarding process for new Clients. Include any installation information that may apply.

Installation of Buddi devices is a quick and easy tool-less process. The design of all Buddi devices used the same innovative strap so installation for all types of devices is easy and requires very little training. After less than an hour's worth of instruction and hands on training users are proficient after several attempts of install and removal. The client onboarding process involves several key steps:

Client enrollment:

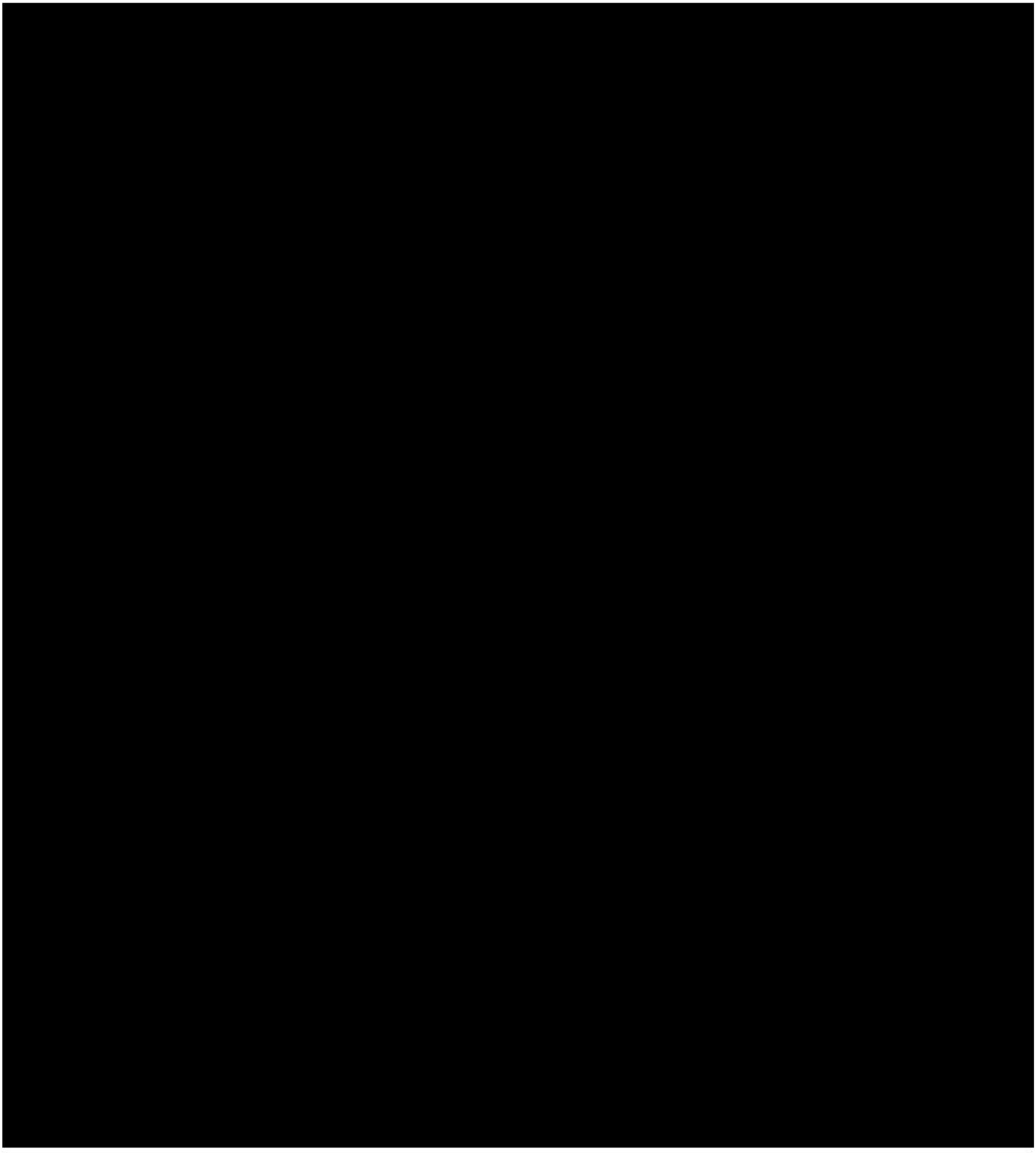
- For larger deployments, client's demographic information including case numbers, zone addresses, DOB and other details is downloaded to our Eagle user interface before deployment
- Details of enrollment are scrubbed to ensure accuracy of downloaded information and to ensure all mandatory fields are completed
- With any sized program(s), we would encourage the officers to perform pre-enrollments to build familiarity with Eagle
- Optional Participation agreement can be pre-populated with demographic information and completed when equipment is assigned for client to sign

Equipment assignment:

- At deployment, equipment is assigned
- Prechecks are done on devices to ensure they are operational when assigning
- Devices installed are viewed in Eagle to ensure the strap is "on" and strap is locked in

[redacted]

11. *Provide screen shots showing the functionality and user experience of the web-based platform as well as the mobile platform.*



[redacted]

12. Attach the Service Level Agreement for the RF product(s) you are proposing.

Buddi's objective is to deliver reliable, consistently operating products that meet the monitoring needs of Participating Entities (PEs). For leased products, Buddi provides a warranty for the full contract term, covering normal wear and tear, as well as battery and component replacement. Buddi also ensures that any newer generation devices are provided at no additional cost. Our out-of-box failure rate is maintained at approximately 1–2%, ensuring that PEs receive products that function properly from deployment and continue to operate within manufacturing specifications.

C. Scope of Work – Category 3: Alcohol Monitoring GPS (Offerors are required to answer all questions if proposing for any Alcohol Monitoring Services. Furthermore, the Offerors shall distinguish which Alcohol Monitoring Services apply to each of the subcategories (CAM/TAC or RAM)

1. Describe your plan for meeting the Master Agreement Objectives identified in Attachment 02, Scope of Work.

Buddi intends to meet the objectives of the Master Agreement outlined in Attachment 3 by providing products and services that meet or exceed the requirements described in the Scope of Work. Buddi will remain fully compliant with the terms and conditions established by NASPO and will continue to deliver an innovative platform supported by ongoing product development that benefits participating agencies.

Since the award of NASPO Contract 22PSX0021, Buddi has developed, tested, received FCC authorization for, released, and produced two new products for customers in the United States: the AlcoTag® and AlcoBreath™. Buddi's Alcohol Monitoring products represent the latest market disrupter technology, combining alcohol monitoring and GPS, and provides new alert protocols that escalate alert notifications from days to less than two hours, allowing participating Entities to have immediate indications of their clients' compliance. Additionally, the AlcoBreath™ is the first device to use AI to validate clients' identity.

All Buddi products are operated, managed, and monitored through the same Eagle web-based platform. This unified platform allows customers using products across Categories 1–3 to enroll clients, assign equipment, and monitor activity through a single user interface and unified dashboard. This approach reduces training time and effort while providing a consistent, streamlined software experience.

Buddi will meet all information technology requirements to ensure that participating agencies and clients' data remains private, secure, and confidential.

Buddi's products and services are built on a customer-first approach, with staff actively engaging participating entities to understand their needs and deliver tailored solutions. In addition to its core offerings, Buddi delivers value-added solutions, including domestic violence monitoring devices that can be integrated with our alcohol monitoring devices, as both are GPS-enabled. Buddi remains committed to leveraging advanced technology and industry expertise to provide sustained, measurable value to participating agencies.

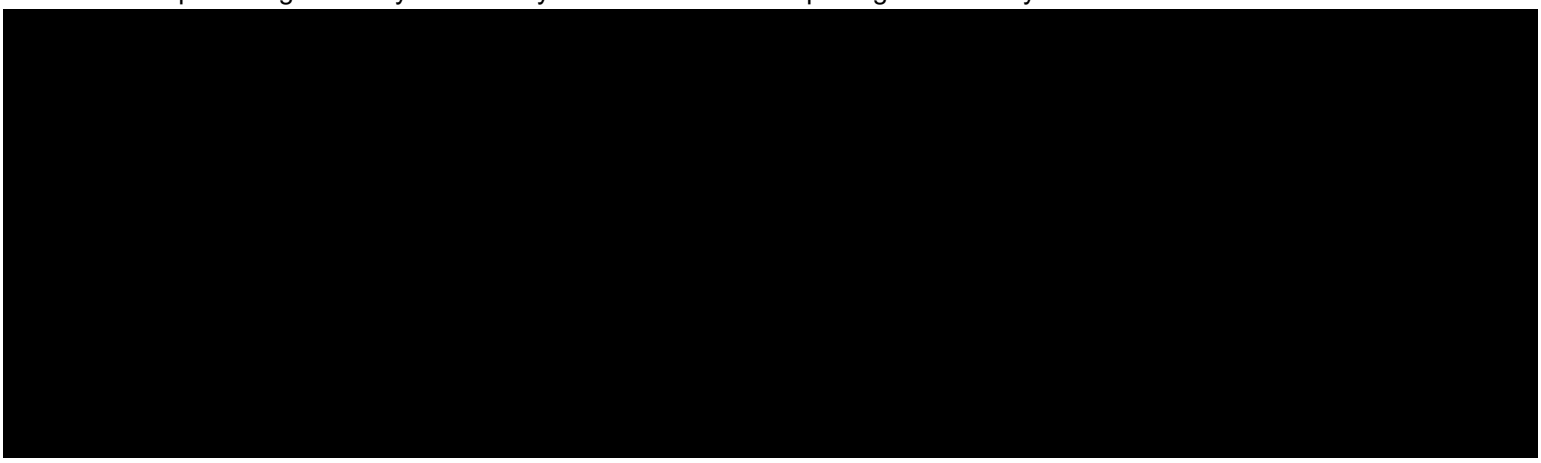
2. Describe the hardware you propose to meet the requirements of the SOW, including battery life.

For this category, Buddi is providing two different Alcohol Monitoring devices for consideration: the Buddi AlcoTag® and Buddi AlcoBreath™.

Buddi AlcoTag®

The Buddi AlcoTag® is the ultimate solution for simultaneous alcohol and location monitoring, eliminating the need for multiple devices while enhancing both enforcement efficiency and wearer convenience. Built on the proven Smart Tag® platform, it seamlessly integrates GPS tracking and cellular communications with

advanced transdermal alcohol detection, providing an all-in-one solution that simplifies monitoring without compromising accuracy or reliability with near real time reporting functionality.



The AlcoTag® delivers the following critical advantages:

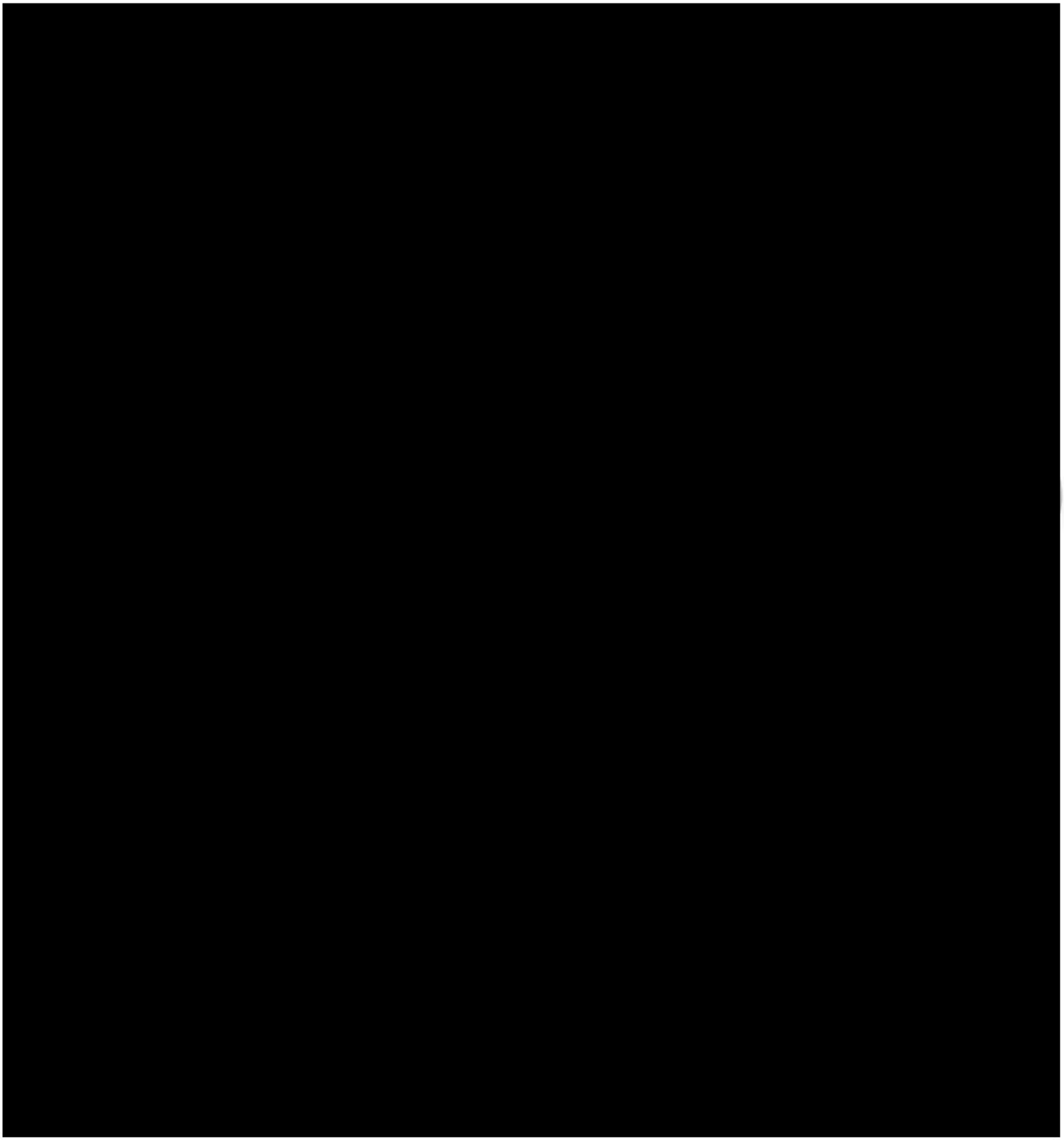
- Provides real-time alerts for alcohol use and tamper events, eliminating the traditional 12–48-hour analysis delay and enabling immediate enforcement action. If Alcohol Detected is received, we have confirmed alcohol consumption
- Integrates GPS tracking with continuous alcohol monitoring in a single device, reducing the need for multiple devices and simplifying supervision
- Fully court-approved and field-tested, ensuring legal compliance and reliability
- Utilizes cellular connectivity, eliminating the need for a base station and allowing rapid, flexible deployment.

The AlcoTag® includes a full suite of compliance features. In addition to standard GPS/RF tracking functions like curfew and exclusion zone monitoring, strap/case tamper alerts, and low battery warnings, the device provides specialized alcohol-specific alerts, including Alcohol Detected, Alcohol Reading Failure, Alcohol Reading Tamper, and Alcohol Reading Missed. For reliable, uninterrupted operation, the AlcoTag® supports international roaming and features dual SIM cards for network redundancy, seamlessly switching between multiple GSM (AT&T, T-Mobile) and CDMA (Verizon) networks. Furthermore, it can be used in RF-only curfew environments with the RF Beacon, which relays updates to the server and helps extend battery life. Combining comfort, durability, and cutting-edge technology, the AlcoTag® enhances both enforcement efficiency and wearer convenience.

Key Features

- Integrated GPS/Galileo/GSM/RF/Indoor location tracking and curfew solution
- Dual SIM design with multi-network roaming access for greater network coverage
- Compatible with 2G, 3G, and 4G networks on any major carrier, including AT&T, T-Mobile, and Verizon
- Ergonomic and robust physical properties, including strap, locking mechanism, casing and electronics, built-in tamper sensing, waterproofing, and hypoallergenic materials
- Full range of strap sizes
- Long battery life of up to 7 days, depending upon configuration.
- On-device shielding detection
- Accurate GPS tracking through multiple satellite constellations
- On-body charging standard
- No standard re-calibration, device is returned for maintenance after 18 months
- Barrier Alert – Detects sock, organic or in-organic material between the leg and the device
- Waterproof, allowing for full submersion.

The AlcoTag® redefines the possibilities of alcohol and location monitoring with its compact, lightweight design and advanced capabilities. Built on the proven Smart Tag® platform, the AlcoTag® seamlessly integrates real-time GPS tracking with breakthrough transdermal alcohol detection technology, minimizing false readings and providing unmatched reliability. With automatic calibration, 100% submersible and waterproofing, and configurable testing intervals, it ensures continuous and accurate monitoring without disrupting daily activities.



Understanding Alcohol Detection Patterns

Buddi will train officers to distinguish between confirmed alcohol consumption and environmental alcohol exposure. In the example above, the data shows a gradual rise in alcohol concentration, peaking at a maximum value before gradually declining—forming a clear and well-defined alcohol absorption and elimination curve. This pattern is consistent with confirmed drinking events rather than environmental contamination.

Minimal False Positives

The following specifications are taken from Attachment 02 – Scope of Work – section VI: Category 3: Alcohol Monitoring. Attachment 08 requirements resume on page 109.

A. CAM or TAC:

1. ***Hardware Requirements: Continuous Alcohol Monitoring (CAM) that samples an individual client's Transdermal Alcohol Concentration (TAC) and measures for confirmable alcohol consumption on a 24/7 basis.***

    - *Equipment is at a minimum, shock, water, and tamper resistant.*

[redacted]

    - *The equipment must monitor ingested alcohol in the human body using court-validated transdermal testing technology and must be able to distinguish between ingested alcohol and environmental exposure to alcohol.*

Buddi's transdermal alcohol detection device, the AlcoTag®, collects two separate readings—one from the wearer's ankle and one from the surrounding environment—to ensure accurate interpretation of results. The device and monitoring system are designed to distinguish between alcohol detected from the body and elevated environmental alcohol levels. If atmospheric alcohol exceeds expected thresholds, the system can identify this as a potential tamper event. As a result, the AlcoTag® meets these requirements:

- Uses industry-standard transdermal testing technology for monitoring ingested alcohol
- Features innovative patent-pending technology that uses multiple sensors to distinguish between ingested and environmental alcohol
- Ensures that only metabolized alcohol triggers a positive alcohol consumption event
- Provides continuous alcohol sampling with configurable event detection (default every 30 minutes)
- Has zero tolerance for false positives
- Provides court-admissible evidence with Buddi staff able to provide court witness statements and testimony to support positive alcohol alerts or tamper attempts
- Displays detailed data in Eagle showing alcohol intake graphs with clear markers, including differentiation between ingested vs atmospheric alcohol, displaying leg alcohol and atmospheric readings, along with the temperature of the device and more.

    - *The equipment must have a minimum of two (2) ways to communicate data to the software, such as landline, Ethernet, Wi-Fi, or cellular.*

The requirement for two ways to communicate data is met. The AlcoTag® has multiple communication methods to connect and transmit client data to Eagle including options below. The AlcoTag® supports multiple communication options including:

[redacted]

- *The equipment must have the ability to determine equipment's proximity to the body of the client being monitored, including detection of obstructions and changes in body temperature.*

The devices new feature is called barrier detection and will detect tamper attempts when organic or inorganic items are slipped between the ankle and the AlcoTag®. The AlcoTag® meets the requirement for proximity detection and body monitoring through several key features:

- The device measures the temperature of the device which determines the rise and decrease in the client's body temperature. For instance, common rises in temperature on the device correlates with sleeping under the covers. The AlcoTag® measures the temperature on every test taken.
- The device uses an optical strap with break connection alerting to ensure proper attachment to the body.
- It employs industry-standard transdermal technology for continuous monitoring of the wearer's alcohol intake.
- The system can differentiate between ingested and atmospheric alcohol through Buddi's innovative patent-pending technology that uses multiple sensors, ensuring only metabolized alcohol triggers positive alcohol events.
- The device provides automatic strap alerting when charged and can detect tampering through movement and case tamper alerting features.
- The system can provide real-time event notifications and wearer alerts through various channels including smart device notifications, monitoring software system alerts, and vibration feedback within the AlcoTag® itself.

- *The equipment must utilize a commercially available and proven fuel cell technology (e.g. Dräger) that tests a controlled sample of perspiration of the client.*

The Buddi AlcoTag® utilizes commercially available, proven fuel cell sensor technology that has been used for years to analyze a controlled sample of the client's perspiration. Fuel cell technology is widely recognized for its accuracy, stability, and reliability in alcohol detection and is used extensively in law enforcement and continuous alcohol monitoring applications. The AlcoTag® continuously collects and tests transdermal alcohol data using this established fuel cell methodology to provide consistent, court-defensible results.

- *The technology must have single source admissibility, meaning the CAM device does not require agency staff to issue a secondary testing methodology to verify consumption on an alcohol alert.*

The AlcoTag® is the only ankle worn stand-alone transdermal that provides alcohol detected and alcohol tamper alerts in near real time. This is unique and eliminates the needs for analysis done by humans that significantly delays detection and tamper events by 12-48 hours. This near real time feature is completely different from what has been offered in the industry before. The AlcoTag® has been presented in court to document alcohol consumption and tamper events and has consistently been found to meet Daubert and Frye standards for the admissibility of electronic and digital evidence in compliance hearings and other court proceedings. The AlcoTag® meets single-source admissibility requirements based on several key features:

[redacted]

[redacted]

- *Device must have demonstrated a history, highlighting the validity of the product or establishing general acceptance in the community.*

The following are peer-reviewed and published scientific articles and reviews that support the validity of transdermal alcohol monitoring technology—the same class of technology used in Buddi's continuous alcohol monitoring devices—helping satisfy a requirement for outside research not produced by the manufacturer:

- "A wearable alcohol biosensor: Exploring the accuracy of transdermal drinking detection." Published in Drug and Alcohol Dependence (2019), this peer-reviewed study evaluated a compact wearable transdermal alcohol sensor in both controlled laboratory and real-world environments. Findings demonstrated high accuracy in detecting alcohol consumption when compared with breath alcohol measurements, along with strong sensitivity and specificity for transdermal detection.
- "Accuracy of Wearable Transdermal Alcohol Sensors: Systematic Review" (2020). This systematic review analyzed multiple published studies on wearable transdermal alcohol sensors and found that transdermal alcohol concentration (TAC) measurements consistently show moderate to strong correlation with both breath and blood alcohol concentration across a range of devices.
- "Wearable Transdermal Alcohol Monitors: A Systematic Review of Detection Validity." Published in Alcoholism: Clinical & Experimental Research (2018), this independent review summarized existing research and concluded that wearable transdermal alcohol monitors demonstrate measurable validity and continue to be actively supported within the scientific literature.
- "Acceptability and Feasibility of Wearable Transdermal Alcohol Sensors: Systematic Review." Featured in JMIR Human Factors (2021), this review examined real-world usability and adoption. The study found that transdermal alcohol monitoring devices are both feasible and acceptable for continuous use, supporting their deployment beyond controlled settings.
- "Development and validation of a model for measuring alcohol consumption from transdermal alcohol content data" (2015). This independent research developed and validated predictive models using transdermal alcohol data to estimate drinking behavior, highlighting broader academic and scientific interest in these technologies.

These studies and reviews were conducted and published by academic researchers and scientific journals independent of device manufacturers, showing that transdermal alcohol monitor technologies have been studied scientifically and increasingly accepted in the research community.

- *Optional: The CAM device should have the ability to perform optional RF (Radio Frequency) home curfew monitoring in addition to continuous alcohol monitoring when needed.*

The AlcoTag's unique design allows for a single autonomous device to include the storage, intelligence, and communication options that would normally be accomplished by a base station that would allow for curfew monitoring using RF to monitoring compliance. Because the AlcoTag® can work like a GPS device, the need for a base station is not necessary because cellular communications are on-board the AlcoTag®. The AlcoTag® can be paired with an optional RF Beacon to provide RF home curfew with curfew schedules using just the range of the beacon or pairing a GPS inclusion zone replacing the need for a base station and providing better functionality. The AlcoTag® fully meets this requirement. It offers:

- Integrated RF curfew monitoring capability alongside transdermal alcohol monitoring
- Compatibility with RF Beacon companion devices for home curfew monitoring
- Flexible operating modes that include:
    - Real-time tracking

- Curfew monitoring
- Alcohol-only monitoring

- Interchangeable location technologies including RF, GPS, and Wi-Fi all included in the same AlcoTag®
- The ability to adjust device range and alerts for optimal monitoring

This integrated functionality enables simultaneous alcohol and RF curfew monitoring when required. It also allows RF and GPS monitoring to be combined within a single device. Each function can be enabled or disabled as needed to align with specific monitoring requirements and applicable County and State alcohol monitoring statutes.

2. *Software Requirements: The systems must collect, transfer, and store historical client information (alcohol consumption and tamper information) 24x7 days per year in an encrypted manner and retrievable upon request.*

- *Web-based platforms accessible via desktop, tablet, and mobile devices.*

Buddi's Eagle web-based user interface is accessible from desktop computers, laptops, tablets, and mobile devices. For smaller screens, Buddi offers Eagle Mobile, an optimized version of the platform designed to provide streamlined access while maintaining core functionality.

Through Eagle Mobile, users can view client demographic information, review all assigned equipment, and assign or unassign devices as needed. Users can also view all rules and zones associated with a client and access map data in multiple map views, including current location activity and up to 24 hours of historical location data.

Alerts can be opened directly within the mobile interface during client review, allowing users to investigate, add notes, update information, and close alerts as appropriate.

- *Secure login with multi-factor authentication.*

- *Automated notifications and alerts (via SMS, email, or in-platform) for violations such as zone breaches, tampering, missed tests, or low battery. Including but not limited to:*

The Buddi AlcoTag® features an enhanced system that assigns the device to a client profile, allowing all alerts to be automatically linked to the correct individual. Alerts are generated in near real time once alcohol has been metabolized and consumption is confirmed, or when a violation or tamper event is detected. This pertains to other standard GPS alert types like low battery, battery dead, inclusion and exclusion zone alerts, no communication, shielding alert, and no GPS/location.

  - *high atmosphere alcohol*

Buddi uses a single alcohol tamper alert that encompasses multiple events that are, or may be, tamper-related. One such event is a “high atmosphere” alert. This condition does not necessarily indicate a violation, as it may

- *alcohol detected report,*

Buddi's Alcohol Detected report is generated when two consecutive tests—conducted at 30-minute intervals—exceed the established alcohol threshold. The standard threshold is 0.04, but it can be adjusted to meet specific program requirements.

As noted, the AlcoTag® differs from traditional technologies by automatically generating Alcohol Detected alerts without the need for analyst confirmation. Each alert confirms a consumption event after accounting for atmospheric alcohol and other environmental factors. Alerts are typically generated within one to two hours after the client has metabolized the alcohol, rather than the 12–48-hour delay associated with manual review.

The example below illustrates an Alcohol Detected alert. The green check marks on the top chart indicate the consecutive tests in which alcohol levels exceeded the minimum threshold.

- *dual alerts (both high atmosphere and alcohol detected),*

- *below-temperature conditions,*

- *and prolonged high atmosphere readings*

Buddi provides an alert indicating that a client is in an environment with a high concentration of alcohol in the atmosphere for a prolonged period. For example, locations such as nail salons may contain elevated levels of alcohol in the air. If a client works in or spends extended time at such a location, a prolonged high-atmosphere alert may be generated.

This can be verified by reviewing the GPS data from the device to confirm the client's location at the time of the alert.

- *Reporting capabilities with customizable fields, exportable in PDF, Excel, and CSV formats.*

Buddi can customize reports to include additional data fields, such as raw transdermal data and other alcohol monitoring metrics.

We have included a Violation Report and an enhanced Alcohol Detected Report. The Alcohol Detected Report provides a graphical display of the consumption event, including when alcohol levels exceeded the minimum

[redacted]

- *Integration options with existing case management systems through APIs.*

[redacted]

- *Audit trail and data retention in compliance with CJIS security requirements.*

Buddi securely stores all system data, and audit trails are preserved as part of the record. Certain audit trail information is available directly within the Eagle user interface. Eagle provides visibility into actions such as who created a rule and when, rules that were edited or suspended, changes in device event status, and other system activities.

If audit trails related to maintenance or calibration are required, Buddi can provide those records upon request.

- *Role-based access controls for administrators, supervisors, and officers. The system must provide security features, which must prevent unauthorized individuals from accessing any information held by the Contractor. Secure access to the system must be always maintained.*

Buddi utilizes role-based user permissions, particularly for larger Participating Entities (PEs) that require multiple locations and more granular system controls. Buddi allows PEs to customize both the number and type of user permissions, enabling certain administrators to have full system access while restricting others based on their assigned location and role within the agency.

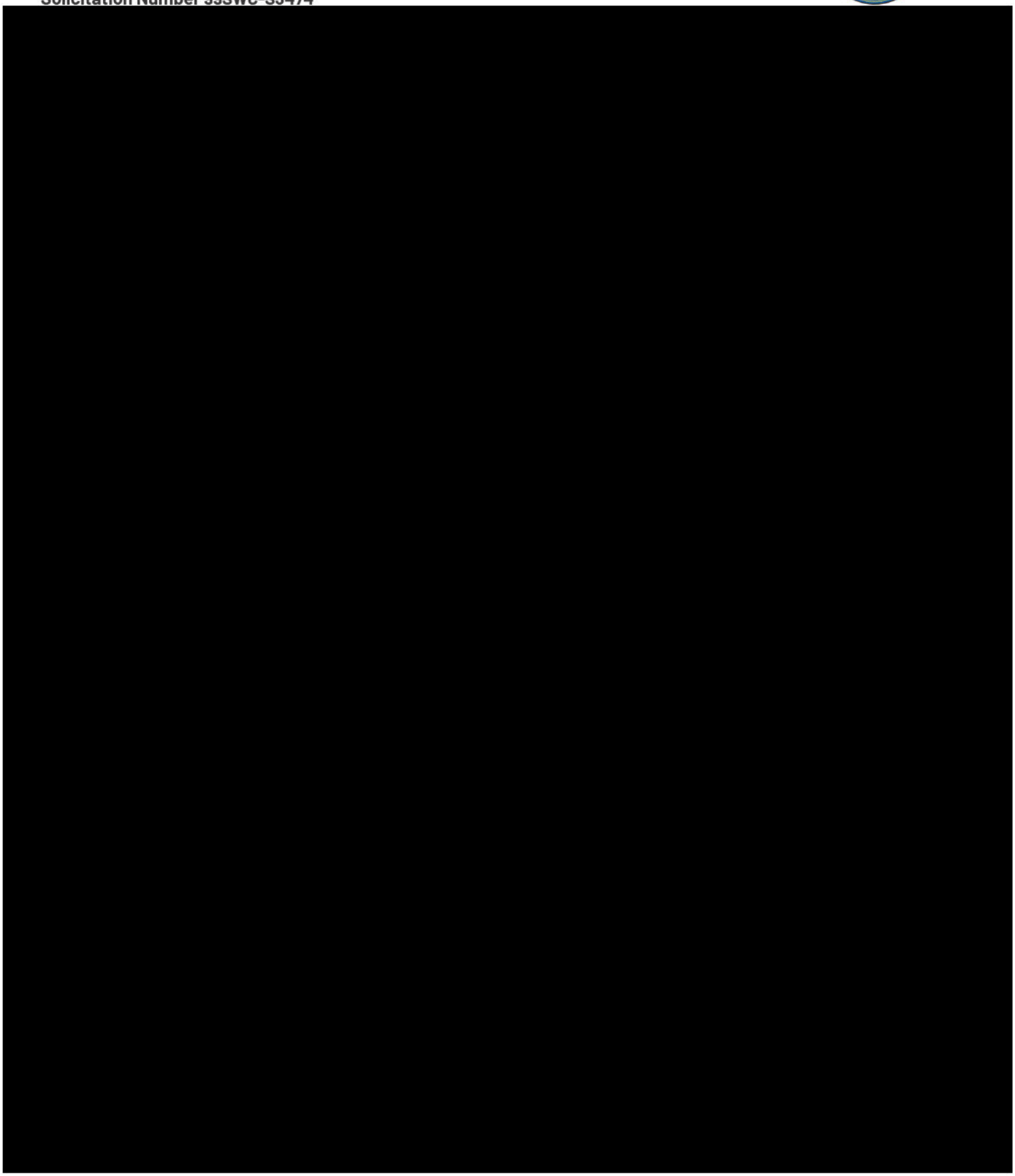
The system provides administrative control over device types, wearer and device groups, rules, wearer profiles, and monitoring templates. Buddi can also designate specific administrative staff with authority to create, modify, suspend, or delete user accounts, as well as manage user permissions.

- *The system must provide the capability for Participating Entity to download data and reports from the database, through secure internet access.*

Buddi's Reports module enables Participating Entities (PEs) to securely download data and generate reports from the database through secure internet access. The module includes a wide range of reporting options organized into three primary categories: Admin, Evidence/Investigation, and Wearers.

- Admin – These reports assist PEs with operational management tasks such as inventory control, reviewing client activity, tracking device installations and removals, and monitoring alert notifications.
- Evidence/Investigation – These reports support investigative efforts by allowing users to analyze one or more clients for behavioral changes or determine whether a client was present in a specific area, such as near a crime scene, using Location Analysis tools.
- Wearers – These reports help determine client compliance or non-compliance, identify behavioral pattern changes, and provide detailed information related to non-compliance. Examples include alert lists and summaries, location reports by address, "day-in-the-life" reports, and the Wearer Alcohol Data Report referenced above.

Because the AlcoTag® device includes GPS functionality, many of Buddi's location-based reports are also available for use with the AlcoTag®. Below is a more comprehensive list of available reports.



[redacted]

- *The bracelet must be capable of storing at least 30 days of time stamped client data regarding alcohol consumption and tamper information with the ability to download data via standard telephone line, Ethernet, or wirelessly, and also have ability for agency staff to directly download bracelet data to agency computers such as a direct USB data transfer or other methodology where land line and cellular coverage is not available or is not the preferred communication method by agency personnel.*

Buddi's AlcoTag® stores up to 30 days of time-stamped data, including GPS and optional Wi-Fi location data, alerts (if not already transmitted), and diagnostic information. The device does not require a base station; instead, it uses cellular communication to transmit data directly to the Eagle web-based interface. However, the AlcoTag® can be paired with an RF Beacon to provide RF home monitoring and extend battery life.

Alerts are delivered in near real time, eliminating the delays often associated with traditional transdermal alcohol monitoring systems. The AlcoTag® also performs regular check-ins with Eagle—typically every hour (configurable)—and immediately transmits critical alerts, including alcohol detection and tamper events.

- *Contractor must provide a centralized and controlled data center and support staff that monitors client information received via the internet and provides analysis of and notifications to agency staff of alcohol readings, tamper alerts, communication failures, equipment issues, maintenance needs and/or malfunctions. The monitoring center must be available on a 24/7 basis, 7 days per week,365 days per year.*

[redacted]

[redacted]

- *The system must include inventory tracking and management features.*

[redacted]

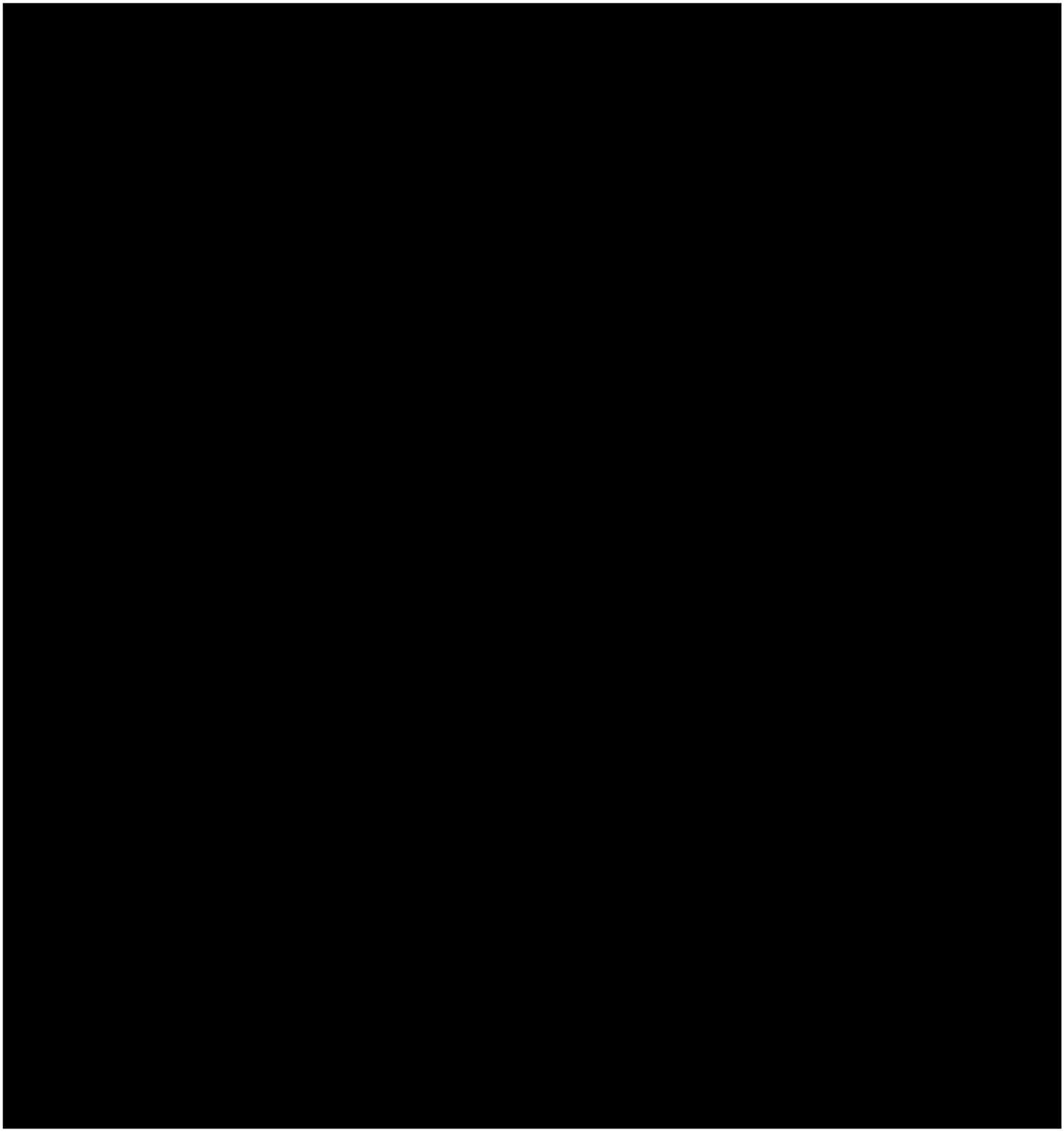
- *The Contractor must archive and retain archived data for a period of five (5) years from the date the client is enrolled in the system.*

Unless directed otherwise by the customer, we retain all data indefinitely. Participating Entities can access archived client information within minutes by searching for a client, recovering their data, viewing mapping information, running reports, and reviewing alerts by date and time. All data is readily available without needing to contact our monitoring center or account management for access.

- *Contactor's system must provide date and time stamped readings once every 30 minutes or less of Transdermal Alcohol Concentration, body temperature and attempts to obstruct readings of the device.*

Buddi's AlcoTag® device, using the standard default settings, records alcohol readings at intervals of 30 minutes or less, each with a date and time stamp. Every test includes the alcohol reading and device temperature. The device also generates a tamper alert if any attempt is made to obstruct it; these alerts are reflected in all associated graphs and test records.

- *A daily summary or action plan must be provided daily, which reports the status of any clients in violation of the program or in need of technical maintenance.*



- *The system must provide easy-to-read non-compliance reports that include detailed information outlining any presence of alcohol displayed graphically and numerically to indicate approximate time of ingestion and the Transdermal Alcohol Concentration (TAC) present in the system over the time of the event.*

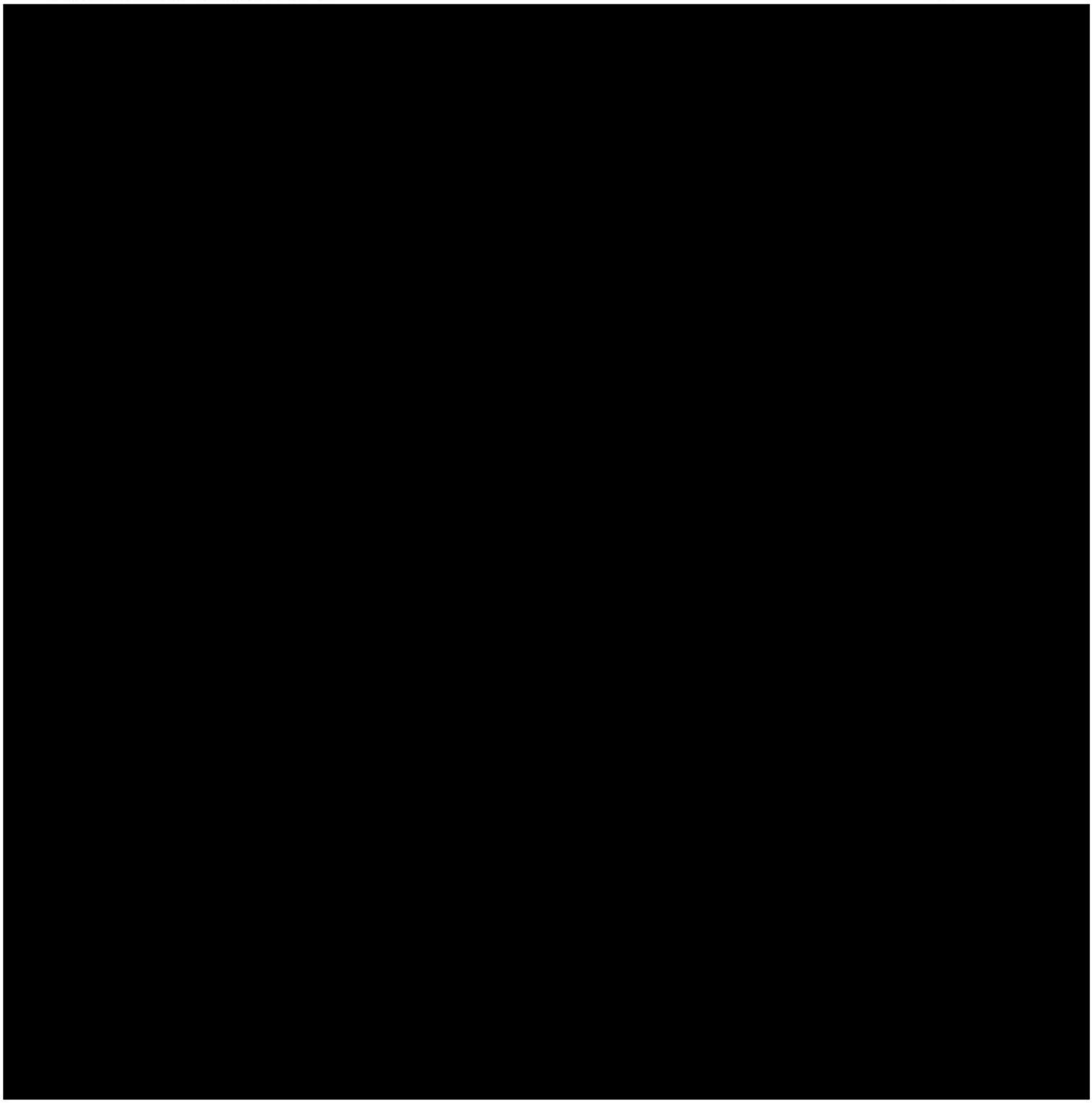
Buddi has provided an example of the report above that provides detailed graphical and numerical information that shows the device assigned, the minimum threshold, showing when alcohol was first detected and when the alcohol dropped below the threshold, and unlike other systems, Participating Entities can see the location data provided by GPS. This is invaluable considering it provides context in lots of alcohol detected alerts.

- *Summary management reports regarding individual clients, dates of system use, agency-wide equipment inventory status, and billing details provided upon request in an easy-to-read format.*

Above, Buddi has provided sample reports illustrating how our customer stock reports can display inventory by device status, including the Alcohol Detected report. User access to the Eagle interface is tracked and recorded, and several reports are available to monitor this data. Two examples are the User Last Login and User Login Summary reports, which can track user activity between specified dates.

Billing is handled through Zoho Books, which is integrated with our Eagle web-based interface. Invoices are easy to read and include:

- Participating Entity's name and account number
- unique invoice numbers that identify the client
- equipment UBINs (Unique Buddi Identification Numbers), and
- number of days each device was assigned to the client during the month.

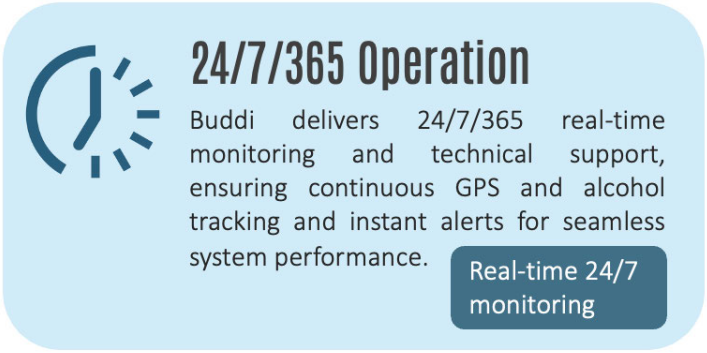


3. Customer Support and Training

- *The Contractor must provide a dedicated account representative.*

Buddi provides each Participating Entity with a dedicated account representative who serves as the voice of the customer and is intimately familiar with the account. Assignment of the account representative depends on the customer's geographic location within the U.S. or U.S. territories.

Buddi has built a reputation for prompt responses, making timely support a cornerstone of our customer service. To achieve this, we provide tools and processes designed to connect customers with the right resources quickly.



We use a team-based support model. While each customer has a dedicated account manager, we encourage users to contact **Help@buddi.com** whenever possible. Messages sent to this address go directly into our ticketing system, allowing the first available account manager to respond as appropriate. This approach streamlines support and ensures customers are connected quickly to the most knowledgeable resource for their inquiry, whether it relates to our solutions, billing, or other questions.

Our 24/7/365 monitoring center is another key part of support, particularly for programs that involve monitoring interventions. Monitoring staff are trained to conduct participant status checks and serve as the first line of response for issues related to the web-based interface.

Since beginning U.S. operations in 2014, Buddi's Eagle platform has experienced no unscheduled interruptions. Details on how this reliability is achieved are provided below.

- *The Contractor must provide support functions 24/7/365.*

Our 24/7/365 monitoring center plays a critical role in supporting event interpretation, particularly for programs that use monitoring interventions. Monitoring staff are trained to conduct participant status checks and serve as the first line of response for any issues related to the web-based interface and the data generated by Eagle. As the monitoring team grows, new personnel are paired with experienced technical experts and account managers to learn the system and gain insights from seasoned staff. Over the first 3–4 weeks, new hires review actual case studies and participate in hands-on testing to build a strong knowledge base and become proficient in addressing the most common account inquiries.

Reliability of the Eagle web-based interface is another key component. NASPO has established a service level agreement (SLA) for network uptime of 99.99999%, which Buddi meets. Buddi's data centers are hosted by Amazon Web Services (AWS) in the United States and feature full load-sharing capability. AWS provides high-security facilities and a robust, redundant infrastructure, including multiple generators, HVAC systems, and communication/data connectivity. Data centers operate with load sharing, redundant storage at each site, and recurring backups to an additional off-site location. Since opening these data centers in 2014, Buddi has experienced no unscheduled downtime or outages, and no data has ever been lost.

All data entered into the Eagle software, as well as location data generated by electronic monitoring equipment in the field, is stored on AWS. AWS data centers are equipped with state-of-the-art hardware and systems designed to support all customers, including features for high reliability, security, and scalability:

- High availability – critical system components required to maintain availability to our systems are the investment AWS makes continually vs. every two to three years for other vendors. This includes servers and firewall appliances as well as other network components and infrastructure to ensure that there is always access of availability to the Eagle software.
- Software – Of equal importance is the software elements to the AWS solution. Software is a key component to the V-servers and is constantly updated/upgraded. Firewall appliances and replication

software need to have the same maintenance and updates to ensure relevance and optimum performance. Availability zones in the AWS solution allow data to be replicated and isolated and secure to ensure that if there are degradations to other parts of the AWS' system. Data set(s) remain unaffected and are used for recovery of all systems and software. These systems act as railroad crossings allowing data to travel across gateways and when issues arise, closing gateways and isolating issues to be diagnosed and fixed early and quickly.

- Capacity – AWS continuous monitors service usage to deploy infrastructure and support the availability of the system to meet commitments and requirements. Capacity planning is used to model current and projected capacity to plan future demands and resources necessary to meet these demands.
- Security – Buddi and our customers demand secure data and AWS is accustomed to these requirements. Access is very limited and only by approved employees. Third party data access is very limited and only through valid business justification and access is given on the principle of least privilege. Data center access monitoring is performed, and they are responsible for monitoring, triaging, and executing security protocols. Along with physical access security like CCTV, data center entry points, intrusion detection, fire detection and suppression systems, fully redundant power system including backup generators, climate and temperature-controlled systems and leakage detection, AWS and Buddi's solution is much more comprehensive than replacing computers.

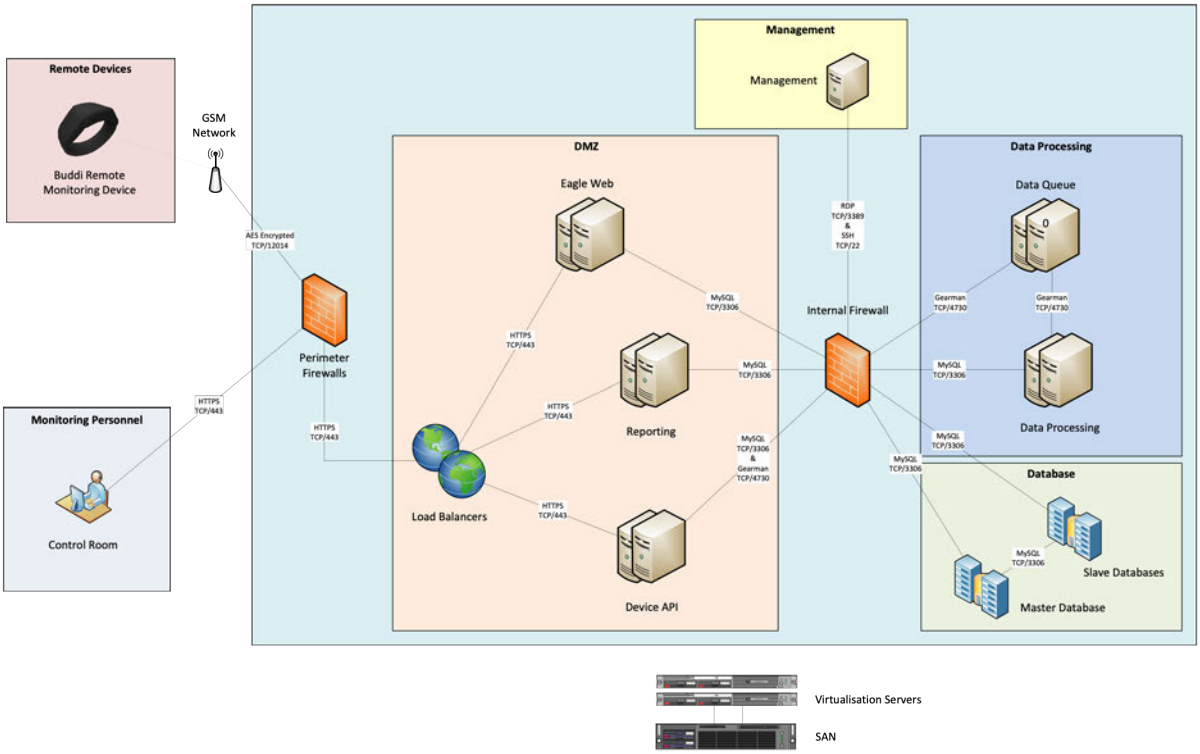
Buddi utilizes AWS for its secure facilities and highly redundant power and communication infrastructure, which includes multiple generators, HVAC systems, and communication/data connectivity. The data centers operate with load sharing and redundant data storage at each site, with recurring backups to an additional off-site location. The Buddi system also maintains continuous live replication on both redundant virtual servers and physical redundant sites.

Backups are configured to meet each customer's requirements and are stored in encrypted AWS S3 buckets. In the event of a disaster, failover to the backup occurs automatically, typically within 30 minutes. Once the backup is operational, the primary system is repaired and restored to full functionality.

Data Location – The primary AWS system is hosted within the Amazon AWS East One Cluster in the United States. This cluster includes three geographically separate availability zones (data centers), ensuring that if one data center were to experience a total loss, operations could continue via failover to the backup within the cluster.

http://aws.amazon.com/compliance/published-certifications/

Server Redundancy – All virtual servers within the Eagle system are fully redundant and load balanced, allowing uninterrupted operation in the event of a virtual machine failure. Each virtual machine operates within a different section of the main data center, so localized issues do not impact the overall system. Additionally, encrypted snapshots of these virtual machines are stored in a separate AWS availability zone, enabling full recovery of the system in a different data center if the primary data center fails completely.



Database Distribution – The data base is configured with 3 levels of redundancy. The first is using Amazon MultiAZ infrastructure to keep a live copy of the database in a different availability zone on AWS. This would allow fast recover of the data in the event of total loss of the primary data center. In addition, data replication between the master and slave databases is done, this allows recovery in the event of corruption or loss of the underlying virtual machine. The final redundancy is a nightly encrypted snapshot of the data to an offsite storage system; this final level would allow roll back in the event of a programmatic error removing data. These snapshots are stored for a rolling 30-day period.

Scalability – All data coming into the system from device or by users goes over the Amazon load balancing solution, this allows additional systems to be provisioned and added to the solution as demand grows. It also allows staged system upgrades so that all any software upgrades are done with no impact on users.

All physical facilities meet all applicable federal, state, and local regulations and will not endanger the health and safety of employees and the community. The Monitoring System and/or Facility in secure locations where access to the Center and all records are restricted only to authorized individuals.

AWS servers are locked down to authorized personnel only. Below is AWS's description of their security and the restricted access to any files or data stored therein.

> EMPLOYEE DATA CENTER ACCESS
> AWS provides physical data center access only to approved employees. All employees who need data center access must first apply for access and provide a valid business justification. These requests are granted based on the principle of least privilege, where requests must specify to which layer of the data center the individual needs access and are time-bound. Requests are reviewed and approved by authorized personnel, and access is revoked after the requested time expires. Once granted admittance, individuals are restricted to areas specified in their permissions.

THIRD-PARTY DATA CENTER ACCESS
Third-party access is requested by approved AWS employees, who must apply for third-party access and provide a valid business justification. These requests are granted based on the principle of least privilege, where requests must specify to which layer of the data center the individual needs access and are time-bound. These requests are approved by authorized personnel, and access is revoked after request time expires. Once granted admittance, individuals are restricted to areas specified in their permissions. Anyone granted visitor badge access must present identification when arriving on site and are signed in and escorted by authorized staff.

AWS's Cloud Computing system is designed for redundancy and business continuity. Below is a description taken directly from AWS's website regarding their security, redundancy, availability.

SITE SELECTION
Prior to choosing a location, AWS performs initial environmental and geographic assessments. Data center locations are carefully selected to mitigate environmental risks, such as flooding, extreme weather, and seismic activity. Our Availability Zones are built to be independent and physically separated from one another.

REDUNDANCY
Data centers are designed to anticipate and tolerate failure while maintaining service levels. In case of failure, automated processes move traffic away from the affected area. Core applications are deployed to an N+1 standard, so that in the event of a data center failure, there is sufficient capacity to enable traffic to be load-balanced to the remaining sites.

AVAILABILITY
AWS has identified critical system components required to maintain the availability of our system and recover service in the event of outage. Critical system components are backed up across multiple, isolated locations known as Availability Zones. Each Availability Zone is engineered to operate independently with high reliability. Availability Zones are connected to enable you to easily architect applications that automatically fail-over between Availability Zones without interruption. Highly resilient systems, and therefore service availability, is a function of the system design. Using Availability Zones and data replication, AWS customers can achieve extremely short recovery time and recovery point objectives, as well as the highest levels of service availability.

CAPACITY PLANNING
AWS continuously monitors service usage to deploy infrastructure to support our availability commitments and requirements. AWS maintains a capacity planning model that assesses our infrastructure usage and demands at least monthly. This model supports planning of future demands and includes considerations such as information processing, telecommunications, and audit log storage.

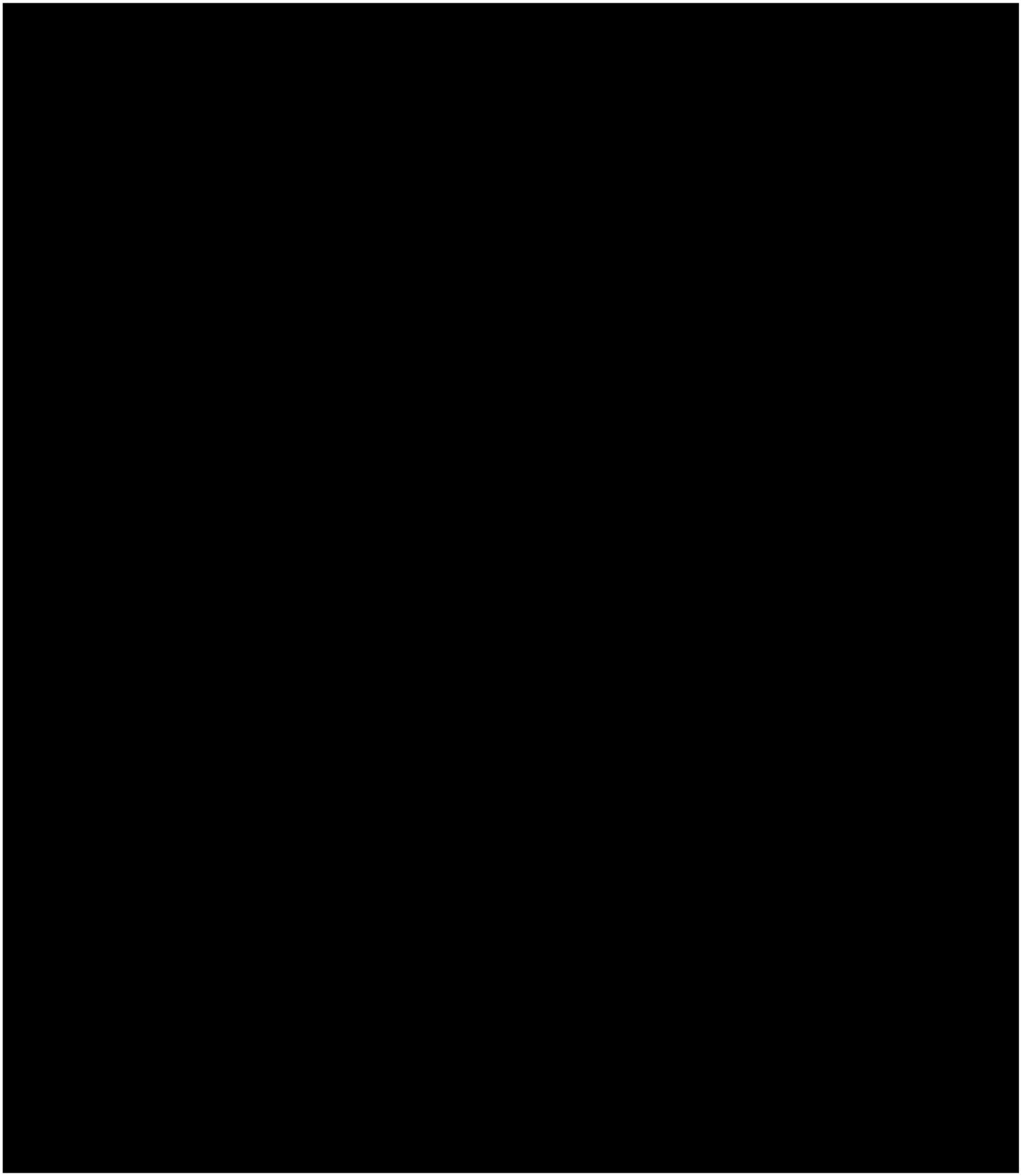
This infrastructure including the Buddi monitoring center and AWS to house Eagle, Buddi can provide 24 X 7 availability and support.

- *The Contractor must provide toll free access to customer support/monitoring center.*

Buddi provides toll-free support to our 24x7 monitoring center in Clearwater, Florida.

- *The Contractor must provide initial start-up training that must include but not be limited to the following:*

Buddi can tailor initial start-up training to fit the Participating Entities needs. We have found great success in a hybrid training system. It combines both in-person and virtual training to build greater familiarity with the solution prior to implementation and contract swap out. This process has proven to work as we deployed this style of training for both large state (Georgia Department of Community Supervision) and larger County multi-agency accounts (Northampton County Pretrial, Adult and Juvenile Probation, and Victim/Adult Probation).



For most accounts, we have provided post implementation virtual training that has gone on for 3-6 weeks after contract execution for staff that was unable to attend virtual or live training or that needs refresher training. For users that had initial training, we have found that the repetition of additional training has been the missing piece between being shaky and comfortable with the solution.

Buddi believes that successful training is preceded by a disciplined and regimented pre-implementation meeting. These are determined in the pre-implementation meeting If awarded, Buddi will schedule a **pre-implementation meeting** to define the major components of the program, including:

- List of users for generating usernames and passwords to access the Eagle interface
- Products to be ordered for swap-out and spare stock
- Wearer groups (pre-trial bond, probation), rule templates, monitoring templates, and account settings
- Device types and device profiles
- Service Level Agreements
- Staffing requirements
- Account Management and Monitoring Center needs
- List of defendants to be transitioned before swap-out
- Alert types and customizations for alert responses
- Other program-specific requirements
- Role-based training needs for Participating Entity staff.

This meeting is essential for establishing a smooth transition plan that minimizes disruption for the Participating Entity and supports long-term program success. While Buddi devices are simple to enroll and install—and many enrollment steps can be automated—training remains important and is tailored to each officer's role. Customer support is also customized to the County. Dedicated account management serves as the first layer of support, with additional remote and local resources provided as needed.

Additional training will center around how to interface with the monitoring center. Depending on what products and services we provide the participating entity, this could be how we would handle escalation procedures for alert notification acknowledgement, identity measures for officers when they call into the monitoring center for assistance, or to understand PE alert protocol steps and procedures.

- *The enrollment of clients into the software system.*

Buddi's enrollment process for training on the process is quick and simple. The enrollment process is automated to a large degree by using our unique rule and monitoring templates, and wearer types. However, we provide training on the process to complete the enrollment, assign any rules that are independent of applied rules through rule templates (like inclusion and exclusion zones), and customized fields that maybe required by the participating entity.

Training should require users to do some or all their enrollments to build muscle memory of Eagle and we have seen that every time we have recommended this step that questions and inquiries about this and other parts of or solution are reduced significantly.

- *The installation, use, de-installation, and cleaning of the equipment.*

The unique design of the strap has vastly simplified training for installation and de-installation. Buddi splits time between training on how to install the devices and overseeing the users as they perform the install and de-install. The virtual training will provide the instruction, and during the swap out Buddi trainers begin demonstrating proper install and removal processes and quickly transition to observing the users perform installs and removals.

- *The generation and interpretation of data/monitoring reports.*

Buddi spends significant time on this in training. All rules and rule logic and protocols for said rules are different between one vendor and another, so we must train on the rules and how they process alerts. We train on the type of alerts for our different products and how the products/software process alerts and which alerts are device based and which are not.

The pre-implementation meeting will define the rules desired, and Buddi will dig deeper into the alerts to determine any customizations like alert notifications and any grace period we need to have for zone rules. Time is spent on interpreting the alerts and how we can "modify" them to ensure that we are not generating nuisance alerts and we will make recommendations on how to set up alert types.

Part of the training will be to interpret the alerts that are generated. This is an important component of the post training after swapping out. We look at real alerts, demonstrate how to access the data, what data is provided and what it is illustrating. This is especially important on our alcohol products considering that they are significantly different especially with the addition of GPS. There is also a component in the training that is like the training provided for category 1 – GPS if participating entities choose the option using GPS.

- *Accessing/using Contractor's technical support/help menus and monitoring center.*

Buddi's training includes how to access technical assistance whether that is our help menus, technical support or accessing our monitoring center.

- Buddi trains best practices for technical support which is best accessed using **Help@buddi.com**. This email goes to the monitoring center and our whole account management team and can be accessed by anyone of the team members from our Zoho ticket system. He/she can "lock" the ticket and work to completion or if the staff needs additional assistance can forward to another team member or level 2 engineering. This email expedites inquiry handling and gets answers back quicker and comprehensively.
- Buddi trains users on how to use the help sections of our "Help" section of Eagle. Buddi has simplified the process to search for information by adding the Buddi's proprietary AI using BASH (Buddi AI™ System Helper). This allows users to ask straightforward questions on how to operate Eagle and the devices with responses in step-by-step directions avoiding the need to access the user manuals in many instances. Buddi trainers how to access and use the Buddi AI™ effectively.
- Buddi trainers will train the users on what inquiries are best to send through **Help@buddi.com**, and when is best to contact our support enter.

- *The Contractor must provide materials and brochures on the use of the equipment and system.*

Buddi provides user manuals digitally and physically on the use of our Buddi equipment and Eagle web-based platform. Our "Help" module within Eagle houses all user manuals, videos, cheat sheets, or any other uploaded resources that might be created for the PE.

- *The Contractor must provide on-going and supplemental training offerings either on-site or via web-based programs at a minimum of once (1) per year after the initial start-up training offerings or on an as needed basis, based on any significant changes to the Contractor provided*

As part of our training protocol, Buddi provides on-going and supplemental training offerings either on-site or virtually and is part of our hybrid training model provided to our customers. We can do these supplemental trainings a minimum of once (1) per year after initial start-up training.

B. Remote Alcohol Monitoring (RAM)

1. Hardware

- *Device must be capable of performing a deep-lung breath specimen, fixed, random, and on-demand tests, or be programmable to perform a combination of these test types. Device must be a Handheld Device Capable of Testing in all locations.*

[redacted]

- *Device must be capable of storing test results in the RAM's memory.*

Buddi's AlcoBreath™ will take and store breath tests that cannot be sent, and the device will store up to 30 days of alerts, tests, and diagnostics onboard. Once cellular and/or Wi-Fi broadband at the client residence is accessible, the device will take the stored data and forward any saved alerts, tests, and diagnostics.

- *Device must use facial confirmation software, or similar verification method, to confirm participant's identity.*

[redacted]

- *Device must use Wi-Fi technology as an alternative when cellular communication is unavailable at the wearer's residence and as a reliable location source when GPS is unavailable or impaired.*

[redacted]

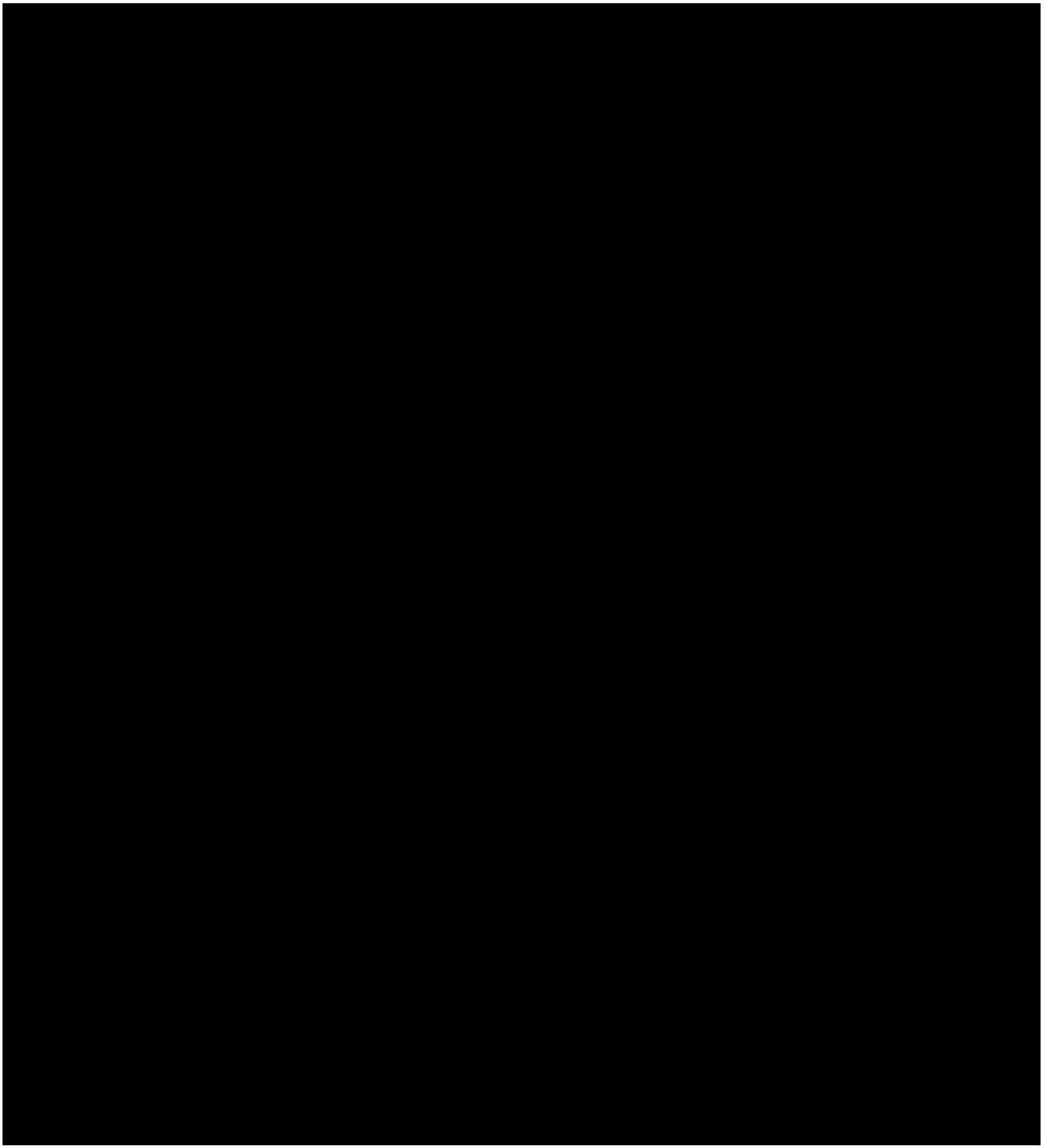
- *Device must be lightweight, discreet, and easy to use, providing test notifications through push technology or SMS.*

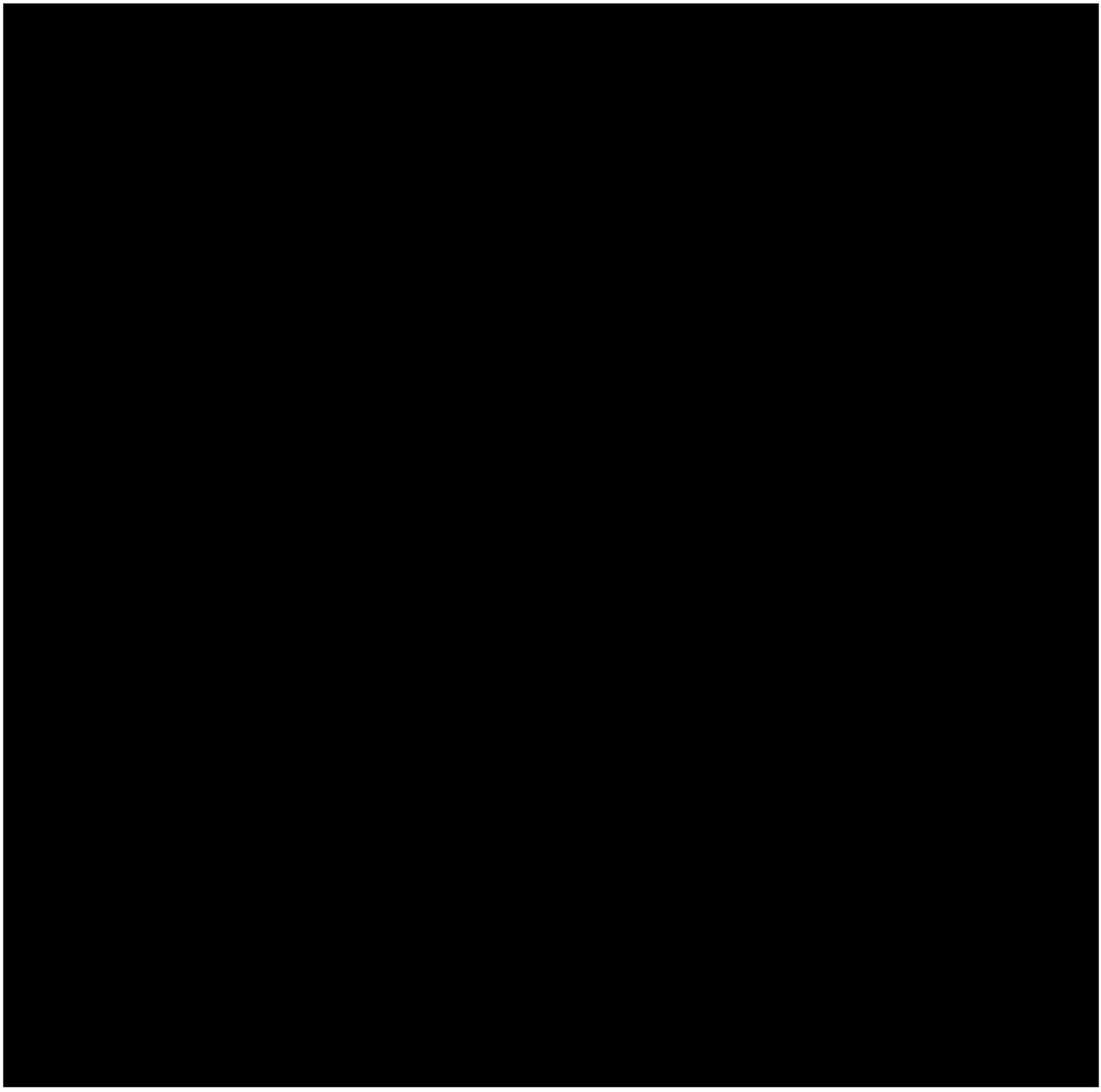
Buddi's AlcoBreath™ is light (2.5 oz.) and discreet. The device is easy to use, and directions are provided at orientation and can be provided to the client. Test times are provided using push or SMS notifications with an optional grace period for tests so if several minutes late, the test can still be completed by the client.

- *Device must provide a numeric result that represents the participant's breath alcohol. concentration (BrAC) and accurately corresponds to the participant's blood alcohol concentration (BAC).*

- *Device must transmit equipment status data, including, but not limited to, calibration status, equipment and battery condition, power and telephone line connects and disconnects, and tamper status. All data reported shall be time-stamped.*

Buddi's AlcoBreath™ monitors and transmits essential device data, including battery levels, calibration warnings, and tamper status. Through the setup dashboard, users can track real-time connectivity and location updates. A system of green checkmarks and red "X" indicators provides an immediate visual status of the device's communication, GPS signal, battery health (above 20%), and physical integrity, such as mouthpiece removal. Critical alerts for tampering or alcohol detection are delivered instantly via Eagle through SMS, email, or voice notifications.





- *Automated notifications and alerts (via SMS, email, or in-platform) for violations such as tampering, missed tests, positive test, or low battery.*

Buddi's Eagle user interface allows users to receive automated alert notifications using SMS, email, and text to voice. Additionally, while in platform, the alerts described above will appear in the Eagle user interface.

3. *Customer Support and Training*

- *The Contractor must provide a dedicated account representative.*

Buddi provides dedicated account managers to serve as the primary point of contact for agency customers. In addition, they can conduct onsite visits to support program needs, training, and operational coordination.

- *The Contractor must provide support functions 24/7/365.*

Buddi's provide continuous support through a toll-free Help Desk, available 24/7/365 to assist customers. Quality assurance is maintained via real-time monitoring and recorded interactions, ensuring high-quality service and reliability. Buddi has defined 24/7/365 in detail above. Again, these support functions include all products offered.

- *The Contractor must provide toll free access to customer support/monitoring center.*

Buddi provides toll-free access to its customer support and monitoring center, ensuring agencies can reach trained personnel at no additional cost for operational support, troubleshooting, and monitoring assistance.

- *The Contractor must provide initial start-up training that must include but not be limited to the following:*
  - *The enrollment of clients into the software system.*
  - *The installation, use, de-installation, and cleaning of the equipment.*
  - *The generation and interpretation of data/monitoring reports.*
  - *Accessing/using Contractor's technical support/help menus and monitoring center.*

Buddi provides comprehensive initial start-up training to ensure agency staff are fully prepared to operate the system effectively. Training includes instruction on enrolling clients into the software platform; the installation, use, de-installation, and proper cleaning of all equipment; and the generation, review, and interpretation of data and monitoring reports. Training also covers accessing and using Buddi's technical support resources, help menus, and 24/7 monitoring center to ensure ongoing operational support.

- *The Contractor must provide materials and brochures on the use of the equipment and system.*

[redacted]

- *The Contractor must provide on-going and supplemental training offerings either on-site or via web-based programs at a minimum of once (1) per year after the initial start-up training offerings or on an as needed basis, based on any significant changes to the Contractor provided equipment and/or technology.*

Buddi provides ongoing training at least once a year—delivered virtually or on-site—and provides extra support as needed for technology updates or user requests.

3. *Describe your software system (web-based applications, smart phone applications). Describe unique design features that ensure accuracy and/or speed of reporting.*

The Eagle software system consists of a unified web and mobile interface platform that enables comprehensive management of all electronic monitoring devices. Key system features include:

[redacted]

[redacted]

4. *Describe the alerts that can be set up (time, tamper alerts, positive result, low battery, etc.). Describe the process for setting system alerts for violations. Include the alert intervals and how long it will take for the hardware to communicate with the software. Describe how the technology reduces false tampers and ensures accurate alert notification.*

[redacted]

System Alert Process

Process for setting system alerts:

- When account is set up, customer chooses what alert types they require, and they are added to the account
- Users defined alert rules at the individual client level or by program profile or wearer type (e.g., pretrial, probation, high-risk).
- Curfew alerts are configured by selecting permitted time windows and specifying violation thresholds (immediate or with grace periods).
- Zone alerts are configured by creating inclusion or exclusion zones using address or mapping, with options for optional buffer distances and dwell-time requirements.
- Tamper alerts are automatically generated and notifications sent in several notification options
- Alert recipients, delivery methods, and escalation rules are configurable within the platform.

Alert intervals:

- Optional GPS position reporting intervals are configurable by the participating agency and typically range from 30 seconds to one minute, depending on supervision requirements. Most device profiles are one-minute since this does not negatively affect battery performance.
- Zone and curfew violations can be set to trigger immediately upon detection or after a configurable grace period to reduce false positives if GPS is included with the AlcoBreath™.
- Repeated or persistent violations can generate recurring alerts at defined intervals until resolved.
- Alert types like strap and case alerts, inclusion, exclusion zones, and low battery are device-based alerts and delivered immediately no matter the device profile transmit interval.

Hardware-to-software communication timing:

- Buddi devices communicate with the Eagle Platform in near real time using cellular or Wi-Fi networks.
- Under normal network conditions, violation events (zone or tamper) are transmitted from the device and displayed in the Eagle Platform within approximately 10 seconds to 2 minutes.
- Critical events, such as strap tamper or confirmed zone violations, are prioritized for immediate transmission.
- If temporary communication loss occurs, the device stores event data and automatically and transmits all buffered data once connectivity is restored with date and time stamps.
- All alerts are displayed in the Eagle Alert Management dashboard, logged in the client's event history, and delivered to designated staff via on-screen notifications, email, SMS, text to voice, or mobile access, ensuring timely awareness and response by supervising personnel.

Buddi's technology is specifically designed to minimize false tamper alerts while ensuring that legitimate tamper events are detected quickly and communicated accurately to supervising agencies.

5. *Describe your customizable reporting. How does the reporting work with court requests and chain of custody requirements for legal purposes.*

Buddi's reporting is designed to be highly customizable, court-ready, and defensible for legal proceedings.

Reporting can be tailored by agency, user role, individual case, device type, and event type. Agencies can configure what data is captured, how it is displayed, and how often reports are generated—ranging from real-time dashboards to scheduled daily, weekly, or ad-hoc reports. Depending on supervision conditions and devices in use, reports may include:

- GPS location history and movement patterns
- Inclusion, exclusion, and proximity zone activity
- Alerts, violations, and incident timelines
- Strap tamper and device integrity events
- Charging and compliance behavior
- Alcohol testing results and related alerts
- System and communication logs

For court requests, Buddi provides standardized, court-accepted report formats as well as fully configurable custom reports. Authorized agency personnel can generate reports on demand for a specific individual, date range, or incident. Reports can be produced in secure, non-editable formats suitable for court submission and may include:

- Clear timestamps with time-zone normalization
- Event sequencing and contextual explanations
- Legends and annotations to support judicial review
- Consistent formatting for hearings, affidavits, and testimony

Chain of custody and evidentiary integrity are built into the system from data capture through report delivery. All data collected from Buddi devices is encrypted in transit and at rest, time-stamped at the point of collection, and stored within a secure, access-controlled environment. In support of legal defensibility:

- All data access, viewing, exporting, and transmission is logged
- Audit trails record the user, date, time, and action taken
- Historical records are preserved and cannot be altered
- Original source data remains intact and verifiable

This structure allows agencies to clearly demonstrate that reported information is complete, accurate, and unchanged from the time of collection through presentation in court. As a result, Buddi's reporting supports subpoenas, discovery requests, and testimony requirements with confidence.

6. *Describe your Customer Service, including at least the following:*
    a. *Hours of operation.*

Buddi's standard hours of operation are Monday through Friday, 9:00 a.m. to 5:00 p.m. Eastern Time. During these hours, Buddi provides full administrative, operational, and program support services, including account management, implementation coordination, reporting, and routine customer support.

In addition to standard business hours, Buddi maintains a live Help Desk that is available 24 hours a day, 7 days a week, 365 days a year. The Help Desk provides continuous support for monitoring, technical issues, device alerts, and time-sensitive matters to always ensure uninterrupted service for participating entities and clients.

At Buddi, we use a team-based support model. Buddi has developed a reputation of responding promptly to customer service inquiries, and as we grow, we are developing ways to continue that practice. While each customer is assigned a dedicated account manager, we encourage users to contact Help@buddi.com whenever possible. Messages sent to this address go directly into our ticketing system, allowing the first available account manager to respond when appropriate and leveraging the experience of our collective team. This process streamlines support and ensures customers are connected quickly to the most knowledgeable resource for their inquiry—whether it relates to our solutions, billing, or any other questions.

b. *Order procedures (how long to respond to order, delivery time frame). Delivery time after receipt of order? Describe online ordering procedures.*

Buddi maintains established order fulfillment and delivery processes to ensure timely response and consistent availability of electronic monitoring equipment and services.

Order response time:

- Buddi acknowledges receipt of orders within one (1) business day.
- Orders are reviewed and confirmed by Buddi's operations team to ensure accuracy of quantities, configurations, and delivery details.
- Urgent or expedited requests can be accommodated upon request, subject to availability.

Delivery time frame:

- Standard delivery occurs within 3–5 business days from receipt of a confirmed order.
- Orders are shipped from Buddi's U.S.-based facilities.
- Tracking information is provided upon shipment.
- Replacement or swap-out equipment for damaged or non-functional devices can be expedited when required.

Online ordering procedures:

- Authorized agency users are provided secure access to Buddi's online ordering portal.
- Orders can be placed 24/7 through the web-based system.
- The portal allows users to select equipment types, quantities, and service options.
- Order history, shipment status, and tracking details are available through the portal.
- Designated agency contacts can manage user access and approval workflows within the ordering system.

c. *Product request response time (what is kept on hand at office vs ordering products) – inventory on hand.*

[redacted]

7. *How do you comply with local and state regulations (what type of research do you conduct when working with a new entity?)*

Buddi uses a structured but practical approach to ensure compliance with all applicable local and state regulations when onboarding a new Participating Entity. The goal is to fully understand the legal, operational, and policy environment before deployment so the program is configured correctly from day one.

Compliance research and onboarding:

- Buddi reviews relevant state statutes, administrative codes, and local ordinances related to electronic monitoring, alcohol monitoring, data privacy, and victim protection.
- We evaluate court rules, probation, pretrial, and agency policies that may affect monitoring requirements, alert handling, or reporting.

- Technology settings within the Eagle Platform are reviewed and configured to align with jurisdiction-specific requirements such as curfews, exclusion zones, and alert thresholds.
- Data retention, user access controls, and audit requirements are reviewed to ensure consistency with state and local information governance standards.

Operational coordination:

- Buddi works directly with agency leadership, legal counsel, or designated compliance contacts to confirm expectations and program requirements.
- Contract terms, RFP specifications, and service-level requirements are reviewed prior to implementation.
- Standard operating procedures, escalation protocols, and reporting formats are aligned with agency and regulatory expectations.

Ongoing compliance:

- Buddi continuously monitors regulatory and policy changes that may impact service delivery.
- The Eagle Platform can be updated or reconfigured as requirements evolve.
- Staff training and internal procedures are updated as needed to maintain compliance throughout the contract term.

8. *Describe the on-boarding process for new Participating Entity.*

Buddi follows a structured, collaborative on-boarding process designed to ensure new customers are fully supported, properly configured, and operational in a timely manner.

On-boarding kickoff:

- Buddi conducts a pre-implementation meeting with agency leadership and designated contacts to review program goals, supervision requirements, timelines, and key stakeholders.
- Contract terms, service expectations, and implementation milestones are confirmed.

System configuration:

- The Eagle platform is configured to reflect agency policies, including alert rules, curfews, zones, escalation paths, and reporting preferences.
- User roles, permissions, and security settings are established based on agency structure.
- Integration requirements, if applicable, are reviewed and implemented.

Equipment provisioning:

- Required devices, accessories, and supplies are allocated from inventory and shipped according to the agreed deployment schedule.
- Device profiles are preconfigured to match program requirements, allowing for rapid field deployment.

Training and readiness:

- Buddi provides role-based training for administrators, supervisors, and field staff using a combination of live sessions and reference materials.
- Agencies are guided through real-world workflows such as enrollments, alert handling, reporting, and device swaps.
- A readiness review is completed to confirm staff comfort and system functionality prior to go-live.

Go-live and ongoing support:

- Buddi supports the agency during initial enrollments and early operations to ensure a smooth transition.
- A dedicated account team is assigned for ongoing relationship management.
- Buddi's Help Desk is available 24/7/365 to support both agency staff and monitored individuals.

9. *Describe the on-boarding process for new Clients. Include any installation information that may apply.*

Installation of Buddi devices is a quick and easy tool-less process. The design of all Buddi devices used the same innovative strap so installation for all types of devices is easy and requires very little training. After less than an hour's worth of instruction and hands on training users are proficient after several attempts of install and removal. The client onboarding process involves several key steps:

- Client enrollment:
  - For larger deployments, client's demographic information including case numbers, zone addresses, DOB and other details is downloaded to our Eagle user interface before deployment
  - Details of enrollment are scrubbed to ensure accuracy of downloaded information and to ensure all mandatory fields are completed
  - With any sized program(s), we would encourage the officers to perform pre-enrollments to build familiarity with Eagle
  - Optional Participation agreement can be pre-populated with demographic information and completed when equipment is assigned for client to sign
- Equipment assignment:
  - At deployment, equipment is assigned
  - Prechecks are done on devices to ensure they are operational when assigning
  - Devices installed are viewed in Eagle to ensure the strap is "on" and strap is locked in
- Installation Support:
  - Device Installation Guides are provided with all hardware for officers
  - Account team instructs users on how to use Buddi AI™
  - Configuration of rules and settings specific to the customer's needs to expedite and simplify enrollment process

10. *Provide screen shots showing the functionality and user experience of the web-based platform as well as the mobile platform.*

Buddi has provided extensive screenshots of the Eagle platform. All four products are supported within this system, and the majority of the screenshots shown above apply across these solutions. Pages 103–106 include screenshots specific to AlcoBreath™. Otherwise, the dashboards, modules, and tabs within the Eagle user interface are consistent with those previously shown in Categories 1–3.

11. *Attach the Service Level Agreement for the Alcohol Monitoring product(s) you are proposing.*

Buddi's objective is to provide consistently operating products that meet the monitoring needs of the Participating Entities (PE). For leased products, Buddi offers a contract long warranty which covers normal wearer and tear and battery and component replacement for the life of the contract. Buddi further guarantees that any newer generation devices will be offered at no additional cost. [redacted]

ALL QUESTIONS BELOW MUST BE ANSWERED REGARLESS OF THE CATEGORY(IES) TO WHICH YOU ARE RESPONDING.

D. Customer Satisfaction.

1. *Provide evidence of your customers' satisfaction with your product or services.*

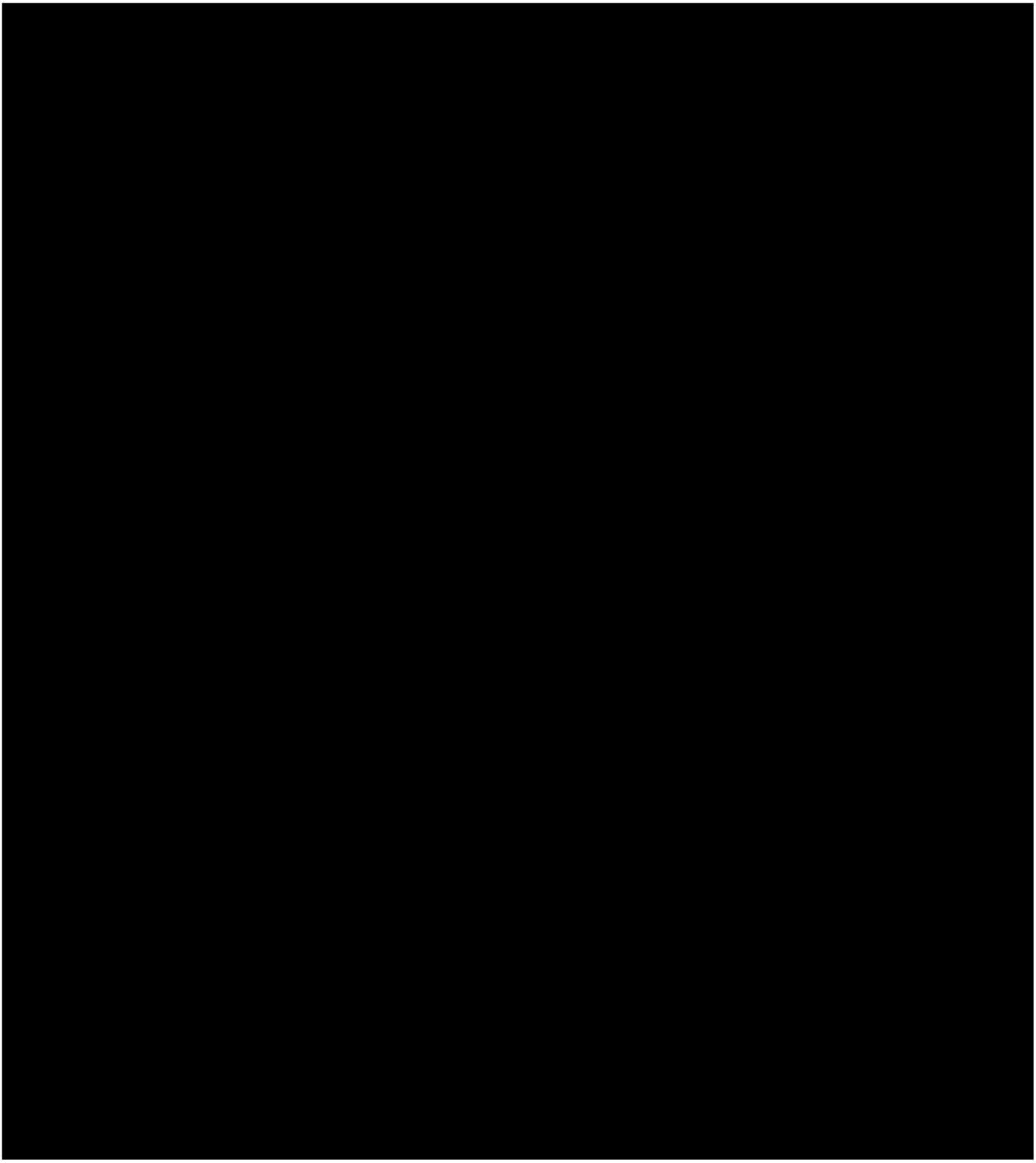
   a. *Client retention rate during the past 3 years*

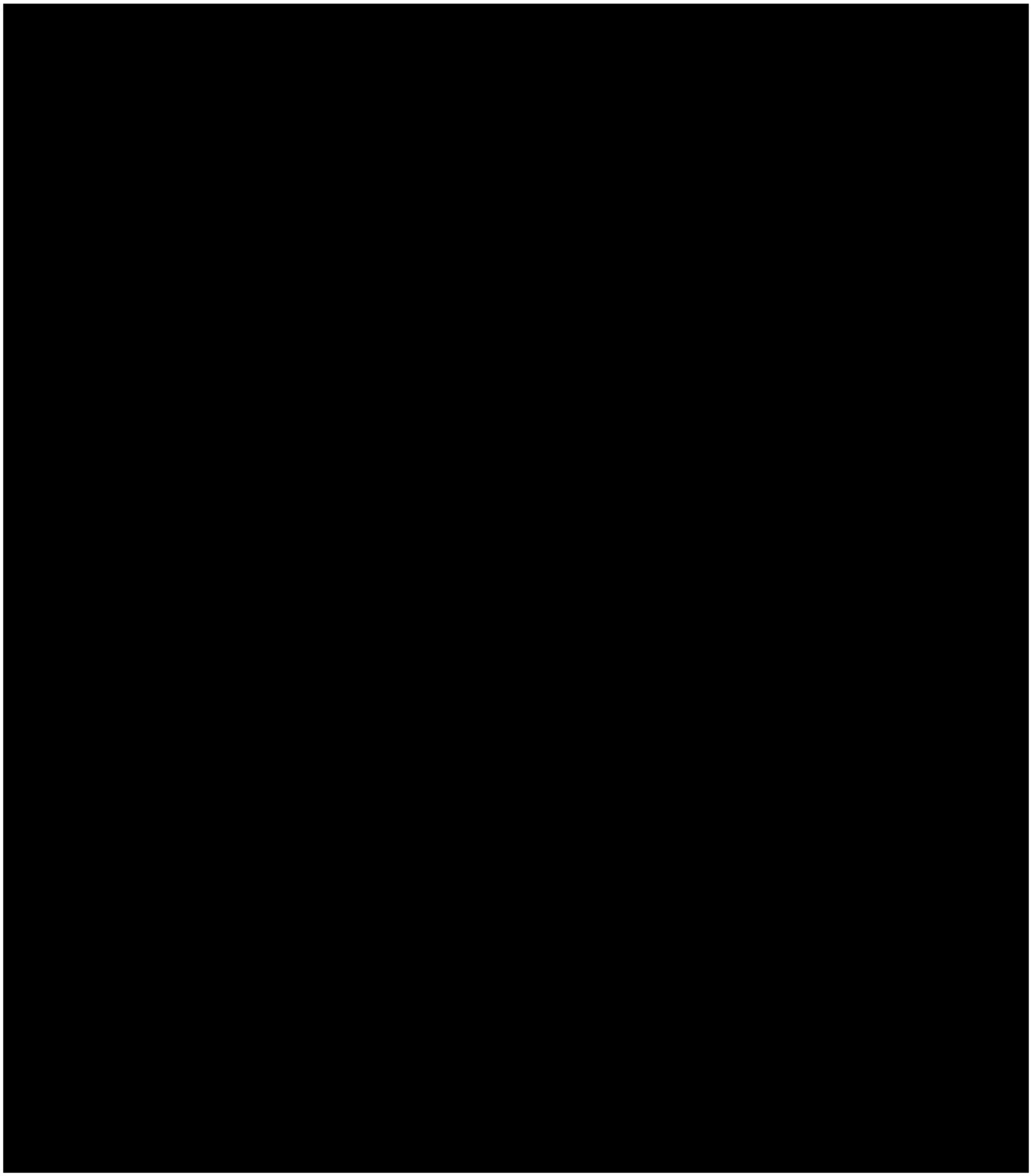
Buddi's client retention rate exceeds 95% by volume. While we are not perfect, we consistently strive to deliver products and services that meet Participating Entities' needs and requirements, recognizing that we may not always succeed.

b. Customer surveys/references

[redacted]

c. Vendor performance ratings





2. *Provide a brief history of your company.*

Headquartered in Florida, Buddi US, LLC is an original equipment manufacturer and provider of advanced GPS, RF, and alcohol monitoring solutions tailored for corrections and law enforcement agencies. Established in 2013 as a Delaware LLC, Buddi employs over 300 team members globally. As a proud subsidiary of Big Technologies PLC, Buddi manufactures the industry's most sophisticated GPS tracking equipment to support its line of services for several markets.

3. *Describe your company's growth during the past three years.*

Buddi US, LLC has experienced consistent growth over the past three years. In 2025, Buddi grew by 20%, and in 2026, the company is projected to grow by an additional 15–20%.

4. *Describe your company's experience performing the same or similar Scope of Work or providing the same or similar Deliverables to other public sector customers.*

Buddi has extensive experience supporting public-sector probation, pretrial, jail, juvenile, and statewide supervision programs of varying size and complexity. Rather than one-off deployments, our work typically involves long-term partnerships, multi-department coordination, and scalable program growth.

Across counties, states, and international justice agencies, Buddi has supported programs that share common operational needs, including:

- Multi-department deployments spanning pretrial, probation, jail, and juvenile supervision
- Transitions from incumbent providers with minimal disruption to operations
- Unified GPS and alcohol monitoring on a single platform
- Rapid onboarding, training, and large-scale device deployment
- Custom workflows aligned to court orders, curfews, work release, and exception-based schedules

Examples of similar public-sector experience include:

[redacted]

Common elements of Buddi's role across these engagements include:

- Serving as the primary electronic monitoring provider responsible for implementation, training, and ongoing support
- Delivering virtual and in-person training tailored to agency roles and caseloads
- Supporting large-scale device swaps and emergency procurements on accelerated timelines
- Customizing rules, alerts, zones, and workflows to match local court and supervision requirements
- Partnering closely with agency leadership to refine operations as programs evolve

These partnerships demonstrate Buddi's ability to support public entities not just with technology, but with practical, operationally grounded solutions that scale, adapt, and endure over time. Agencies continue to expand their use of Buddi's platform based on reliability, ease of use, responsive support, and the ability to meet real-world supervision demands.

E. Describe what, if any, software integration support that can be provided by the Contractor to integrate with a State's Offender Management System, if the State chooses to.

Buddi's software platform Eagle is fully customizable. Buddi supports software integration with a State's Offender Management System (OMS) and is experienced in working collaboratively with state IT teams to ensure secure, reliable data exchange when integration is desired.

Buddi can provide integration support using industry-standard, secure APIs that allow approved OMS platforms to exchange data with the Buddi monitoring system. Integration scope can be tailored to the State's requirements and may include:

- Participant identifiers and case status
- Device assignments and activation status
- Location, event, and violation data
- Alcohol testing results and compliance indicators
- Alert and incident notifications
- Reporting and supervisory metadata

Buddi's integration approach is flexible and designed to complement existing workflows rather than replace them. Data sharing can be configured as real-time, near-real-time, or scheduled batch transfers, depending on the State's technical architecture, security policies, and operational needs.

From a security and governance standpoint, all integrations are protected through authenticated access, encrypted data transmission, and role-based permissions. Buddi works with the State to align integration design with applicable CJIS, data protection, and information security requirements, as well as any State-specific standards.

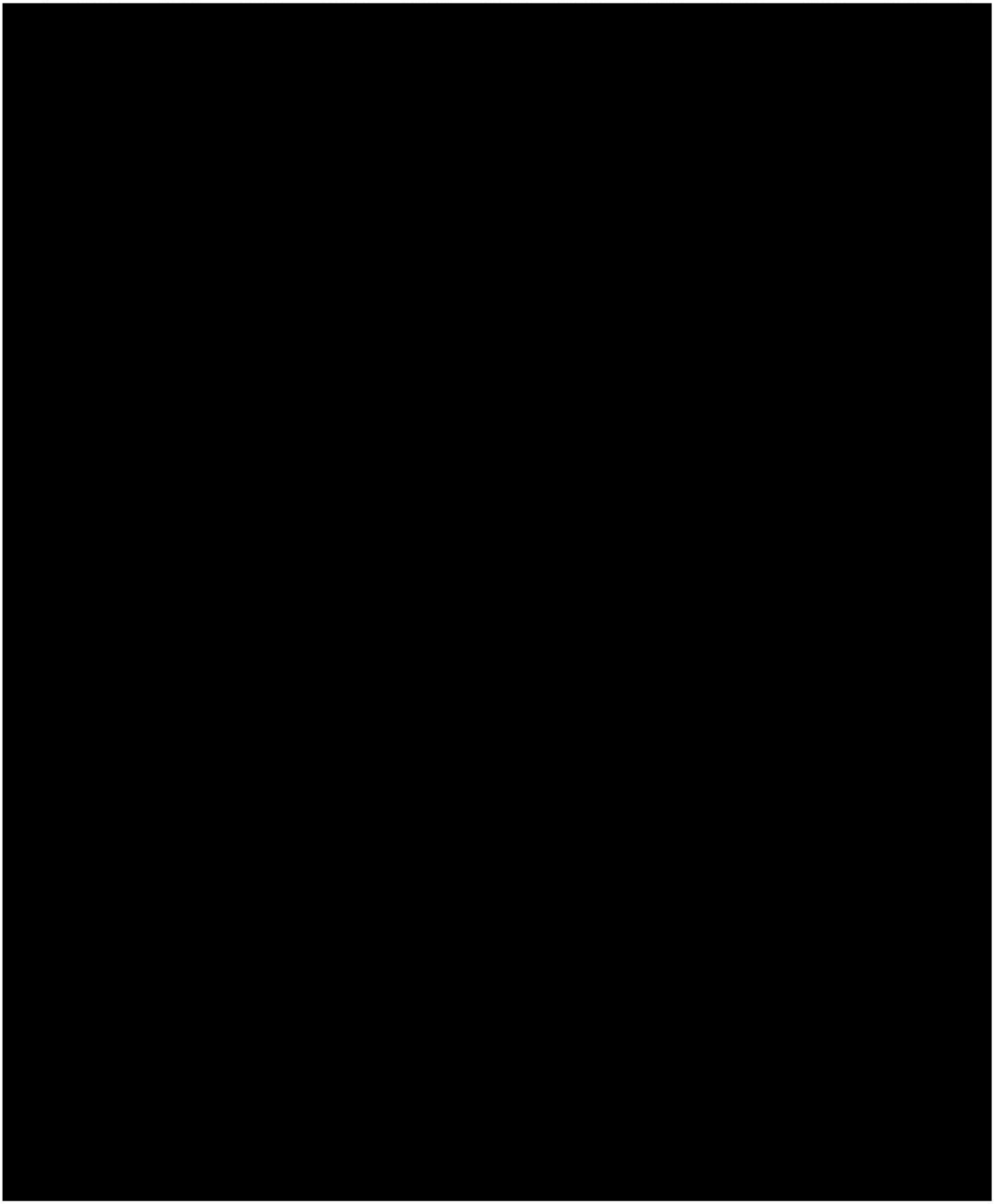
In addition to the technical interface, Buddi provides implementation and ongoing support, including:

- Technical documentation and data mapping support
- Collaboration with State IT and OMS vendors during design and testing
- Validation and acceptance testing assistance
- Change management and version control coordination

If the State elects not to pursue direct integration, Buddi's system remains fully functional as a standalone solution, with robust reporting and export capabilities that can support manual or indirect data exchange as needed. This ensures the State retains full flexibility in how and when OMS integration is implemented.

F. Describe what, if any, artificial intelligence technologies you will be using in your performance of a Master Agreement resulting from this RFP and how and for what purposes such technologies would be used. Include any future plans for use of AI for products and/or services.

[redacted]



G. *Describe the supply chain for electronic monitoring equipment. How long is the lead time to acquire equipment? Where is it shipped from. Are the products made outside of the USA*?

Buddi's electronic monitoring equipment is supplied through an established global manufacturing and distribution process. Devices are designed and developed by Buddi in the United Kingdom and manufactured through contracted production partners and Buddi within the UK to Buddi's specifications and quality controls. All research and development, testing, and manufacturing processes are done by Buddi.

After COVID Buddi committed to invest in component inventory and have 150% of supply at our facilities so we can spin up product quickly allowing us to meet demanding delivery dates in a timely fashion. For Georgia Department of Community Supervision, we provided 1,000 devices and did much of the implementation by January 1, 2025, after receiving the contract December 3, 2024. Buddi is accustomed to providing large quantities of product on short lead times.

Finished equipment is shipped to Buddi's U.S. distribution and staging facilities, where devices are inventoried, tested, and prepared for deployment. From these facilities, equipment is shipped directly to the State or designated agency locations.

Buddi maintains sufficient inventory levels for our US customer base, but lead times vary based on inventory levels and order size for new contracts. Standard devices maintained in inventory are typically available for immediate shipment or within 1–2 weeks. Larger volume over 500 devices orders or new production runs generally require approximately 6–12 weeks.

Buddi electronic monitoring products are made outside of the U.S., yet inspected, tested, and verified domestically.

H. *Quality Assurance and Hardware Returns.*

1. *What are your quality assurance measures and how are they handled in your organization?*

Buddi maintains a structured quality assurance framework that spans product design, manufacturing, software development, deployment, and ongoing operations.

Quality assurance begins during product design and development, where devices and software undergo internal testing, validation, and controlled release processes prior to deployment. Hardware is produced under Buddi-defined specifications and is subject to quality checks and acceptance testing before entering service.

All devices received at Buddi's U.S. facilities are inspected, tested, and verified prior to shipment to agencies. Devices are tracked by serial number, and any unit failing quality checks is removed from inventory and investigated.

Software quality assurance includes controlled development cycles, version control, testing prior to release, and staged rollouts to minimize operational impact. System performance and stability are continuously monitored, and updates are deployed using documented change management procedures.

Operational quality assurance is supported through:

- Ongoing device health monitoring and diagnostics
- Incident tracking and root-cause analysis
- Replacement and remediation processes for defective equipment
- Documented procedures for escalation and corrective action

Buddi's quality assurance processes are overseen by dedicated technical and operations teams and are continuously reviewed to support reliability, consistency, and compliance with agency requirements.

2. *Describe your return policy for hardware.*

Buddi's hardware return policy establishes a structured process to ensure all devices are properly assessed, handled, and tracked prior to reuse or replacement. All hardware must undergo quality testing before any return is completed. Devices that do not pass quality testing are required to be returned to Buddi for further evaluation or replacement, while devices that pass testing and are confirmed to be fully operational may be returned to inventory for reuse.

When a device is identified as faulty, the return process requires that all return details be logged in the Eagle system to maintain an accurate audit trail. The device must be securely wrapped to prevent damage during transit and then posted to the Buddi Customer Service Team in accordance with standard shipping procedures.

For devices that are confirmed to be in working order and eligible for return to stock, the equipment must be thoroughly cleaned and tested to verify proper functionality. A visual inspection must be conducted to identify any signs of damage, and only devices that meet operational and cosmetic standards may be approved for reuse. Once verified, the device status must be updated in the Eagle system and the equipment stored in a clean, dust-free environment to preserve its condition.

Access to device return functions is controlled within the Eagle system and is restricted based on assigned Device Group permissions, ensuring that only authorized users can initiate or process hardware returns.

I. Implementation and Promotion of the NASPO ValuePoint Master Agreement.

1. Describe your company's experience working with contracting cooperatives.

Buddi has extensive experience working with national and state contracting cooperatives to support public agencies in streamlined procurement and compliance. Our cooperative contracting portfolio includes active participation with NASPO ValuePoint, and the General Services Administration (GSA), enabling agencies of all sizes and jurisdictions to acquire our electronic monitoring products and services with confidence and ease.

Our primary cooperative partnership is with NASPO ValuePoint, where Buddi serves as an authorized supplier under the Electronic Monitoring solution. Through NASPO ValuePoint, we support a broad customer base across multiple states and territories, delivering best-in-class GPS, alcohol, and RF monitoring technologies within competitively solicited and compliant contract vehicles. Buddi's experience with NASPO includes ongoing reporting, contract compliance, pricing updates, and responsive customer service to participating entities, demonstrating our ability to meet cooperative program requirements and support member agencies throughout the contract lifecycle.

In addition to NASPO ValuePoint, Buddi participates in the GSA Schedule, which provides federal, state, and local customers with a familiar, pre-negotiated procurement pathway. Our GSA contracting experience reinforces our capacity to meet stringent federal compliance, reporting, and performance standards.

Buddi is also approved as a provider through the VSA's cooperative, offering another means for local law enforcement and corrections agencies to access our solutions under competitively awarded terms.

Across all cooperative agreements, Buddi has established processes for contract administration, compliance reporting, pricing transparency, and rapid fulfillment, ensuring that agencies can efficiently and effectively procure and deploy the technologies they need. Focused on the NASPO partnership, we leverage that cooperative's broad reach and award structure to maximize value and support for public sector partners nationwide.

2. List the cooperatives through which you currently have a contract, and provide sales volume information for each. Identify any restrictions on pricing and sales (e.g., most-favored nation clauses) imposed by your other cooperative contracts.

Buddi is currently operating under:

3. Describe how you intend to market your Master Agreement and encourage participation among potential Participating Entities, including state governments.

Buddi has been and intends to actively market its NASPO Master Agreement through a combination of direct outreach, targeted communications, and strategic engagement with potential Participating Entities, including state governments. Our approach includes:

- **Direct Outreach:** We will proactively contact state procurement offices, relevant department heads, and program managers responsible for electronic monitoring, GPS tracking, and offender management solutions to introduce Buddi's offerings and highlight the benefits of our Master Agreement.
- **Targeted Marketing Materials:** We will develop concise, informative materials—including one-page overviews, digital brochures, and case studies—that clearly outline the features, advantages, and cost efficiencies of Buddi solutions. These materials will emphasize our proven technology, ease of implementation, and dedicated support services.
- **Demonstrations:** Buddi will host live demonstrations to showcase our solutions in action, answer questions from procurement teams, and provide clear guidance on how agencies can leverage the NASPO Master Agreement for streamlined purchasing.
- **Engagement at Industry Events:** We will participate in relevant state and national conferences, trade shows, and professional association meetings to raise awareness of our Master Agreement, build relationships, and encourage participation.
- **Ongoing Support and Follow-Up:** Our team will provide continuous support to potential Participating Entities, including guidance on ordering, implementation, and training, ensuring a smooth onboarding experience that encourages adoption across state agencies.

Through this multi-channel approach, Buddi will maximize awareness of the NASPO Master Agreement and drive active participation among state governments and other eligible entities.

4. *Describe features of the dedicated website you will be setting up for this Master Agreement, including, as applicable, customized price lists for each Participating Entity, staff contact information, and online ordering capabilities.*

Government entities may submit orders via email at Order@buddi.com. Prior to placing an order, a pre-implementation meeting is required to ensure proper program setup and alignment with agency needs. Orders can only be processed once an account has been established.

5. *Describe the staff and other resources that will be allocated to your Master Agreement and the training you will provide to staff to ensure their familiarity with Master Agreement terms and pricing and their compliance therewith.*

Buddi will dedicate a specialized team to support and manage the NASPO Master Agreement, ensuring that all Participating Entities receive consistent, knowledgeable service. Key leadership includes Kyle Chapin, Vice President Operations; Betsy Fox-Guy, National Sales Director; Ed Harrison, Business Support Director; and Kevin Yarboro, Director of Account Management. Together, they will oversee the coordination of account management, operations, and business development teams to ensure seamless support across all areas.

Our account management team will serve as the primary point of contact for Participating Entities, guiding them through ordering, implementation, and ongoing service. The business development team will focus on promoting the Master Agreement, engaging with potential participants, and identifying opportunities for adoption. The UK team provides additional operational and technical support to ensure that international best practices and insights are applied where relevant.

To ensure all staff are fully familiar with the Master Agreement terms, pricing, and compliance requirements, Buddi will provide comprehensive training, including detailed onboarding sessions, periodic refresher courses, and access to up-to-date reference materials. Regular internal audits and team check-ins will reinforce compliance and ensure that all staff consistently adhere to NASPO requirements.

Through this structure and ongoing training, Buddi guarantees that Participating Entities receive knowledgeable guidance, responsive support, and full confidence in the integrity of our Master Agreement program.

6. *Describe how you intend to encourage adoption and usage of your Master Agreement by Participating and Purchasing Entities.*

Buddi will encourage adoption and usage of the NASPO Master Agreement by making it easy for Participating and Purchasing Entities to understand, access, and implement our solutions. We will take a hands-on approach, reaching out directly to state and local agencies, sharing clear materials like one-page summaries, case studies, and pricing overviews that highlight the value and flexibility of the agreement.

Our leadership team will work closely with our account management, business development, and UK teams to provide personalized guidance, answer questions, and support agencies through every step of the purchasing and onboarding process.

We will also host webinars, live demonstrations, and training sessions to show agencies how our solutions work and how the Master Agreement simplifies procurement and saves money avoiding posting RFP's. In addition, we will maintain ongoing communication through newsletters, updates, and participation at industry events to keep agencies aware of the benefits and encourage continuous engagement.

7. *Describe your approach to negotiation of Participating Addenda. Describe the extent to which you will provide Participating Entities flexibility in incorporating entity-specific language into their Participating Addenda. (e.g., Do you require entities to provide statutory citations for their entity-specific language? Are you able to devote resources to simultaneous negotiation of multiple Participating Addenda?)*

Buddi takes a collaborative and flexible approach to the negotiation of Participating Addenda. We understand that each Participating Entity may have unique legal, operational, or statutory requirements, and we work closely with agencies to incorporate entity-specific language while maintaining compliance with the NASPO Master Agreement.

We are able to review and accommodate statutory citations or other required references provided by Participating Entities and will work with their legal and procurement teams to ensure that any requested language aligns with both NASPO terms and Buddi's standard practices.

For those organizations that qualify through their procurement requirements and especially those states that have signed a Participating Addendum for the state, NASPO would be the first option to offer prospective Participating Entities. It includes all of our most recent products and services from one contract at competitive prices.

For this to be effective, we have our Business Development team forecasting quarterly, and we ask the team to determine if bids are required and extend NASPO as an option to RFP's. We review forecasted business and determine if the product and services fit with the proposed products and services. This proposal includes approximately 90% of all options that we have provided to customers to date. In addition to all products and services we have included things like monitoring intervention, install and removal services, and client self-pay options for customers.

8. *Describe your ability to provide products and services immediately upon execution of a Master Agreement and Participating Addenda.*

Buddi US, LLC is fully equipped to provide products and services immediately upon execution of a Master Agreement and Participating Addenda. We maintain an on-hand inventory of key electronic monitoring devices, including the Buddi Smart Tag®, Sure Tag®, AlcoTag®, AlcoBreath®, and associated accessories, allowing rapid deployment to meet agency needs without delay. Our logistics and fulfillment processes are streamlined to ensure that once an order is received, products can be shipped the same day or within standard lead times, depending on volume and location.

In addition, our support team is prepared to provide setup, training, and ongoing technical assistance immediately, ensuring that agencies can begin monitoring operations seamlessly. This readiness demonstrates our commitment to responsive service and uninterrupted operational support for all participating entities.

9. *Describe how you will ensure summary and detailed sales information is promptly, completely, and accurately reported to you by your dealers, partners, and resellers for aggregation and reporting to NASPO ValuePoint in compliance with the terms of your Master Agreement.*

Buddi US, LLC ensures that all sales information from our dealers, partners, and resellers is promptly, completely, and accurately reported through a structured reporting and compliance process. Each partner is contractually required to submit detailed and summary sales data on a defined schedule. We provide standardized reporting templates and secure digital submission channels to facilitate consistent and accurate data collection.

Our internal team reviews all submissions for completeness and accuracy, reconciling any discrepancies directly with the reporting partner. Aggregated data is compiled and formatted to meet NASPO ValuePoint reporting requirements to reach full compliance with the terms of our Master Agreement.